



**Citation and Notification of Penalty**

**Company Name: Charm Builders, Ltd.**  
**Inspection Site: 1307 Mount De Chantal Rd, Wheeling, WV 26003**

Citation 1 Item 1 Type of Violation: **Serious**

29 CFR 1926.20(b)(2): The employer does not initiate and maintain programs which provided for frequent and regular inspections of the job site, materials, and equipment to be made by a competent person(s):

(a) The employer does not maintain programs which require for the frequent and regular inspections of the job site, material, and equipment by a competent person. The violation was most recently observed at 1307 Mount De Chantal Rd. Wheeling, WV, on or about March 29, 2022, where the employer did not conduct inspections of the worksite or equipment for employees performing roofing work on a steep roof, exposing the employee to fall and struck-by hazards.

The employer must abate this hazard by initiating and maintaining programs which provided for frequent and regular inspections of the job site, materials, and equipment to be made by a competent person(s).

Pursuant to 29 CFR 1903.19 the employer must submit abatement certification and documentation within 10 days after abatement date. The certification shall include a statement that abatement is complete, the date and method of abatement, state that employees and their representatives were informed of this abatement, describe the steps it is taking to ensure compliance, including a description of how these steps protect its employees from fall hazards, and shall include documents demonstrating that abatement is complete, such as evidence of the purchase or repair of equipment, photographic or video evidence of abatement or other written records.

**ABATEMENT DOCUMENTATION REQUIRED FOR THIS ITEM**

Date By Which Violation Must be Abated: October 19, 2022  
Proposed Penalty: \$14,502.00

See pages 1 through 4 of this Citation and Notification of Penalty for information on employer and employee rights and responsibilities.



### Citation and Notification of Penalty

**Company Name: Charm Builders, Ltd.**  
**Inspection Site: 1307 Mount De Chantal Rd, Wheeling, WV 26003**

#### Citation 2 Item 1    Type of Violation: **Willful - Serious**

29 CFR 1926.501(b)(11): Each employee on a steep roof with unprotected sides and edges 6 feet or more above lower levels is not protected from falling by guardrail systems with toeboards, safety net systems, or personal fall arrest systems:

(a) The employer does not require the use of any form of fall protection during roofing work. The violation was most recently observed at 1307 Mount De Chantal Rd, Wheeling, WV, on or about March 29, 2022, where employee #1 was performing roofing work on a steep roof with unprotected sides and edges more than 6 feet above the ground and was not protected from falling, exposing the employee to falls of 18 to 28 feet.

Charm Builders, Ltd. was previously cited for a willful violation of this occupational safety and health standard, which was contained in OSHA inspection number 1530421, citation number 2, item number 1 and was affirmed as a final order on 12/29/2021, with respect to a workplace located at 1021 Mount De Chantal Rd, Wheeling, WV.

Charm Builders, Ltd. was previously cited for a violation of an equivalent standard (Cited as 1926.501(b)(10)), which was contained in OSHA inspection number 1426866, citation number 1, item number 1 and was affirmed as a final order on 12/12/2019, with respect to a workplace located at 1720 Jane St., Pittsburgh, PA.

Charm Builders, Ltd. was previously cited for a repeat violation of this occupational safety and health standard, which was contained in OSHA inspection number 1253476, citation number 2, item number 1 and was affirmed as a final order on 9/4/18, with respect to a workplace located at 47 2nd St NE, Massillon, OH.

The employer must abate this hazard by ensuring that employees working on steep roofs with unprotected sides and edges 6 feet or more above lower levels are protected from falling by guardrail systems, safety net systems, or personal fall arrest systems which meet the requirements of 29 CFR 1926.502.

Pursuant to 29 CFR 1903.19 the employer must submit abatement certification and documentation within 10 days after abatement date. The certification shall include a statement that abatement is complete, the date and method of abatement, state that employees and their representatives were informed of this abatement, describe the steps it is taking to ensure compliance, including a description of how these steps protect its employees from fall hazards, and shall include documents demonstrating that abatement is complete, such as evidence of the purchase or repair of equipment, photographic or video evidence of abatement or other written records.

#### **ABATEMENT DOCUMENTATION REQUIRED FOR THIS ITEM**

See pages 1 through 4 of this Citation and Notification of Penalty for information on employer and employee rights and responsibilities.

**U.S. Department of Labor**  
Occupational Safety and Health Administration

**Inspection Number:** 1586528  
**Inspection Date(s):** 03/29/2022 - 03/29/2022  
**Issuance Date:** 09/29/2022



**Citation and Notification of Penalty**

**Company Name:** Charm Builders, Ltd.  
**Inspection Site:** 1307 Mount De Chantal Rd, Wheeling, WV 26003

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Date By Which Violation Must be Abated: October 19, 2022  
Proposed Penalty: \$145,027.00

See pages 1 through 4 of this Citation and Notification of Penalty for information on employer and employee rights and responsibilities.



