



Office of Workers' Compensation Programs

Division of Federal
Employees', Longshore
and Harbor
Workers' Compensation

WCI 2024 Conference:

August 20, 2024



UNITED STATES DEPARTMENT OF LABOR

Stephanie Brown, Deputy Director of Longshore Claims

**Division of Federal Employees', Longshore and
Harbor Workers' Compensation (DFELHWC)**



Agenda:

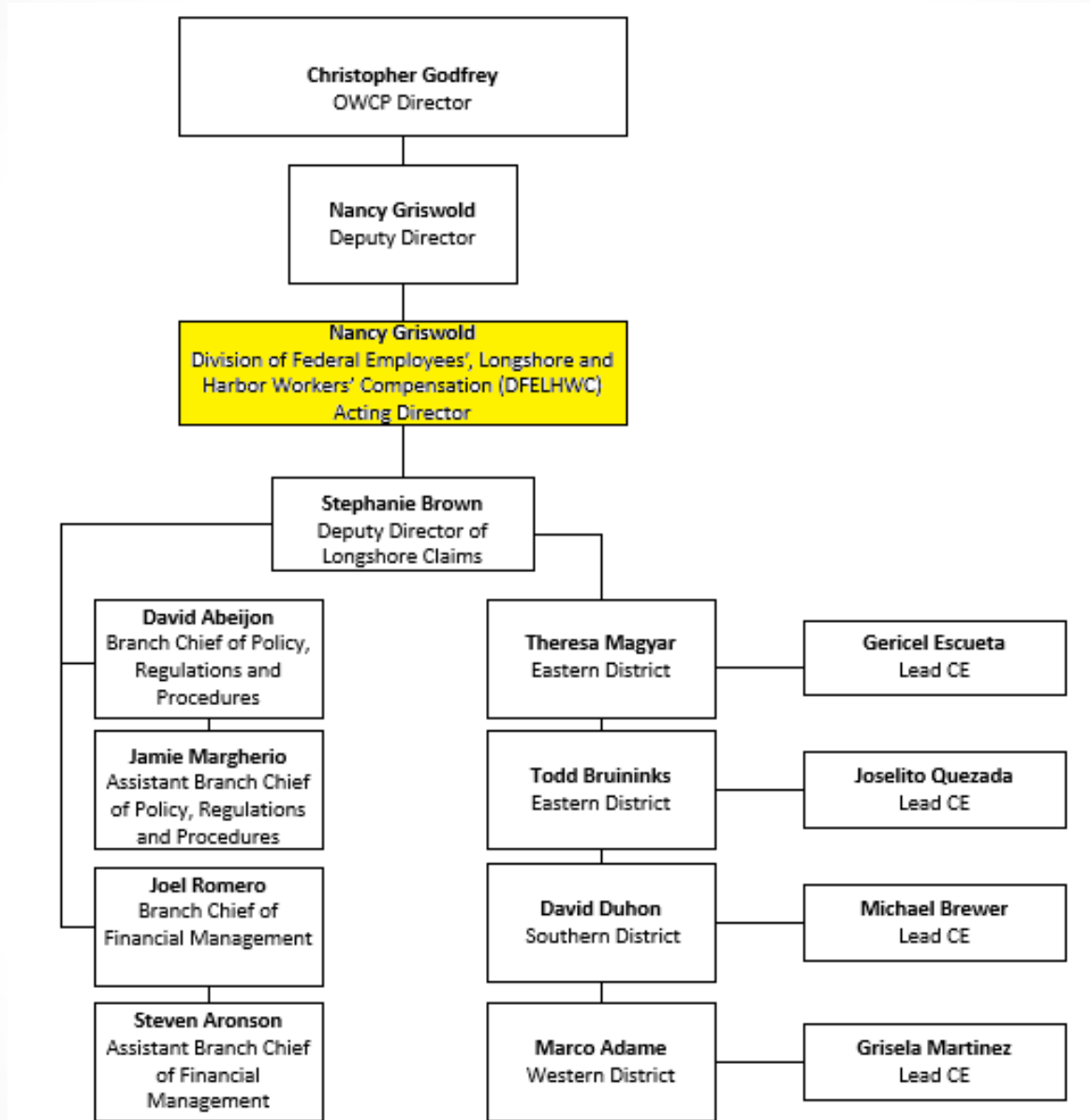
- Longshore Workforce and Performance
- Claims Trends
- What the Industry is Seeing
- Tech Resources and Updates



Longshore Workforce

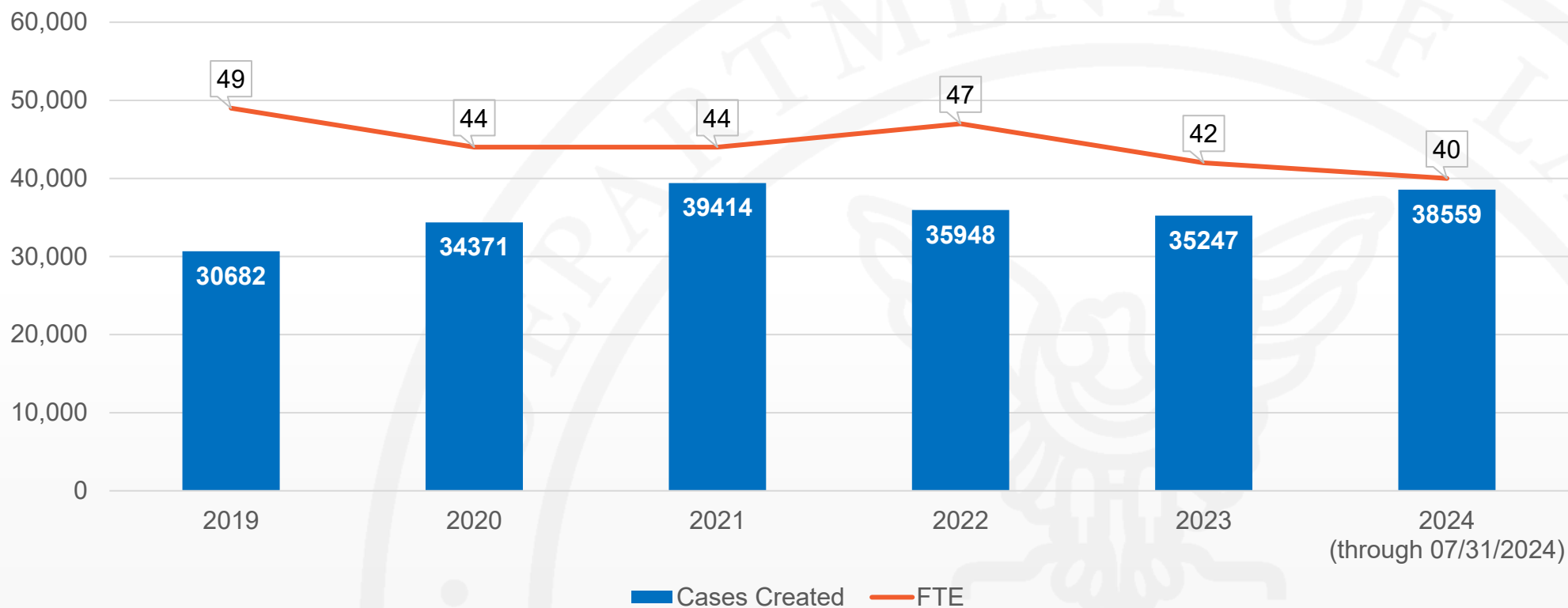
DFELHWC – Longshore Organizational Chart

- Tony Rios on detail
- Nancy Griswold, Deputy Director OWCP, Acting Director DFELHWC



