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U.S. Department of Commerce

MENU

[Overview](#)[Services for
businesses](#)[Job Quality
Toolkit](#)[Drivers of Job
Quality](#)[Job Quality
Case Studies](#)[Grants and
contract
opportunities](#)[Careers](#)[Internships](#)[Resources for
employees](#)[HAVANA Act](#)[Home » Job Quality Toolkit](#)**Was this page helpful?** **Helpful** **Not helpful**

Job Quality Case Studies



There are many paths to improving job quality. Several organizations have committed to increasing the quality of the jobs they offer. See how they have done it.

Brad Rew

Brad Rew and his partner own Gale Rew Construction as well as five other companies across a range of industries. Gale Rew Construction offers commercial remodels, residential remodels, and customer improvement services in Eastern Washington and parts of Idaho. The company employs 24 workers. Even before the pandemic, the leadership team at Gale Rew Construction identified the need to more clearly focus on retention efforts that emphasized job quality.

[Brad Rew Case Study](#)

Genesis Healthcare, Inc.

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Genesis Healthcare, Inc. (“Genesis”) is a holding company with subsidiaries that, on a combined basis, comprise one of the nation's largest post-acute care providers with nearly 250 skilled nursing centers and senior living communities in 22 states nationwide. Genesis subsidiaries also supply rehabilitation therapy to approximately 1,100 locations in 43 states and the District of Columbia.

Genesis Case Study

Journey Discovery Childcare Center

Journey Discovery Child Care Center is a childcare and early learning business, which opened in 2010 in Spokane, WA. Prior to the pandemic the center employed 30-35 workers which includes lead teachers, assistant teachers, and a substitute teacher pool. Recognizing the need for additional coverage, the center increased the substitute pool and now employs nearly 50 people. This ensures seamless transitions for children when teachers need to stay home due to illness.

Journey Discovery Childcare Center Case Study

Embraer

Founded in Brazil in 1969, Embraer has grown into one of the largest aerospace companies in the world and has maintained a U.S. presence for nearly 45 years. With numerous maintenance facilities across our country, Embraer operates in two nearby locations: Nashville, TN, and Macon, GA. Together, these two facilities employ 740 employees and around 550 of these employees are direct maintenance, while the rest are support staff in areas such as logistics and administration.

Embraer Case Study

SoDel Concepts

SoDel Concepts is an operating company overseeing 22 restaurant and hospitality businesses in coastal Delaware with 2000 employees including 150 managers and executives. SoDel Concepts employs a diverse workforce including career professionals, college and high school students as well as a large ESL population (15%).

SoDel Concepts Case Study

Clark Marine Maine

Clark Marine Maine is a boat retailer and service business in Central Maine. During an average year, the service department will service anywhere from 2500-2700 boats. The company has around 30 employees including management, technicians, and salespeople. The current owner has been with the company for 38 years with 25 as the owner.

Clark Marine Maine Case Study

Optimax Systems Inc.

Optimax is an advanced manufacturer based in Ontario, NY that develops precision optics for research and industry. Founded in 1991, the company has grown to 400 employees and creates optics for various industries, including aerospace. All four of the NASA rovers currently exploring Mars, for example, are equipped with lenses from Optimax.

Optimax Systems Inc. Case Study

PayPal

PayPal's open digital payments platform gives 429 million active account holders the ability to connect and transact whether they are online, on a mobile device, in an app, or in person. Through a combination of technology and strategic partnerships, PayPal creates ways to manage and move money in more than 200 markets around the world.

PayPal Case Study

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