**Citation and Notification of Penalty**

**Company Name:** Charm Builders, Ltd.  
**Inspection Site:** 1307 Mount De Chantal Rd, Wheeling, WV 26003

**Citation 2 Item 2** Type of Violation: **Willful - Serious**

29 CFR 1926.501(b)(11): Each employee on a steep roof with unprotected sides and edges 6 feet or more above lower levels is not protected from falling by guardrail systems with toeboards, safety net systems, or personal fall arrest systems:

(a) The employer does not require the use of any form of fall protection during roofing work. The violation was most recently observed at 1307 Mount De Chantal Rd, Wheeling, WV, on or about March 29, 2022, where employee #2 was performing roofing work on a steep roof with unprotected sides and edges more than 6 feet above the ground and was not protected from falling, exposing the employee to falls of 18 to 28 feet.

Charm Builders, Ltd. was previously cited for a willful violation of this occupational safety and health standard, which was contained in OSHA inspection number 1530421, citation number 2, item number 1 and was affirmed as a final order on 12/29/2021, with respect to a workplace located at 1021 Mount De Chantal Rd, Wheeling, WV.

Charm Builders, Ltd. was previously cited for a violation of an equivalent standard (Cited as 1926.501(b)(10)), which was contained in OSHA inspection number 1426866, citation number 1, item number 1 and was affirmed as a final order on 12/12/2019, with respect to a workplace located at 1720 Jane St., Pittsburgh, PA.

Charm Builders, Ltd. was previously cited for a repeat violation of this occupational safety and health standard, which was contained in OSHA inspection number 1253476, citation number 2, item number 1 and was affirmed as a final order on 9/4/18, with respect to a workplace located at 47 2nd St NE, Massillon, OH.

The employer must abate this hazard by ensuring that employees working on steep roofs with unprotected sides and edges 6 feet or more above lower levels are protected from falling by guardrail systems, safety net systems, or personal fall arrest systems which meet the requirements of 29 CFR 1926.502.

Pursuant to 29 CFR 1903.19 the employer must submit abatement certification and documentation within 10 days after abatement date. The certification shall include a statement that abatement is complete, the date and method of abatement, state that employees and their representatives were informed of this abatement, describe the steps it is taking to ensure compliance, including a description of how these steps protect its employees from fall hazards, and shall include documents demonstrating that abatement is complete, such as evidence of the purchase or repair of equipment, photographic or video evidence of abatement or other written records.

**ABATEMENT DOCUMENTATION REQUIRED FOR THIS ITEM**

See pages 1 through 4 of this Citation and Notification of Penalty for information on employer and employee rights and responsibilities.

**U.S. Department of Labor**  
Occupational Safety and Health Administration

**Inspection Number:** 1586528  
**Inspection Date(s):** 03/29/2022 - 03/29/2022  
**Issuance Date:** 09/29/2022



**Citation and Notification of Penalty**

**Company Name:** Charm Builders, Ltd.  
**Inspection Site:** 1307 Mount De Chantal Rd, Wheeling, WV 26003

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Date By Which Violation Must be Abated:  
Proposed Penalty:

October 19, 2022  
\$145,027.00

See pages 1 through 4 of this Citation and Notification of Penalty for information on employer and employee rights and responsibilities.



### Citation and Notification of Penalty

**Company Name: Charm Builders, Ltd.**  
**Inspection Site: 1307 Mount De Chantal Rd, Wheeling, WV 26003**

#### Citation 2 Item 3    Type of Violation: **Willful - Serious**

29 CFR 1926.501(b)(11): Each employee on a steep roof with unprotected sides and edges 6 feet or more above lower levels is not protected from falling by guardrail systems with toeboards, safety net systems, or personal fall arrest systems:

(a) The employer does not require the use of any form of fall protection during roofing work. The violation was most recently observed at 1307 Mount De Chantal Rd, Wheeling, WV, on or about March 29, 2022, where employee #1 was performing roofing work on a steep roof with unprotected sides and edges more than 6 feet above the ground and was not protected from falling, exposing the employee to falls of 18 to 28 feet.

Charm Builders, Ltd. was previously cited for a willful violation of this occupational safety and health standard, which was contained in OSHA inspection number 1530421, citation number 2, item number 1 and was affirmed as a final order on 12/29/2021, with respect to a workplace located at 1021 Mount De Chantal Rd, Wheeling, WV.

Charm Builders, Ltd. was previously cited for a violation of an equivalent standard (Cited as 1926.501(b)(10)), which was contained in OSHA inspection number 1426866, citation number 1, item number 1 and was affirmed as a final order on 12/12/2019, with respect to a workplace located at 1720 Jane St., Pittsburgh, PA.

Charm Builders, Ltd. was previously cited for a repeat violation of this occupational safety and health standard, which was contained in OSHA inspection number 1253476, citation number 2, item number 1 and was affirmed as a final order on 9/4/18, with respect to a workplace located at 47 2nd St NE, Massillon, OH.

The employer must abate this hazard by ensuring that employees working on steep roofs with unprotected sides and edges 6 feet or more above lower levels are protected from falling by guardrail systems, safety net systems, or personal fall arrest systems which meet the requirements of 29 CFR 1926.502.

Pursuant to 29 CFR 1903.19 the employer must submit abatement certification and documentation within 10 days after abatement date. The certification shall include a statement that abatement is complete, the date and method of abatement, state that employees and their representatives were informed of this abatement, describe the steps it is taking to ensure compliance, including a description of how these steps protect its employees from fall hazards, and shall include documents demonstrating that abatement is complete, such as evidence of the purchase or repair of equipment, photographic or video evidence of abatement or other written records.