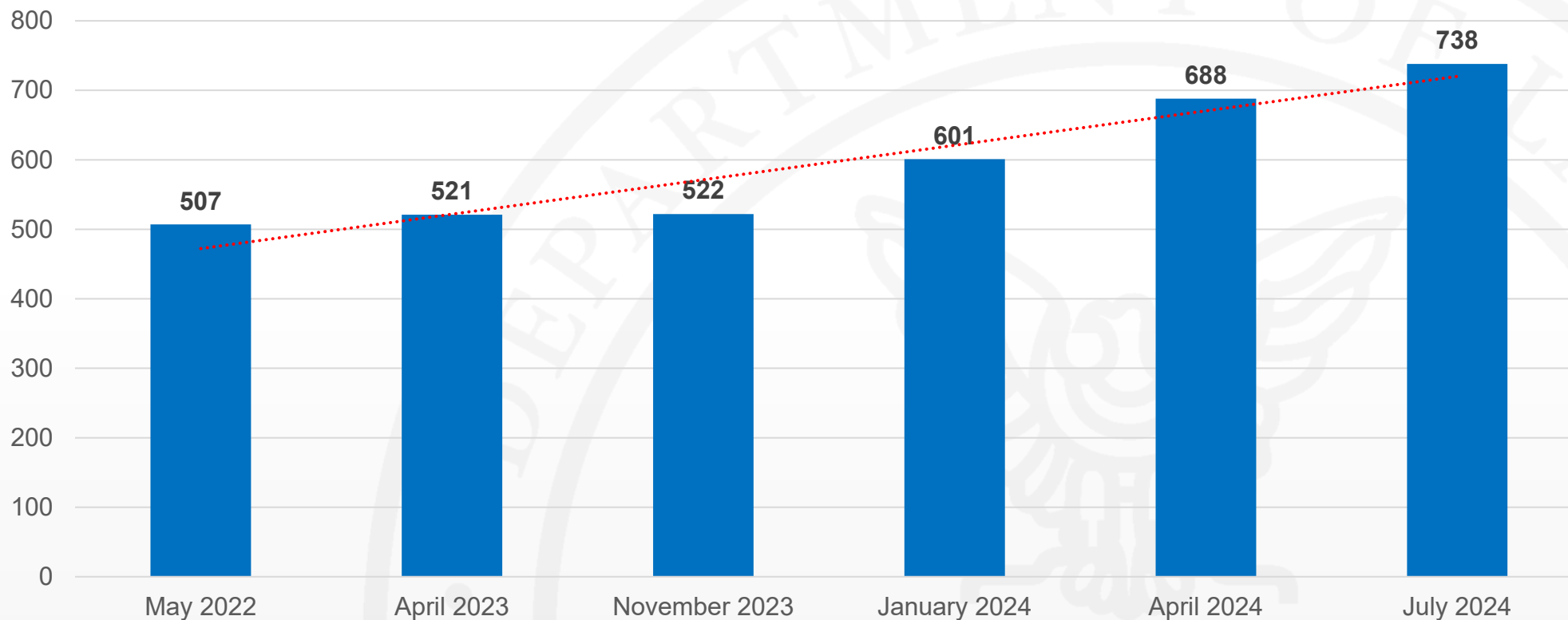


Doing More with Less





Workload Analysis: Open Cases Per CE



Increase in Overall Volume of Work 2021 - 2024





On the Workforce Horizon

- 3 Claims Examiners will be hired
- 1 National Office promotion will bring this to a net 2
- Additional retirement/attrition



Longshore Performance



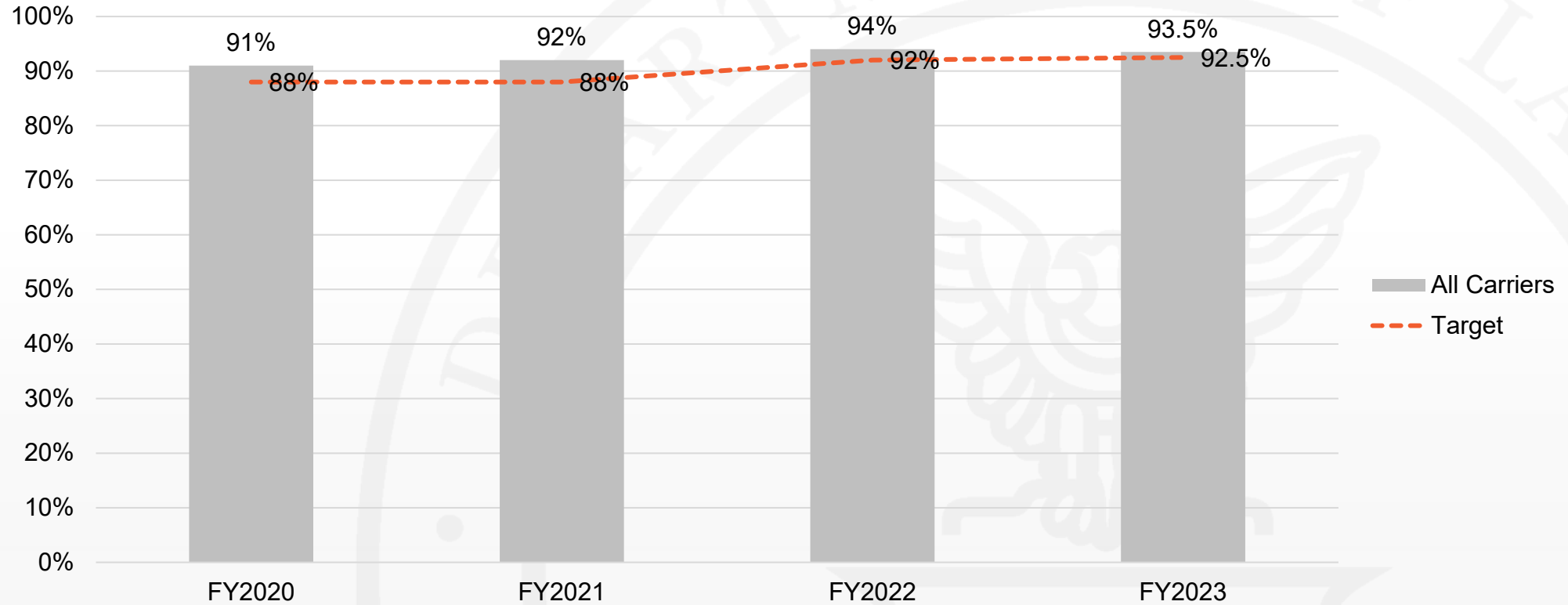
FY23 Industry Performance

1st Report of Injury within 20 days

Measure	FY23 Result	FY23 Target
1st Report of Injury filed within 20 days for DBA cases	92%	85%
1st Report of Injury filed within 20 days for non-DBA cases	93.5%	92.5%

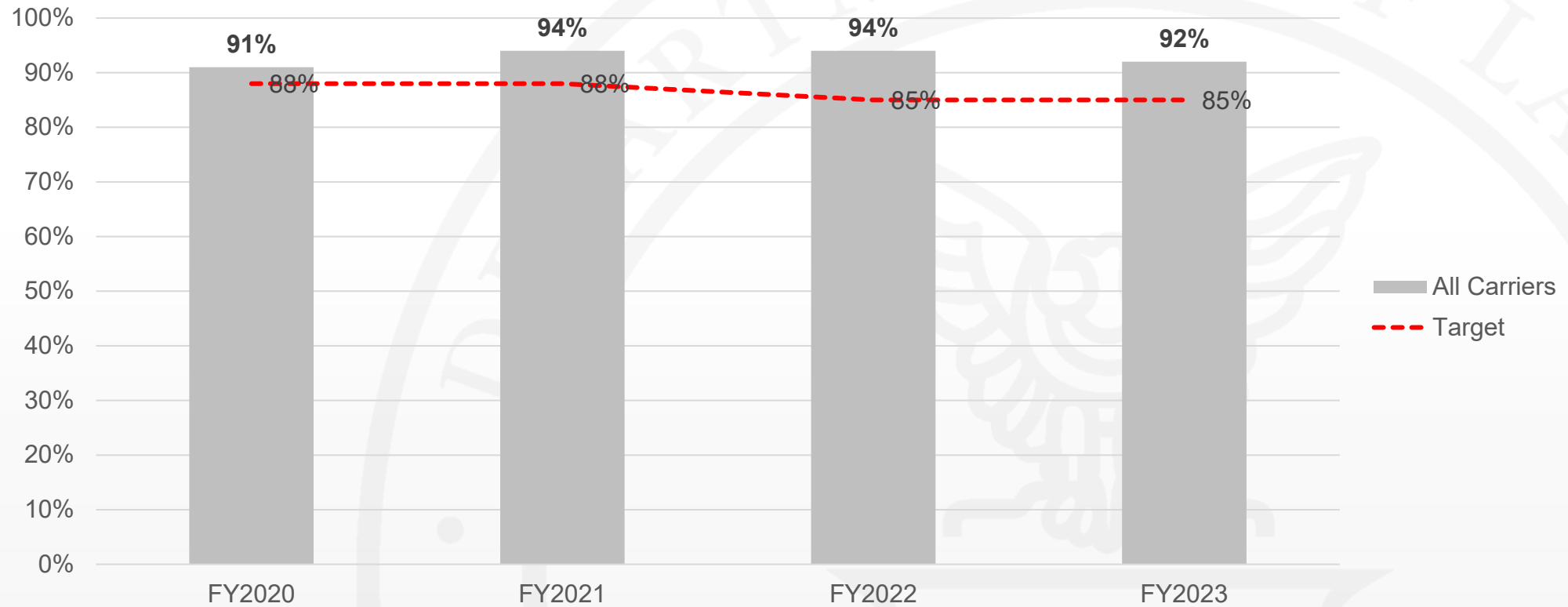


Industry Performance First Report of Injury within 20 days Non DBA





Industry Performance First Report of Injury within 20 days DBA





FY23-FY24 Longshore Performance

Measure	FY23 Result	FY24 YTD (through Q3)	FY24 Target
Complete action on request for Intervention within 15 days	95%	94% ↓	85%
Conference Memorandum issued within 10 days	92%	92% =	92%
Recommendation for Intervention issued within 90 days (if no conference held)	100%	100% =	85%
Settlement applications processed within 18 days	99%	96% ↓	90%
Stipulation applications processed within 30 days	95%	90% ↓	85%
Second Injury Fund requests processed within 45 days	94%	87% ↓	85%
Referrals to the OALJ processed within 21 days	100%	100% =	90%