#### **ABATEMENT DOCUMENTATION REQUIRED FOR THIS ITEM**

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**U.S. Department of Labor**  
Occupational Safety and Health Administration

**Inspection Number:** 1586528  
**Inspection Date(s):** 03/29/2022 - 03/29/2022  
**Issuance Date:** 09/29/2022



**Citation and Notification of Penalty**

**Company Name:** Charm Builders, Ltd.  
**Inspection Site:** 1307 Mount De Chantal Rd, Wheeling, WV 26003

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Date By Which Violation Must be Abated: October 19, 2022  
Proposed Penalty: \$145,027.00

See pages 1 through 4 of this Citation and Notification of Penalty for information on employer and employee rights and responsibilities.



**Citation and Notification of Penalty**

**Company Name: Charm Builders, Ltd.**  
**Inspection Site: 1307 Mount De Chantal Rd, Wheeling, WV 26003**

**Citation 2 Item 4** Type of Violation: **Willful - Serious**

29 CFR 1926.501(b)(11): Each employee on a steep roof with unprotected sides and edges 6 feet or more above lower levels is not protected from falling by guardrail systems with toeboards, safety net systems, or personal fall arrest systems:

(a) The employer does not require the use of any form of fall protection during roofing work. The violation was most recently observed at 1307 Mount De Chantal Rd, Wheeling, WV, on or about March 29, 2022, where employee #1 was performing roofing work on a steep roof with unprotected sides and edges more than 6 feet above the ground and was not protected from falling, exposing the employee to falls of 18 to 28 feet.

Charm Builders, Ltd. was previously cited for a willful violation of this occupational safety and health standard, which was contained in OSHA inspection number 1530421, citation number 2, item number 1 and was affirmed as a final order on 12/29/2021, with respect to a workplace located at 1021 Mount De Chantal Rd. Wheeling, WV.

Charm Builders, Ltd. was previously cited for a violation of an equivalent standard (Cited as 1926.501(b)(10)), which was contained in OSHA inspection number 1426866, citation number 1, item number 1 and was affirmed as a final order on 12/12/2019, with respect to a workplace located at 1720 Jane St., Pittsburgh, PA.

Charm Builders, Ltd. was previously cited for a repeat violation of this occupational safety and health standard, which was contained in OSHA inspection number 1253476, citation number 2, item number 1 and was affirmed as a final order on 9/4/18, with respect to a workplace located at 47 2nd St NE, Massillon, OH.

The employer must abate this hazard by ensuring that employees working on steep roofs with unprotected sides and edges 6 feet or more above lower levels are protected from falling by guardrail systems, safety net systems, or personal fall arrest systems which meet the requirements of 29 CFR 1926.502.

Pursuant to 29 CFR 1903.19 the employer must submit abatement certification and documentation within 10 days after abatement date. The certification shall include a statement that abatement is complete, the date and method of abatement, state that employees and their representatives were informed of this abatement, describe the steps it is taking to ensure compliance, including a description of how these steps protect its employees from fall hazards, and shall include documents demonstrating that abatement is complete, such as evidence of the purchase or repair of equipment, photographic or video evidence of abatement or other written records.

**ABATEMENT DOCUMENTATION REQUIRED FOR THIS ITEM**

See pages 1 through 4 of this Citation and Notification of Penalty for information on employer and employee rights and responsibilities.



**U.S. Department of Labor**  
Occupational Safety and Health Administration

**Inspection Number:** 1586528  
**Inspection Date(s):** 03/29/2022 - 03/29/2022  
**Issuance Date:** 09/29/2022



**Citation and Notification of Penalty**

**Company Name:** Charm Builders, Ltd.  
**Inspection Site:** 1307 Mount De Chantal Rd, Wheeling, WV 26003

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Date By Which Violation Must be Abated:  
Proposed Penalty:

October 19, 2022  
\$145,027.00

See pages 1 through 4 of this Citation and Notification of Penalty for information on employer and employee rights and responsibilities.



### Citation and Notification of Penalty

**Company Name: Charm Builders, Ltd.**  
**Inspection Site: 1307 Mount De Chantal Rd, Wheeling, WV 26003**

#### Citation 2 Item 5 Type of Violation: **Willful - Serious**

29 CFR 1926.501(b)(11): Each employee on a steep roof with unprotected sides and edges 6 feet or more above lower levels is not protected from falling by guardrail systems with toeboards, safety net systems, or personal fall arrest systems:

(a) The employer does not require the use of any form of fall protection during roofing work. The violation was most recently observed at 1307 Mount De Chantal Rd, Wheeling, WV, on or about March 29, 2022, where employee #5 was performing roofing work on a steep roof with unprotected sides and edges more than 6 feet above the ground and was not protected from falling, exposing the employee to falls of 18 to 28 feet.

Charm Builders, Ltd. was previously cited for a willful violation of this occupational safety and health standard, which was contained in OSHA inspection number 1530421, citation number 2, item number 1 and was affirmed as a final order on 12/29/2021, with respect to a workplace located at 1021 Mount De Chantal Rd, Wheeling, WV.

Charm Builders, Ltd. was previously cited for a violation of an equivalent standard (Cited as 1926.501(b)(10)), which was contained in OSHA inspection number 1426866, citation number 1, item number 1 and was affirmed as a final order on 12/12/2019, with respect to a workplace located at 1720 Jane St., Pittsburgh, PA.

Charm Builders, Ltd. was previously cited for a repeat violation of this occupational safety and health standard, which was contained in OSHA inspection number 1253476, citation number 2, item number 1 and was affirmed as a final order on 9/4/18, with respect to a workplace located at 47 2nd St NE, Massillon, OH.

The employer must abate this hazard by ensuring that employees working on steep roofs with unprotected sides and edges 6 feet or more above lower levels are protected from falling by guardrail systems, safety net systems, or personal fall arrest systems which meet the requirements of 29 CFR 1926.502.

Pursuant to 29 CFR 1903.19 the employer must submit abatement certification and documentation within 10 days after abatement date. The certification shall include a statement that abatement is complete, the date and method of abatement, state that employees and their representatives were informed of this abatement, describe the steps it is taking to ensure compliance, including a description of how these steps protect its employees from fall hazards, and shall include documents demonstrating that abatement is complete, such as evidence of the purchase or repair of equipment, photographic or video evidence of abatement or other written records.

#### **ABATEMENT DOCUMENTATION REQUIRED FOR THIS ITEM**

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**U.S. Department of Labor**  
Occupational Safety and Health Administration

**Inspection Number:** 1586528  
**Inspection Date(s):** 03/29/2022 - 03/29/2022  
**Issuance Date:** 09/29/2022



**Citation and Notification of Penalty**

**Company Name:** Charm Builders, Ltd.  
**Inspection Site:** 1307 Mount De Chantal Rd, Wheeling, WV 26003

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Date By Which Violation Must be Abated:  
Proposed Penalty:

October 19, 2022  
\$145,027.00

See pages 1 through 4 of this Citation and Notification of Penalty for information on employer and employee rights and responsibilities.



### Citation and Notification of Penalty

**Company Name:** Charm Builders, Ltd.  
**Inspection Site:** 1307 Mount De Chantal Rd, Wheeling, WV 26003

#### Citation 2 Item 6 Type of Violation: **Willful - Serious**

29 CFR 1926.501(b)(11): Each employee on a steep roof with unprotected sides and edges 6 feet or more above lower levels is not protected from falling by guardrail systems with toeboards, safety net systems, or personal fall arrest systems:

(a) The employer does not require the use of any form of fall protection during roofing work. The violation was most recently observed at 1307 Mount De Chantal Rd, Wheeling, WV, on or about March 29, 2022, where employee #1 was performing roofing work on a steep roof with unprotected sides and edges more than 6 feet above the ground and was not protected from falling, exposing the employee to falls of 18 to 28 feet.

Charm Builders, Ltd. was previously cited for a willful violation of this occupational safety and health standard, which was contained in OSHA inspection number 1530421, citation number 2, item number 1 and was affirmed as a final order on 12/29/2021, with respect to a workplace located at 1021 Mount De Chantal Rd, Wheeling, WV.

Charm Builders, Ltd. was previously cited for a violation of an equivalent standard (Cited as 1926.501(b)(10)), which was contained in OSHA inspection number 1426866, citation number 1, item number 1 and was affirmed as a final order on 12/12/2019, with respect to a workplace located at 1720 Jane St., Pittsburgh, PA.

Charm Builders, Ltd. was previously cited for a repeat violation of this occupational safety and health standard, which was contained in OSHA inspection number 1253476, citation number 2, item number 1 and was affirmed as a final order on 9/4/18, with respect to a workplace located at 47 2nd St NE, Massillon, OH.

The employer must abate this hazard by ensuring that employees working on steep roofs with unprotected sides and edges 6 feet or more above lower levels are protected from falling by guardrail systems, safety net systems, or personal fall arrest systems which meet the requirements of 29 CFR 1926.502.

Pursuant to 29 CFR 1903.19 the employer must submit abatement certification and documentation within 10 days after abatement date. The certification shall include a statement that abatement is complete, the date and method of abatement, state that employees and their representatives were informed of this abatement, describe the steps it is taking to ensure compliance, including a description of how these steps protect its employees from fall hazards, and shall include documents demonstrating that abatement is complete, such as evidence of the purchase or repair of equipment, photographic or video evidence of abatement or other written records.

#### **ABATEMENT DOCUMENTATION REQUIRED FOR THIS ITEM**

See pages 1 through 4 of this Citation and Notification of Penalty for information on employer and employee rights and responsibilities.

**U.S. Department of Labor**  
Occupational Safety and Health Administration

**Inspection Number:** 1586528  
**Inspection Date(s):** 03/29/2022 - 03/29/2022  
**Issuance Date:** 09/29/2022



**Citation and Notification of Penalty**

**Company Name:** Charm Builders, Ltd.  
**Inspection Site:** 1307 Mount De Chantal Rd, Wheeling, WV 26003

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Date By Which Violation Must be Abated:  
Proposed Penalty:

October 19, 2022  
\$145,027.00

See pages 1 through 4 of this Citation and Notification of Penalty for information on employer and employee rights and responsibilities.