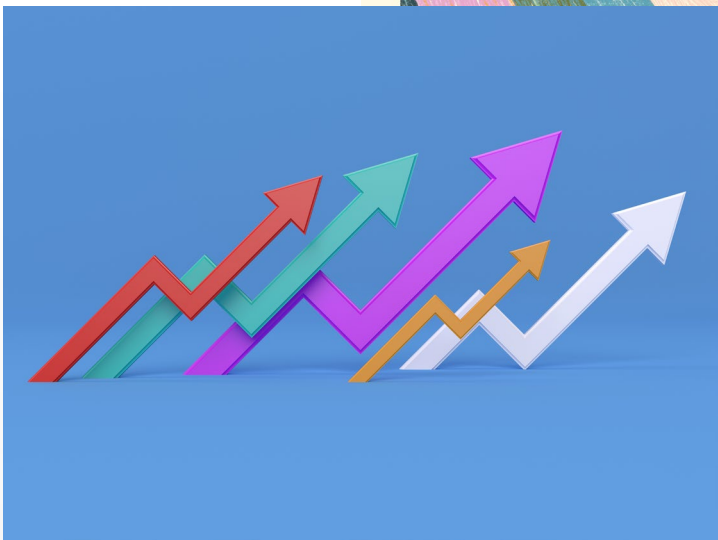
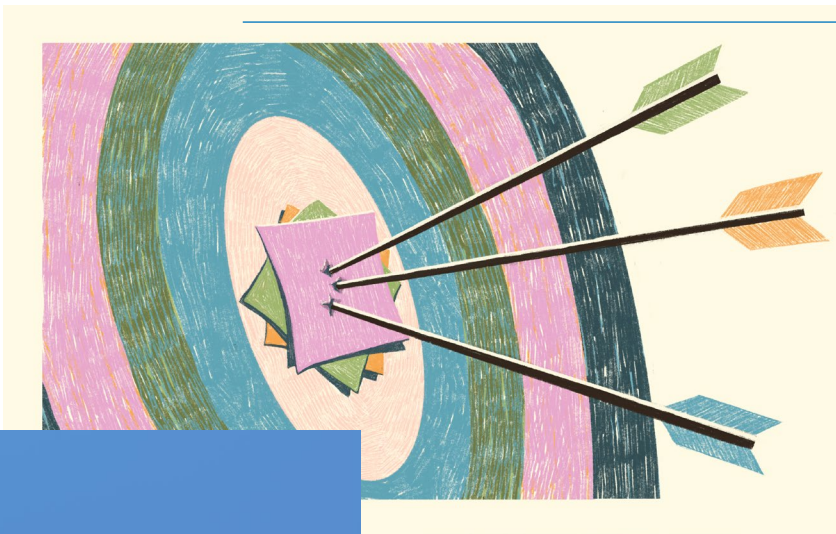


FY23 Longshore Quality Performance

Measure	FY23 Result	FY23 Target
Informal Conference action sampled for quality are rated as correct	92%	89%
Settlement actions sampled for quality are rated as correct	92%	90%
Second Injury Fund Application actions sampled for quality are rated as correct	93%	85%
Second Injury Fund payments sampled for quality are rated as correct	95%	95%
Penalty actions sampled for quality are rated as correct	95%	85%



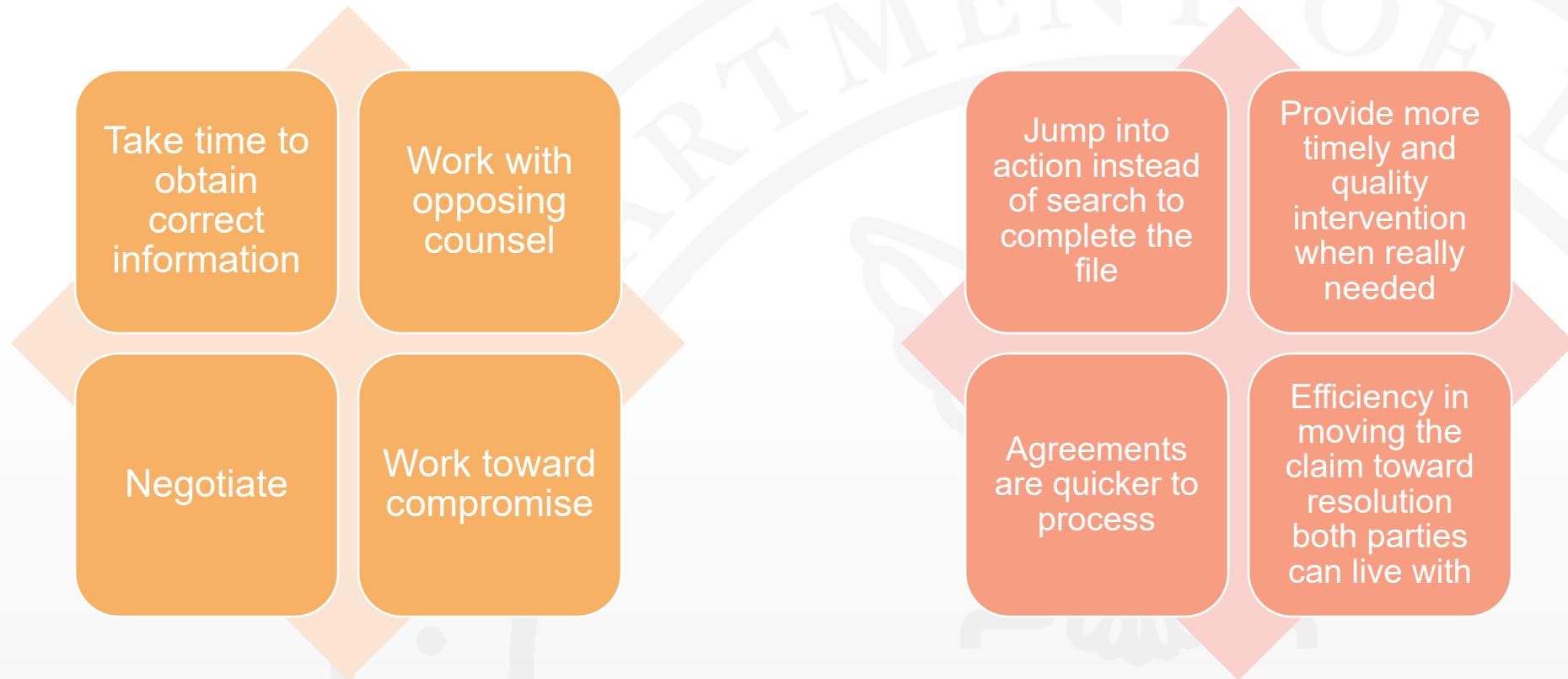
On the Performance Horizon



- Still meeting targets
- Increase in cases/workload and decreased staff results in decreased efficiency
- Periodic analyses may result in CEs being shuffled between districts based on need.



How Can We Work Better Together?





Examples

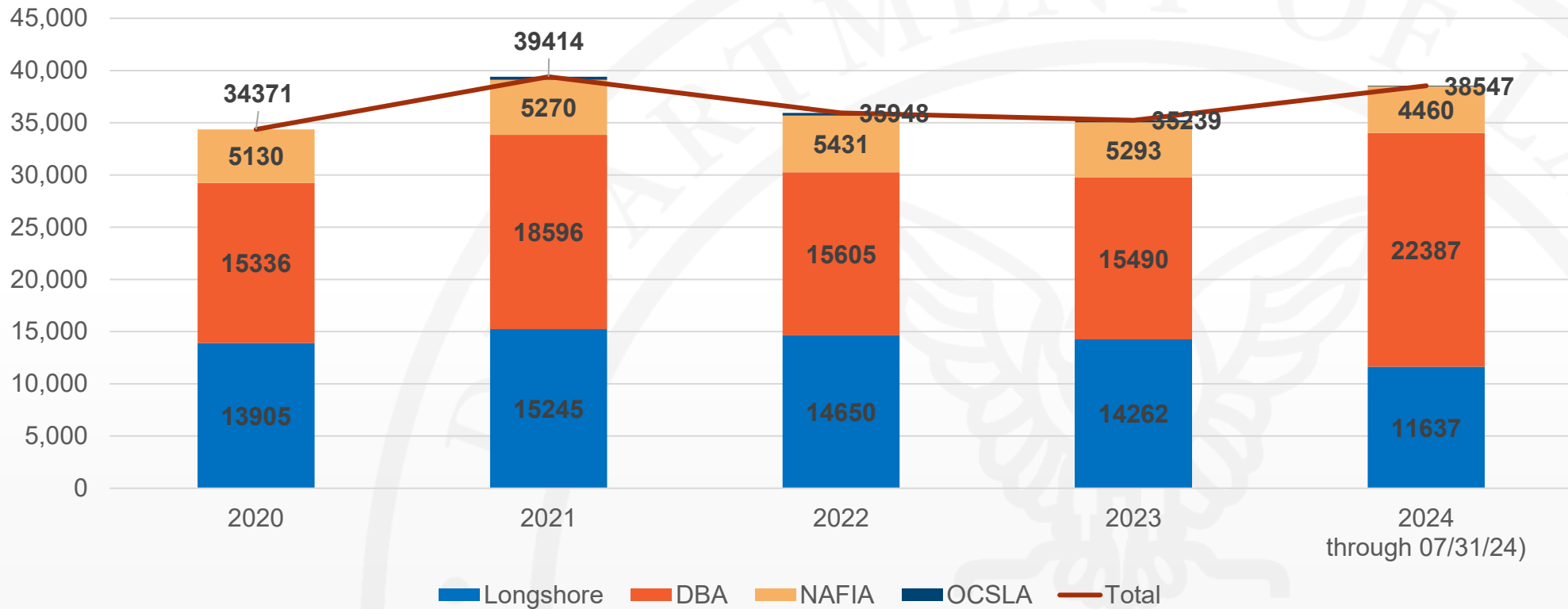
- Taking time up front to submit a file with complete and accurate information assists OWCP in being more efficient with subsequent actions on cases.
 - Claimant: Name Correct Employer
 - Claimant: Do not submit duplicate claims (Same DOI/One Claim)
 - Employer: Name Correct Carrier (for DOI)
- Negotiate
 - Agreed actions (fees, stipulations) can be processed much more quickly
 - Work toward compromise
- Duplicate documents/requests and premature status checks take valuable time away from processing requests
 - Duplicate documents/requests causes OWCP to duplicate efforts (i.e. waivers)
 - Know the timelines
 - Use the technology
 - Waivers – encourage for foreign nationals, attorneys cannot file for Employer/Carrier
 - SEAPortal
 - ECOMP/Opposing counsel for copies
 - Automated main line for case #