**Citation and Notification of Penalty**

**Company Name: Charm Builders, Ltd.**  
**Inspection Site: 1307 Mount De Chantal Rd, Wheeling, WV 26003**

Citation 3 Item 1 Type of Violation: **Repeat - Serious**

29 CFR 1926.102(a)(1): The employer does not ensure that each affected employee uses appropriate eye or face protection when exposed to eye or face hazards from flying particles, molten metal, liquid chemicals, acids or caustic liquids, chemical gases or vapors, or potentially injurious light radiation:

(a) The employer does not ensure that each affected employee uses appropriate eye or face protection when exposed to eye or face hazards. This violation was most recently observed at 1307 Mount De Chantal Rd, Wheeling, WV. on or about March 29, 2022, where the employer did not ensure employees used eye protection while operating and working near pneumatic nail guns, exposing employees to eye and face hazards.

Charm Builders was previously cited for a violation of this occupational safety and health standard, which was contained in OSHA inspection number 1530421, citation number 3, item number 1 and was affirmed as a final order on 12/29/2021, with respect to a workplace located at 1021 Mount De Chantal Rd, Wheeling, WV 26003.

Charm Builders was previously cited for a violation of this occupational safety and health standard, which was contained in OSHA inspection number 1253476, citation number 1, item number 1 and was affirmed as a final order on 9/4/2018, with respect to a workplace located at 47 2nd Street NE Massillon, OH 44646.

The employer must abate this hazard by providing, requiring, and enforcing the use of eye protection which meets the criteria of 29 CFR 1926.102(b).

Pursuant to 29 CFR 1903.19 the employer must submit abatement certification and documentation within 10 days after abatement date. The certification shall include a statement that abatement is complete, the date and method of abatement, state that employees and their representatives were informed of this abatement, describe the steps it is taking to ensure compliance, including a description of how these steps protect its employees from eye and face hazards, and shall include documents demonstrating that abatement is complete, such as evidence of the purchase or repair of equipment, photographic or video evidence of abatement or other written records.

**ABATEMENT DOCUMENTATION REQUIRED FOR THIS ITEM**

Date By Which Violation Must be Abated: October 12, 2022  
Proposed Penalty: \$56,980.00

See pages 1 through 4 of this Citation and Notification of Penalty for information on employer and employee rights and responsibilities.





**Citation and Notification of Penalty**

**Company Name:** Charm Builders, Ltd.  
**Inspection Site:** 1307 Mount De Chantal Rd, Wheeling, WV 26003

The alleged violations below have been grouped because they involve similar or related hazards that may increase the potential for injury or illness.

**Citation 3 Item 2 a** Type of Violation: **Repeat - Serious**

29 CFR 1926.503(a)(1): The employer does not provide a training program for each employee potentially exposed to fall hazards to enable each employee to recognize the hazards of falling and the procedures to be followed in order to minimize these hazards:

(a) The employer does not ensure that each potentially exposed employee is trained to recognize fall hazards and the procedures to be followed to minimize these hazards. This violation was most recently observed at 1307 Mount De Chantal Rd, Wheeling, WV, where on or about March 29, 2022, the employer did not provide training to employees performing roofing work, exposing employees to falls of 18-28 feet.

Charm Builders, Ltd. was previously cited for a violation of this occupational safety and health standard, which was contained in OSHA inspection number 1530421, citation number 3, item number 2 and was affirmed as a final order on 12/29/2021, with respect to a workplace located at 1021 Mount De Chantal Rd, Wheeling, WV.

Charm Builders, Ltd. was previously cited for a violation of this occupational safety and health standard, which was contained in OSHA inspection number 1426866, citation number 2, item number 1 and was affirmed as a final order on 12/12/2019, with respect to a workplace located at 1720 Jane St., Pittsburgh, PA.

The employer must abate this hazard by providing training to each employee, by a competent person in the areas listed in 29 CFR 1926.503(a)(2).

Pursuant to 29 CFR 1903.19 the employer must submit abatement certification and documentation within 10 days after abatement date. The certification shall include a statement that abatement is complete, the date and method of abatement, state that employees and their representatives were informed of this abatement, describe the steps it is taking to ensure compliance, including a description of how these employees were trained in fall hazards recognition and fall protection, and shall include documents demonstrating that abatement is complete, such as evidence that training has been complete, content of the training, and other written records.

**ABATEMENT DOCUMENTATION REQUIRED FOR THIS ITEM**

Date By Which Violation Must be Abated: **October 26, 2022**  
Proposed Penalty: **\$79,761.00**

See pages 1 through 4 of this Citation and Notification of Penalty for information on employer and employee rights and responsibilities.







**Citation and Notification of Penalty**

**Company Name: Charm Builders, Ltd.**  
**Inspection Site: 1307 Mount De Chantal Rd, Wheeling, WV 26003**

**Citation 3 Item 2 b Type of Violation: Repeat - Serious**

29 CFR 1926.503(c)(3): The employer does not retrain affected employees who already had been trained when inadequacies in an affected employee's use of fall protection systems or equipment indicate that the employee has not retained the requisite understanding or skill required by paragraph (a) of this section.

(a) The employer does not ensure that previously trained employees are retrained when inadequacies in the affected employees use of fall protection are found. This violation was most recently observed at 1307 Mount De Chantal Rd, Wheeling, WV, where on or about March 29, 2022, employees performing roofing work while not using fall protection were not retrained by the employer, exposing employees to falls of 18-28 feet.

Charm Builders, Ltd. was previously cited for a violation of this occupational safety and health standard, which was contained in OSHA inspection number 1530421, citation number 1, item number 2-a and was affirmed as a final order on 12/29/2021, with respect to a workplace located at 1021 Mount De Chantal Rd, Wheeling, WV.

The employer must abate this hazard by providing training to each employee, by a competent person in the areas listed in 29 CFR 1926.503(a)(2).

Pursuant to 29 CFR 1903.19 the employer must submit abatement certification and documentation within 10 days after abatement date. The certification shall include a statement that abatement is complete, the date and method of abatement, state that employees and their representatives were informed of this abatement, describe the steps it is taking to ensure compliance, including a description of how these employees were trained in fall hazards recognition and fall protection, and shall include documents demonstrating that abatement is complete, such as evidence that training has been complete, content of the training, and other written records.

**ABATEMENT DOCUMENTATION REQUIRED FOR THIS ITEM**

Date By Which Violation Must be Abated: October 26, 2022  
Proposed Penalty: \$0.00

See pages 1 through 4 of this Citation and Notification of Penalty for information on employer and employee rights and responsibilities.



### Citation and Notification of Penalty

**Company Name: Charm Builders, Ltd.**  
**Inspection Site: 1307 Mount De Chantal Rd, Wheeling, WV 26003**

The alleged violations below have been grouped because they involve similar or related hazards that may increase the potential for injury or illness.

#### Citation 3 Item 3 a Type of Violation: **Repeat - Serious**

29 CFR 1926.1053(b)(1): Where portable ladders are used for access to an upper level landing surface and the ladder's length do not allow the ladder side rails to extend at least 3 feet (0.9 m) above the upper landing surface being accessed, the ladders are not secured at its top to a rigid support that will not deflect, and/or a grasping device is not provided to assist employees in mounting and dismounting the ladders.

(a) The employer does not ensure that ladders are setup to extend at least 3 feet above the upper landing area. This violation was most recently observed at 1307 Mount De Chantal Rd, Wheeling, WV, where on or about March 29, 2022, employees were accessing the 1st story roof using a fiberglass reinforced plastic (FRP) extension ladder which did not extend at least 3 feet above the upper landing surface, exposing employees to fall of up to 10 feet.

(b) The employer does not ensure that ladders are setup to extend at least 3 feet above the upper landing area. This violation was most recently observed at 1307 Mount De Chantal Rd, Wheeling, WV, where on or about March 29, 2022, employees were accessing the 2nd story roof using a fiberglass reinforced plastic (FRP) extension ladder which did not extend at least 3 feet above the upper landing surface, exposing employees to fall of up to 10 feet.

Charm Builders was previously cited for a violation of this occupational safety and health standard, which was contained in OSHA inspection number 1530421, citation number 3, item number 3 and was affirmed as a final order on 12/29/2021, with respect to a workplace located at 1021 Mount De Chantal Rd, Wheeling, WV.

Charm Builders was previously cited for a violation of this occupational safety and health standard, which was contained in OSHA inspection number 1253476, citation number 1, item number 4 and was affirmed as a final order on 9/4/2018, with respect to a workplace located at 47 2nd Street NE Massillon, OH 44646.

The employer must abate this hazard by training, requiring, and enforcing the proper set up and use of ladders as described in 29 CFR 1926.1053(b)

Pursuant to 29 CFR 1903.19 the employer must submit abatement certification and documentation within 10 days after abatement date. The certification shall include a statement that abatement is complete, the date and method of abatement, state that employees and their representatives were informed of this abatement, describe the steps it is taking to ensure compliance, including a description of how these steps protect its employees from hazards of ladder use, and shall include documents demonstrating that abatement is complete, such as evidence of the purchase or repair of equipment, photographic or video evidence of abatement or other written records.

See pages 1 through 4 of this Citation and Notification of Penalty for information on employer and employee rights and responsibilities.

**U.S. Department of Labor**  
Occupational Safety and Health Administration

**Inspection Number:** 1586528  
**Inspection Date(s):** 03/29/2022 - 03/29/2022  
**Issuance Date:** 09/29/2022



**Citation and Notification of Penalty**

**Company Name:** Charm Builders, Ltd.  
**Inspection Site:** 1307 Mount De Chantal Rd, Wheeling, WV 26003

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**ABATEMENT DOCUMENTATION REQUIRED FOR THIS ITEM**

Date By Which Violation Must be Abated: October 26, 2022  
Proposed Penalty: \$68,371.00

See pages 1 through 4 of this Citation and Notification of Penalty for information on employer and employee rights and responsibilities.



**Citation and Notification of Penalty**

**Company Name: Charm Builders, Ltd.**  
**Inspection Site: 1307 Mount De Chantal Rd, Wheeling, WV 26003**

Citation 3 Item 3 b Type of Violation: **Repeat - Serious**

29 CFR 1926.1060(b): The employer does not provide retraining for each employee as necessary so that the employee maintains the understanding and knowledge acquired through compliance with this section.

(a) The employer does not provide retraining on ladder use when as necessary. This violation was most recently observed at 1307 Mount De Chantal Rd, Wheeling, WV, on or about March 29, 2022, where the employer did not retrain employees who were accessing the roof using multiple extension ladders which were improperly set up, exposing employees to fall of up to 18 feet.