Claims Trends



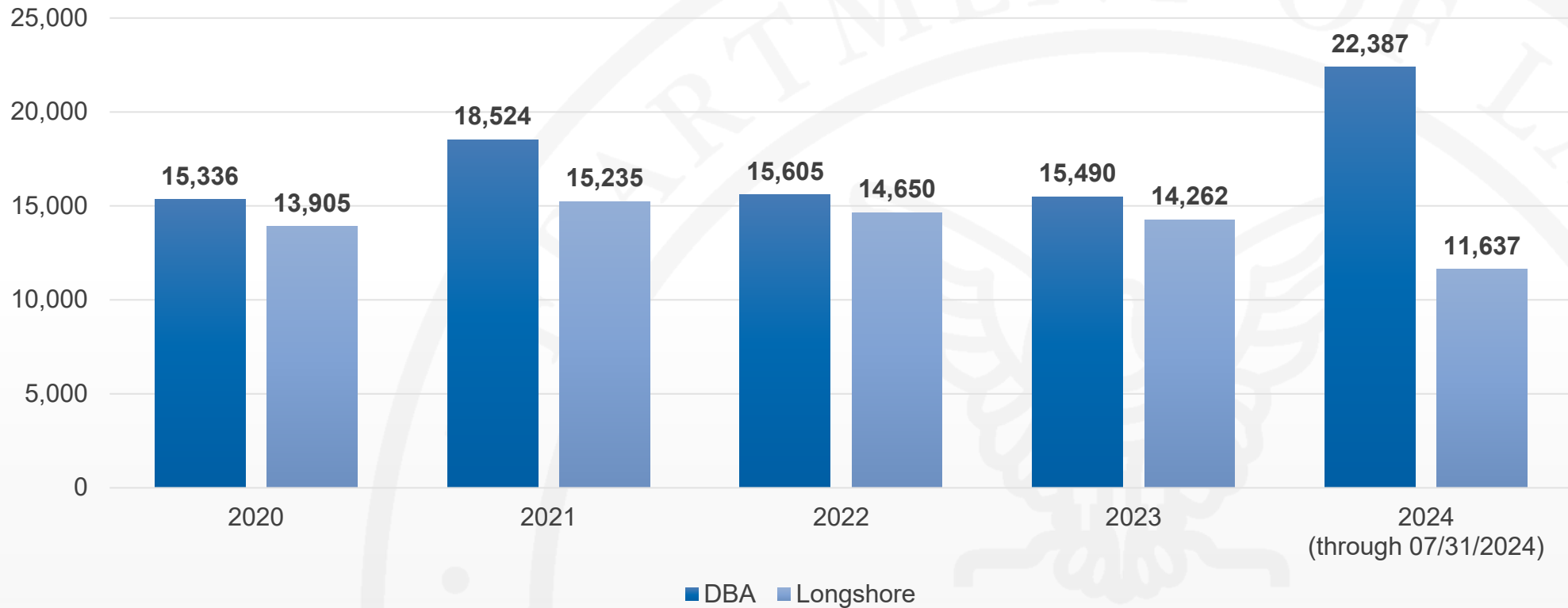
New Cases Created by Act (FY2020 to FY2024)





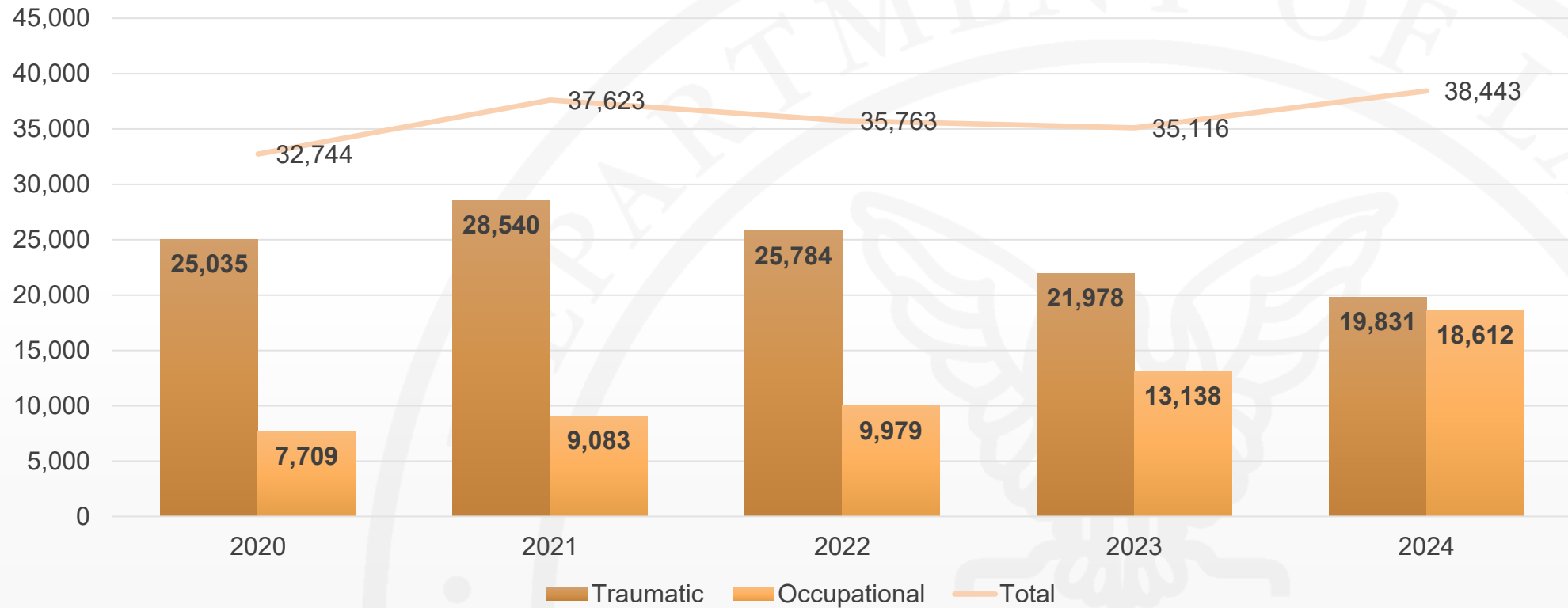
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Trends – Claims Reported FY2020 – FY2024 Longshore & DBA





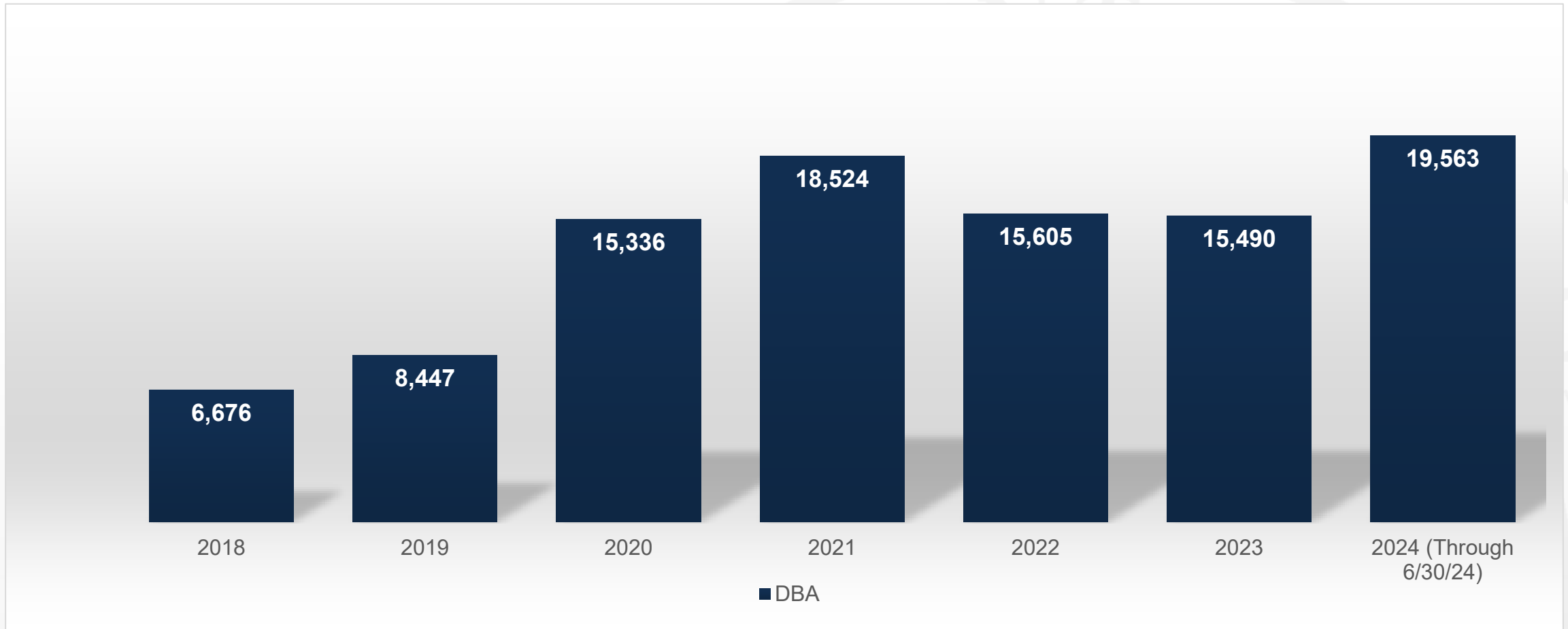
Trends – New Claims Reported FY2020 – FY2024 Traumatic and Occupational





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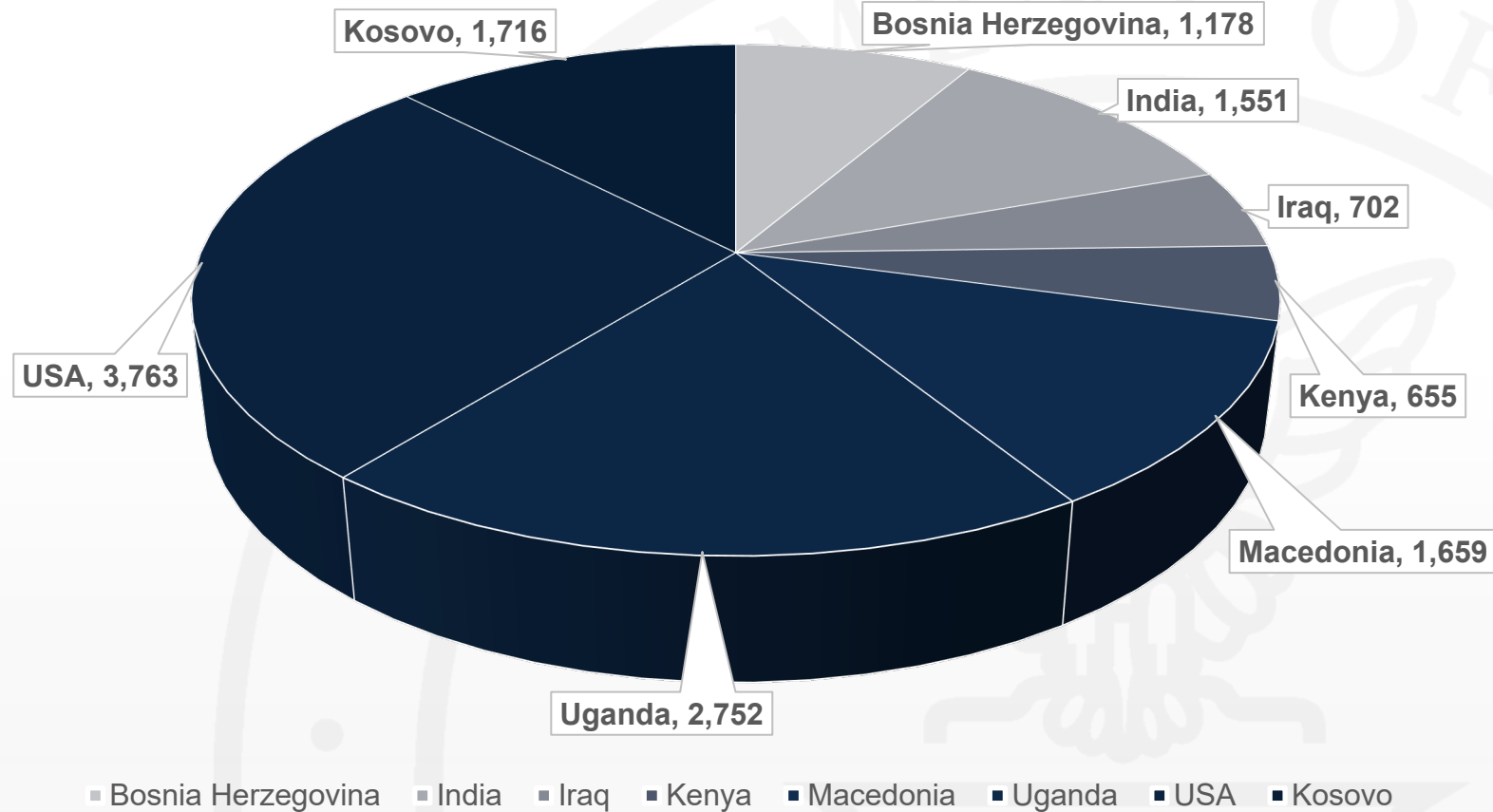
DBA Trends – Claims Reported FY2018-FY2024 (through 06/30/2024)