Charm Builders was previously cited for a violation of this occupational safety and health standard, which was contained in OSHA inspection number 1530421, citation number 1, item number 2B and was affirmed as a final order on 12/29/2021, with respect to a workplace located at 1021 Mount De Chantal Rd, Wheeling, WV.

The employer must abate this hazard by providing training to each employee, by a competent person in the areas listed in 29 CFR 1926.1060(a)(1).

Pursuant to 29 CFR 1903.19 the employer must submit abatement certification and documentation within 10 days after abatement date. The certification shall include a statement that abatement is complete, the date and method of abatement, state that employees and their representatives were informed of this abatement, describe the steps it is taking to ensure compliance, including a description of how these employees were trained in hazards associated with ladder use, and shall include documents demonstrating that abatement is complete, such as evidence that training has been complete, content of the training, and other written records.

**ABATEMENT DOCUMENTATION REQUIRED FOR THIS ITEM**

Date By Which Violation Must be Abated: October 26, 2022  
Proposed Penalty: \$0.00



**Citation and Notification of Penalty**

**Company Name:** Charm Builders, Ltd.  
**Inspection Site:** 1307 Mount De Chantal Rd, Wheeling, WV 26003

**Citation 4 Item 1** Type of Violation: **Repeat - Other**

29 CFR 1926.503(b)(1): The employer does not verify compliance with paragraph (a) of this section by preparing a written (training) certification record including the name or other identity of the employee trained, the date(s) of the training, and the signature of the person who conducted the training or the signature of the employer.

(a) The employer does not verify that each employee was trained on fall protection by maintaining written training verification. This violation was most recently observed at 1307 Mount De Chantal Rd, Wheeling, WV, where on or about March 29, 2022, the employers written certification of fall protection training did not include the dates of training.

(b) The employer does not verify that each employee was trained on fall protection by maintaining written training verification. This violation was most recently observed at 1307 Mount De Chantal Rd, Wheeling, WV, where on or about March 29, 2022, the employers written certification of fall protection training did not include the signature of the person who conducted the training or the signature of the employer.

Charm Builders was previously cited for a violation of this occupational safety and health standard, which was contained in OSHA inspection number 1530421, citation number 4, item number 1 and was affirmed as a final order on 12/29/2021, with respect to a workplace located at 1021 Mount De Chantal Rd, Wheeling, WV.

The employer must abate this violation by maintaining records of fall protection training which includes name or other identity of the employee trained, the date(s) of the training, and the signature of the person who conducted the training or the signature of the employer.

Pursuant to 29 CFR 1903.19 the employer must submit abatement certification and documentation within 10 days after abatement date. The certification shall include a statement that abatement is complete, the date and method of abatement, state that employees and their representatives were informed of this abatement, describe the steps it is taking to ensure compliance, including a description of how these employees were trained in fall hazards recognition and fall protection, and shall include documents demonstrating that abatement is complete, such as evidence that training has been complete, training records, and other written records.

**ABATEMENT DOCUMENTATION REQUIRED FOR THIS ITEM**

Date By Which Violation Must be Abated: October 26, 2022  
Proposed Penalty: \$455.00

See pages 1 through 4 of this Citation and Notification of Penalty for information on employer and employee rights and responsibilities.

  
Blake McEnany  
Acting Area Director

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**U.S. Department of Labor**  
Occupational Safety and Health Administration  
405 Capitol Street  
Suite 407  
Charleston, WV 25301



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INVOICE /  
DEBT COLLECTION NOTICE

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**Company Name:** Charm Builders, Ltd.  
**Inspection Site:** 1307 Mount De Chantal Rd, Wheeling, WV 26003  
**Issuance Date:** 09/29/2022

Summary of Penalties for Inspection Number: 1586528

|                                      |              |
|--------------------------------------|--------------|
| Citation 1 Item 1, Serious           | \$14,502.00  |
| Citation 2 Item 1, Willful - Serious | \$145,027.00 |
| Citation 2 Item 2, Willful - Serious | \$145,027.00 |
| Citation 2 Item 3, Willful - Serious | \$145,027.00 |
| Citation 2 Item 4, Willful - Serious | \$145,027.00 |
| Citation 2 Item 5, Willful - Serious | \$145,027.00 |
| Citation 2 Item 6, Willful - Serious | \$145,027.00 |
| Citation 3 Item 1, Repeat - Serious  | \$56,980.00  |
| Citation 3 Item 2a, Repeat - Serious | \$79,761.00  |
| Citation 3 Item 2b, Repeat - Serious | \$0.00       |
| Citation 3 Item 3a, Repeat - Serious | \$68,371.00  |
| Citation 3 Item 3b, Repeat - Serious | \$0.00       |
| Citation 4 Item 1, Repeat - Other    | \$455.00     |

**TOTAL PROPOSED PENALTIES:** **\$1,090,231.00**

To avoid additional charges, please remit payment promptly to this Area Office for the total amount of the uncontested penalties summarized above. Make your check or money order payable to: "DOL-OSHA". Please indicate OSHA's Inspection Number (indicated above) on the remittance. You can also make your payment electronically at [www.pay.gov](http://www.pay.gov). At the top of the pay.gov homepage, type "OSHA" in the Search field and select Search. From the **OSHA Penalty Payment Form** search result, select Continue. The direct link is: <https://www.pay.gov/paygov/forms/formInstance.html?agencyFormId=53090334>. You will be required to enter your inspection number when making the payment. Payments can be made by credit card or Automated Clearing House (ACH) using your banking information. Payments of \$25,000 or more require a Transaction ID, and also must be paid using ACH. If you require a Transaction ID, please contact the OSHA Debt Collection Team at (202) 693-2170.