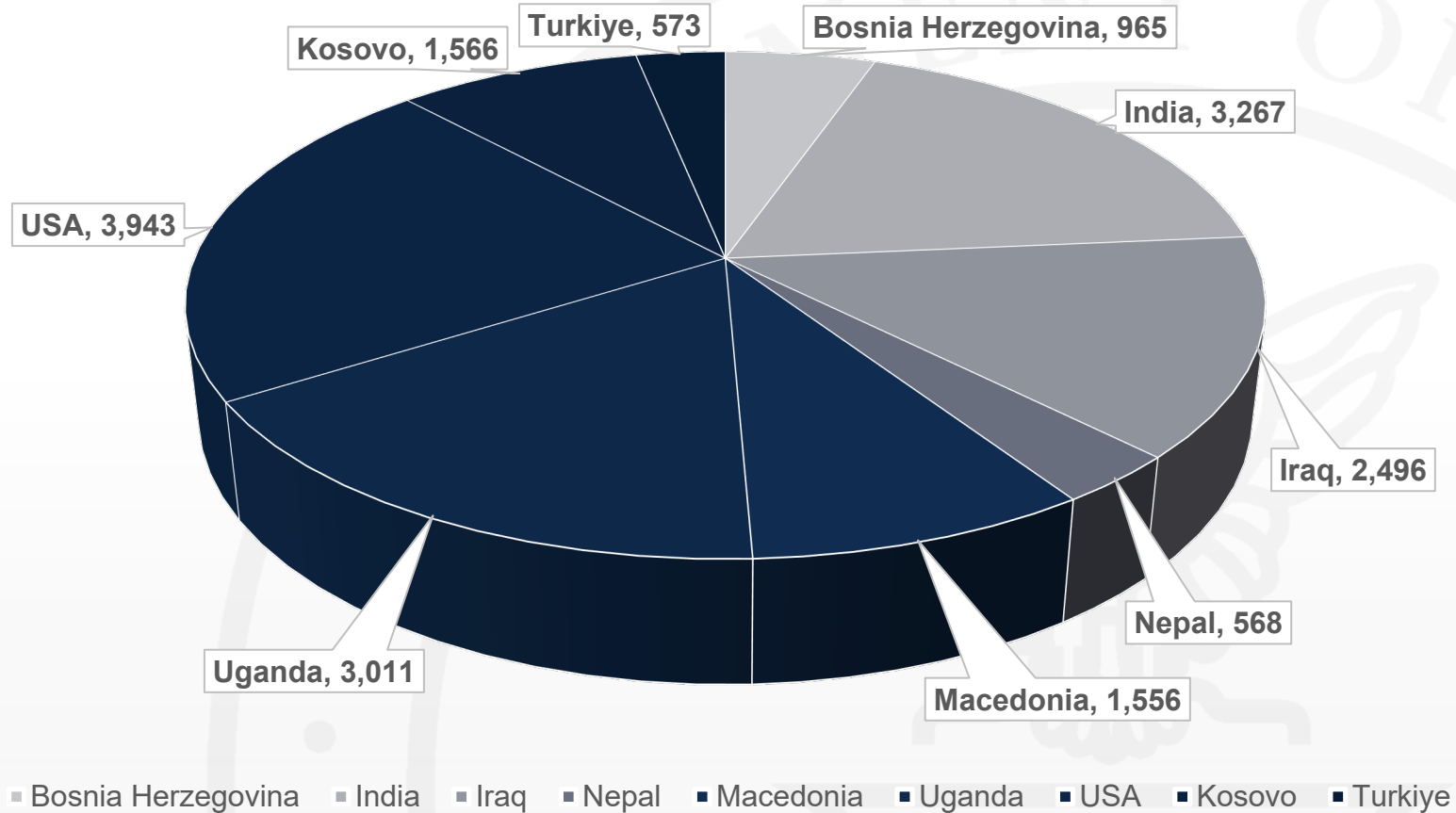
UNITED STATES DEPARTMENT OF LABOR

DBA Trends – FY2023 Claims by Nationality



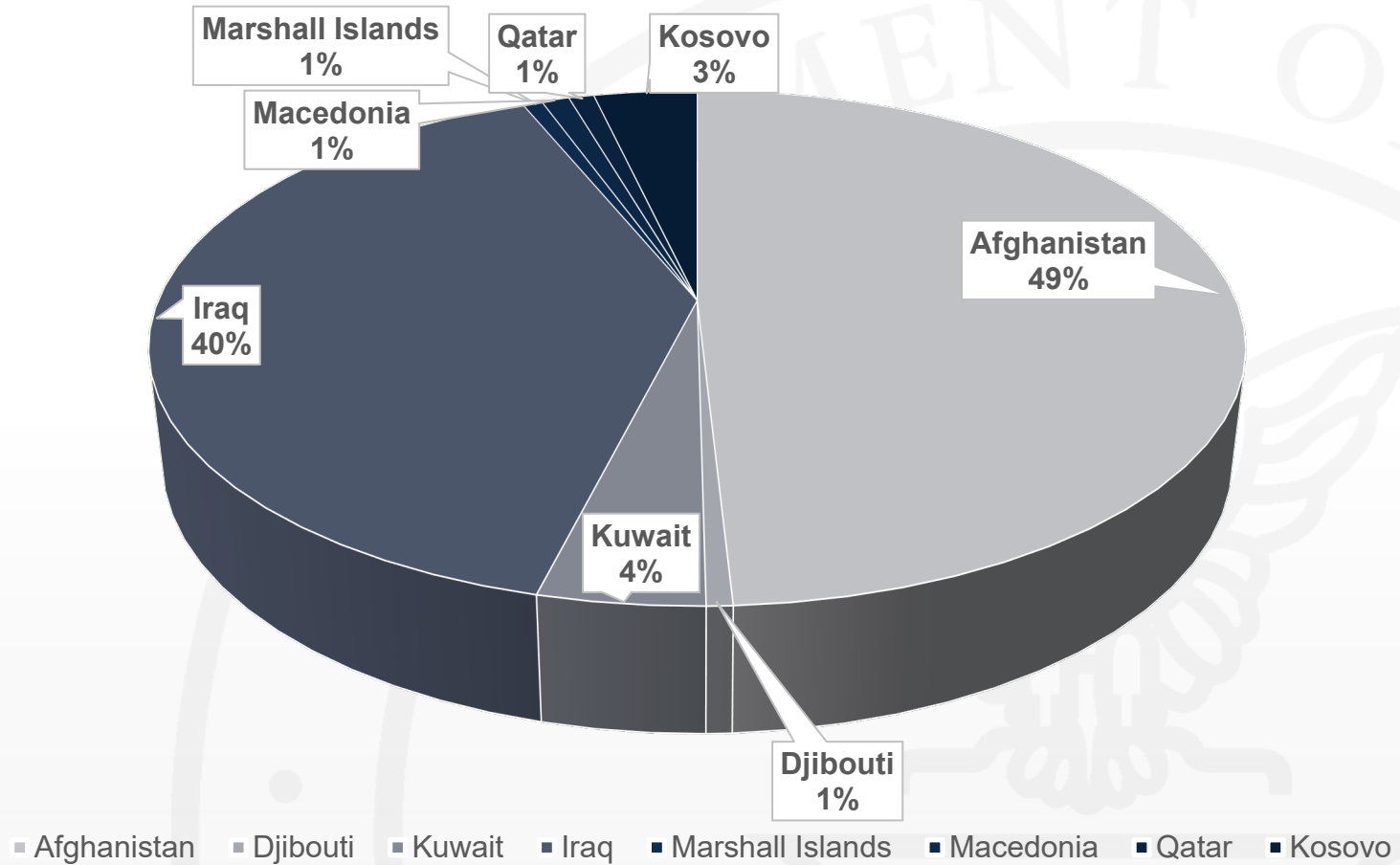


DBA Trends – FY2024 Claims by Nationality





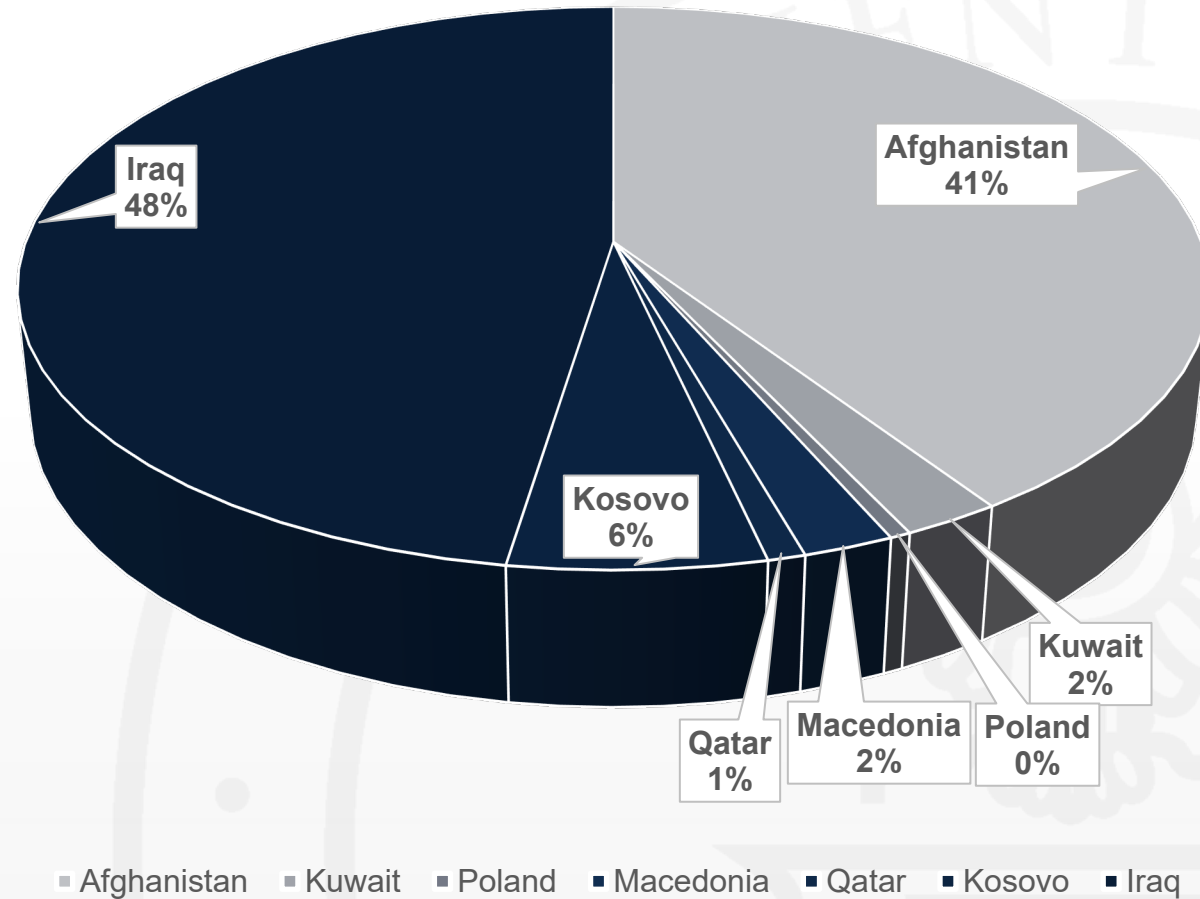
DBA Trends – FY2023 Claims by Place of Injury





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DBA Trends – FY2024 Claims by Place of Injury



Over 80 claims filed for injuries sustained in Poland.



What the Industry is Seeing



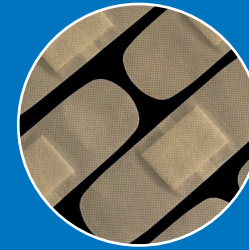
Settlements



All-inclusive language in Settlement agreements

OWCP *still* will not approve Settlements with all-inclusive language.

OWCP will contact parties to have it stricken (either by deficiency letter or phone call).



Settling for additional conditions not originally claimed

Conditions not originally claimed must be supported by **medical** or **other documentation** (such as deposition).

Specific **dollar consideration** for these additional conditions **must be outlined** in the settlement.





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Reporting Fraud to the Office of Inspector General (OIG)



Check out the [DOL OIG Website](#)
Information on what OIG
investigates and how to report



Report by Phone or Fax
Phone: 202.693.6999
800.347.3756
Fax: 202.693.7020

REPORT FRAUD

Report Online
Click on the Report Fraud
box at the top right corner of
the home page



UNITED STATES DEPARTMENT OF LABOR

Jamie Margherio, Deputy Branch Chief of Policies, Regulations and Procedures

**Division of Federal Employees', Longshore and
Harbor Workers' Compensation (DFELHWC)**



Tech Resources



Technology Leading Efficiency

Use of technology
to increase
efficiency:

- Longshore Internet
- SEAPortal
- ECOMP
- Waivers
- Forms
- Centralized mailing



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Longshore Internet



Defense Base Act

The Defense Base Act provides workers' compensation protection to civilian employees working outside the United States on U.S. military bases or under a contract with the U.S.

Resources

[Longshore Industry Notices](#)

[Claimants/Injured Workers](#)

[Employers](#)

[Carriers/Self-Insured Employers](#)

[Medical Providers](#)

Information and Resources for Claimants and Employers/Carriers

Featured Stories



ECOMP

Are you a Claimant or Claimant's Attorney who would like online access to your cases?

Technology Tools News

DFELHWC Longshore Forms

Longshore News

[Industry Notice 202: 2024 Final Assessment for the Special Fund](#)

[Industry Notice 201: 2024 Increase of Civil Monetary Penalties in Accordance with the Federal Civil Penalties Inflation Adjustment Act Improvements A...](#)

[Industry Notice 200 - 2024 Advance Assessment for the Special Fund and Submission of Form LS-513 via the Longshore Electronic Access Forms Submission...](#)

Industry Notices and Other Longshore News



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SEAPortal

| Submit New Claim or Report of Injury | Check Status | **HELP**

- FAQs
- Longshore Home Page
- SEAPortal Training video
- Longshore Claims Forms Training video (Coming Soon!)
- ECOMP
- Document Category List



HELP Menu and Tutorial Video

Dual Purpose: Upload Documents and Submit a New Claim

Check document status

Enter the DCN of your document and submit your request.

DCN

SUBMIT



CASE NUMBER	CATEGORY	AUTHOR DATE	UPLOAD DATE	RECEIVED DATE	STATUS	DCN
08302572	Other Correspondence	11/14/2014	11/18/2014	11/18/2014	Processed	PL1448

Check Status Page

- ✓ Self-service status check on documents/cases uploaded
- ✓ Now includes case number (for existing cases) confirming document was submitted to the correct case and making it easier for OWCP to track down if submitted to incorrect case.

Check Status of Upload



Welcome to ECOMP

The Employees' Compensation Operations & Management Portal

ECOMP

Longshore Registered Users – 4,671

Longshore Entities – 244

(almost doubled since this time last year)

- **Moving in the right direction.**
- **Additional functionality should help push.**



ECOMP – Entity Experience



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<https://owcp.industrypartners.dol.gov>

HOME



Entities Overview

Entities are individuals, business entities, or organizations that may be given access to specific OWCP case files. To be an authorized Entity user within OWCP's ECOMP portal, each user must register and be identity verified within ECOMP.

Some Entities are granted access to claimant files based solely on the claimant's designation of representation. These Entity types include attorneys/law firms, union representatives and non-attorney authorized representatives.

Entities

Register for an account or sign in to get started!

Sign In

Email or Username

Password



On the ECOMP Horizon

Access for Attorneys of Foreign Nationals – look for details via Industry Notice on this VERY SOON.

Access for Employers/Carriers – big lift technologically and logistically. Working through these challenges.



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Waivers

5. I, YOUR NAME, acting on behalf of YOUR COMPANY/FIRM, waive the company's statutory and/or regulatory right to be served with the compensation order(s) in this case by registered or certified mail. I instead request and consent for the company to be served with the compensation order(s) in this case by email. I agree that service of the compensation order(s) by email satisfies all service requirements imposed by 33 U.S.C. § 919(e) and 20 C.F.R. § 702.349.

I affirm that I have the authority to execute this waiver on behalf of YOUR COMPANY/FIRM. I also affirm that the information provided below is correct and accurate. If the District Director is unable to accomplish service of the compensation order(s) by email (i.e. if the email bounces back as undeliverable), I understand and agree that the compensation order(s) will be served on the company by registered or certified mail.

6. Signature: [Handwritten Signature] Date: _____

Name: YOUR NAME

Title: YOUR TITLE

7. Firm or Business Name (if applicable):

Name: YOUR COMPANY/FIRM

Address: _____ Telephone Number: _____

Line1: _____ City: _____

Line2: _____ St.: _____ Zip: _____

Country: United States

8. EMAIL ADDRESSES: No more than two (2) email addresses can be listed per party.

YOUR EMAIL #1

YOUR EMAIL #2

8. EMAIL ADDRESSES: No more than two (2) email addresses can be listed per party.

No more than TWO email addresses per party – if you submit four, the last TWO will over-ride the priors submitted.

OMB No: 1240-0053

Exp. Date: 06/30/2025

**Up for Renewal
in 2025**

Undeliverable: Compensation Order LS-01480515

- Postmaster _____

Sent Fri 8/16/2024 8:21 AM

To DOL-OWCP-DLHWC [DO NOT REPLY]

Delivery has failed to these recipients or groups:

**Undeliverable Mail takes months to be returned and acted on
Undeliverable e-mail takes minutes**

Each party must only file on their own behalf



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Centralized Mailing



If your mail goes to one place to be digitized and then is re-directed to other locations.



Mail goes to the RIGHT place



Never miss mail again



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Forms

LS-208, Notice of Payments

Is this an Amended filing? Yes No
 If yes, list Box(es) Amended (i.e. Box 8, 15)

Added "Amended" box (consistent with LS-202 – look for this to be added to other forms to assist stakeholders and OWCP)

15. ENTER ALL PAYMENTS MADE ON ACCOUNT OF DISABILITY

TYPE OF DISABILITY a	FROM (Mo., d)	THROUGH	AMOUNT PAID PER WEEK	NUMBER OF WEEKS PAID e	TOTAL f
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
TTD (Schedule loss)	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
TPD	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
PPD	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
PTD	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
DEA	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Attach continuation sheet to show additional periods, rates and amounts:				TOTAL PAID:	<input type="text"/>

Added all 5 disability types to the dropdowns for all rows

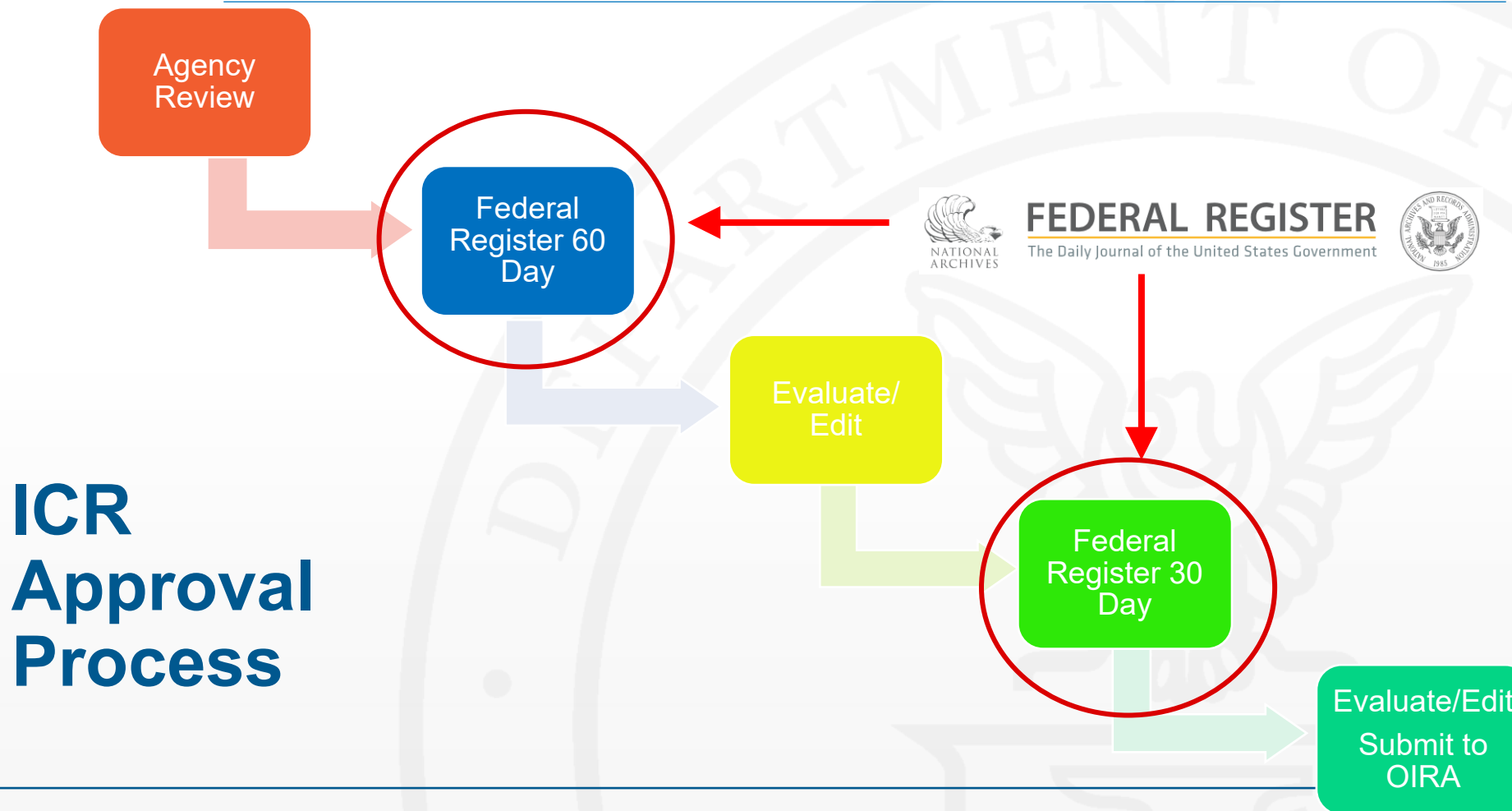


Fill out completely and properly

Recent Form Updates – in response to Suggestions/Feedback



PRA and Previewing Forms: How-To





PRA and Previewing Forms: How-To



FEDERAL REGISTER

The Daily Journal of the United States Government



Public Comment

Federal Register 60 Day

- Happens early in the process (6+ months before expiration)
- No preview of forms because this is before final decisions on updates to form

Federal Register 30 Day

- Happens late in the process (final step along with submission to Office of Management and Budget (OMB))
- Preview of forms with updates (if any)



PRA and Previewing Forms: How-To

Federal Register Home Page



FEDERAL REGISTER
The Daily Journal of the United States Government



Friday, August 16th

Design Updates: As part of our ongoing effort to make FederalRegister.gov more accessible and easier to use we've made changes to our desktop and mobile layouts. [Read more in our feature announcement.](#)

Current Issue 167 documents from 67 agencies (444 Pages)
104 Notices 37 Proposed Rules 26 Rules 2 Significant Documents

Public Inspection	Special Filing	Regular Filing
	updated on 4:15 PM on Thursday, August 15, 2024	updated on 8:45 AM on Thursday, August 15, 2024
	9 documents from 7 agencies	162 documents from 66 agencies
	6 Notices 3 Rules	99 Notices 37 Proposed Rules 26 Rules

Search Federal Register Documents

LS-207 26 documents

(N) (PD) (PR) (R)



PRA and Previewing Forms: How-To

Federal Register Notice List

DOCUMENTS FOUND 26

RELEVANT **NEWEST** OLDEST

← Previous 1 2 Next →

- ① Agency Information Collection Activities; Submission for OMB Review; Comment Request; Notice of Controversion of Right To Compensation by the Labor Department on 07/24/2024.

selecting “Currently under 30-day Review—Open for Public Comments” or by using the search function. FOR FURTHER INFORMATION CONTACT: Michelle Neary by telephone at 202-693-6312, or by email at DOL_PRA_PUBLIC@dol.gov. SUPPLEMENTARY INFORMATION: Form LS-207 is used by insurance carriers and self-insured employers to controvert claims under the Longshore Act and extensions. For additional substantive information about this ICR, see the related notice published in the Federal Register on March 18, 2024 (89 FR 19360). Comments

- ① Office of Workers' Compensation Programs, Division of Federal Employees', Longshore and Harbor Workers' Compensation-DFELHWC-Longshore; Proposed Revision of Existing Collection; Longshore and Harbor Workers' Compensation Act Notice of Controversion of Right to



PRA and Previewing Forms: How-To

Federal Register 30 Day



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Notice

Design Updates: As part of our ongoing effort to make FederalRegister.gov more accessible and easier to use we've enlarged the space available to the document content and moved all document related data into the utility bar on the left of the document. [Read more in our feature announcement.](#)

Agency Information Collection Activities; Submission for OMB Review; Comment Request; Notice of Controversion of Right To Compensation

A Notice by the Labor Department on 07/24/2024

This document has a comment period that ends in 7 days. (08/23/2024)

SUBMIT A FORMAL COMMENT



PRA and Previewing Forms: How-To

Federal Register 30 Day

You are submitting an official comment to Regulations.gov.
Comments are due 08/23/2024 at 11:59 pm EDT.

regulations.gov

[close comment form](#)

Thank you for taking the time to create a comment. Your input is important.

Once you have filled in the required fields below you can preview and/or submit your comment to the Labor Department for review. All comments are considered public and will be posted online once the Labor Department has reviewed them.

You can view [alternative ways to comment](#) or you may also comment via Regulations.gov at https://www.regulations.gov/commenton/DOL_FRDOC_0001-2340.

Comment*

Upload File(s)

+ Add a file

Note: You can attach your comment as a file and/or attach supporting documents to your comment. [Attachment Requirements.](#)



PRA and Previewing Forms: How-To

Federal Register 30 Day

This document has a comment period that ends in 7 days. (08/23/2024) [SUBMIT A FORMAL COMMENT](#)

PUBLISHED DOCUMENT

DOCUMENT HEADINGS
Department of Labor

ACTION:
Notice of availability; request for comments.

SUMMARY:
The Department of Labor (DOL) is submitting this Office of Workers' Compensation Programs (OWCP)-sponsored information collection request (ICR) to the Office of Management and Budget (OMB) for review and approval in accordance with the Paperwork Reduction Act of 1995 (PRA). Public comments on the ICR are invited.

DATES:
The OMB will consider all written comments that the agency receives on or before August 23, 2024.

ADDRESSES:
Written comments and recommendations for the proposed information collection should be sent within 30 days of publication of this notice to www.reginfo.gov/public/do/PRAMain. Find this particular information collection by selecting "Currently under 30-day Review—Open for Public Comments" or by using the search function.



PRA and Previewing Forms: How-To

Federal Register 30 Day

 OFFICE of INFORMATION and REGULATORY AFFAIRS
OFFICE of MANAGEMENT and BUDGET
EXECUTIVE OFFICE of THE PRESIDENT
Reginfo.gov

U.S. General Services Administration 

Search: Agenda Reg Review ICR

[Home](#) | [Unified Agenda](#) | [Regulatory Review](#) | [Information Collection Review](#) | [FAQs / Resources](#) | [Contact Us](#)

Information Collection Review

[For a written overview of how to comment on forms under OIRA review, click here](#)

[Information Collection Review Data on RegInfo.gov](#)

Current Inventory

This listing includes all collections of information from the public for which a Federal agency has received prior approval from OMB, as required by the Paperwork Reduction Act. An ongoing collection must be approved by OMB at least once every three years.

Select Agency

(Only agencies with information relevant to this report appear in the list.)

[GO TO GOVERNMENT-WIDE TOTALS](#)

Currently under Review

Select Agency

(Only agencies with information relevant to this report appear in the list.)

[Currently under Review - Open for Public Comments](#)



PRA and Previewing Forms: How-To

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CTRL + F to Search

controvers 1/1

AGENCY: DOL-OSHA **OMB CONTROL NUMBER:** [1240-0220](#)
RECEIVED DATE: 08/13/2024 **ICR REFERENCE NUMBER:** [202406-1218-002](#)
TITLE: Forging Machines (29 CFR 1910.218)
ANNUAL BURDENS TO THE PUBLIC:

[COMMENT](#)

	RESPONSES	HOURS	COST (DOLLARS)	
PREVIOUS	1,440,400	384,107	0	
REQUESTED	1,440,400	384,107	0	

AGENCY: DOL-OWCP **OMB CONTROL NUMBER:** [1240-0042](#)
RECEIVED DATE: 07/24/2024 **ICR REFERENCE NUMBER:** [202406-1240-003](#)
TITLE: Notice of **Controvers**ion of Right to Compensation
ANNUAL BURDENS TO THE PUBLIC:

[COMMENT](#)

CLICK HERE

	RESPONSES	HOURS	COST (DOLLARS)	
PREVIOUS	19,250	4,813	2,118	
REQUESTED	23,928	5,982	1,858	

AGENCY: DOL-OWCP **OMB CONTROL NUMBER:** [1240-0041](#)
RECEIVED DATE: 07/24/2024 **ICR REFERENCE NUMBER:** [202406-1240-002](#)
TITLE: Notice of Payments
ANNUAL BURDENS TO THE PUBLIC:

[COMMENT](#)



PRA and Previewing Forms: How-To

Federal Register 30 Day

CLICK ON "FORM NAME" LINK to DOWNLOAD and VIEW

Not associated with rulemaking

Federal Register 60-day Notice: Abstract/Justification Legal Statutes Rulemaking FR Notices/Comments IC List

30-day Notice: Common Form Info. Certification

[View Information Collection \(IC\) List](#) [View Supporting Statement and Other Documents](#)

Did the Agency receive public comments on this ICR? No

Number of Information Collection (IC) in this ICR: 1

IC Title	Form No.	Form Name
Notice of Controversion of Right to Compensation	LS-207	Notice of Controversion of Right to Compensation

Downloads

LS-207 2024 (1).pdf

[Open file](#)



Communications

Central Mail Receipt:

U. S. Department of Labor
Office of Workers' Compensation Programs
Division of Longshore and Harbor Workers' Compensation
400 West Bay Street, Suite 63A, Box 28
Jacksonville, FL 32202

Case Create Documents only: FAX (202) 513-6814

SEAPortal: <https://seaportal.dol.gov>

Preferred method of submission

Telephone Number for all offices: (202) 513-6809

ECOMP Longshore page for Claimants: <https://dlhwc.dol.gov/>

ECOMP Longshore page for Entities: <https://owcp.industrypartners.dol.gov>



Questions?