OSHA does not agree to any restrictions or conditions or endorsements put on any check, money order, or electronic payment for less than the full amount due, and will cash the check or money order as if these restrictions or conditions do not exist.

If a personal check is issued, it will be converted into an electronic fund transfer (EFT). This means that our bank will copy your check and use the account information on it to electronically debit your account for the amount of the check. The debit from your account will then usually occur within 24 hours and will be shown on your regular account statement. You will not receive your original check back. The bank will destroy your original check, but will keep a copy of it. If the EFT cannot be completed because of insufficient funds or closed account, the bank will attempt to make the transfer up to two times.

Pursuant to the Debt Collection Act of 1982 (Public Law 97-365) and regulations of the U.S. Department of Labor (29 CFR Part 20), the Occupational Safety and Health Administration is required to assess interest, delinquent charges, and administrative costs for the collection of delinquent penalty debts for violations of the Occupational Safety and Health Act.

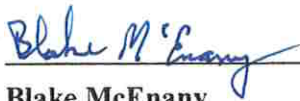
**Interest:** Interest charges will be assessed at an annual rate determined by the Secretary of the Treasury on all penalty debt amounts not paid within one month (30 calendar days) of the date on which the debt amount becomes due and payable (penalty due date). The current interest rate is one percent (1%). Interest will accrue from the date on which the penalty amounts (as proposed or adjusted) become a final order of the Occupational Safety and Health Review Commission (that is, 15 working days from your receipt of the Citation and Notification of Penalty), unless you file a notice of contest. Interest charges will be waived if the full amount owed is paid within 30 calendar days



of the final order.

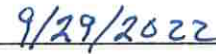
**Delinquent Charges:** A debt is considered delinquent if it has not been paid within one month (30 calendar days) of the penalty due date or if a satisfactory payment arrangement has not been made. If the debt remains delinquent for more than 90 calendar days, a delinquent charge of six percent (6%) per annum will be assessed accruing from the date that the debt became delinquent.

**Administrative Costs:** Agencies of the Department of Labor are required to assess additional charges for the recovery of delinquent debts. These additional charges are administrative costs incurred by the Agency in its attempt to collect an unpaid debt. Administrative costs will be assessed for demand letters sent in an attempt to collect the unpaid debt.



**Blake McEnany**

Acting Area Director



Date

**U.S. Department of Labor**  
Occupational Safety and Health Administration  
405 Capitol Street  
Suite 407  
Charleston, WV 25301



## Citation and Notification of Penalty

**To:**  
Charm Builders, Ltd.  
and its successors  
4199 State Route 557  
Millersburg, OH 44654

**Inspection Number:** 1586528  
**Inspection Date(s):** 03/29/2022 - 03/29/2022  
**Issuance Date:** 09/29/2022

**Inspection Site:**  
1307 Mount De Chantal Rd  
Wheeling, WV 26003

*The violation(s) described in this Citation and Notification of Penalty is (are) alleged to have occurred on or about the day(s) the inspection was made unless otherwise indicated within the description given below.*

This Citation and Notification of Penalty (this Citation) describes violations of the Occupational Safety and Health Act of 1970. The penalty(ies) listed herein is (are) based on these violations. You must abate the violations referred to in this Citation by the dates listed and pay the penalties proposed, unless within 15 working days (excluding weekends and Federal holidays) from your receipt of this Citation and Notification of Penalty **you either call to schedule an informal conference (see paragraph below) or** you mail a notice of contest to the U.S. Department of Labor Area Office at the address shown above. Please refer to the enclosed booklet (OSHA 3000) which outlines your rights and responsibilities and which should be read in conjunction with this form. Issuance of this Citation does not constitute a finding that a violation of the Act has occurred unless there is a failure to contest as provided for in the Act or, if contested, unless this Citation is affirmed by the Review Commission or a court.

**Posting** - The law requires that a copy of this Citation and Notification of Penalty be posted immediately in a prominent place at or near the location of the violation(s) cited herein, or, if it is not practicable because of the nature of the employer's operations, where it will be readily observable by all affected employees. This Citation must remain posted until the violation(s) cited herein has (have) been abated, or for 3 working days (excluding weekends and Federal holidays), whichever is longer.

**Informal Conference** - An informal conference is not required. However, if you wish to have such a conference you may request one with the Area Director during the 15 working day contest period by calling (304) 347-5937. During such an informal conference, you may present any evidence or views which you believe would support an adjustment to the citation(s) and/or penalty(ies).

If you are considering a request for an informal conference to discuss any issues related to this Citation and Notification of Penalty, you must take care to schedule it early enough to allow time to contest after the informal conference, should you decide to do so. Please keep in mind that a written letter of intent to contest must be submitted to the Area Director within 15 working days of your receipt of this Citation. The running of this contest period is not interrupted by an informal conference.

If you decide to request an informal conference, please complete, remove and post the Notice to Employees next to this Citation and Notification of Penalty as soon as the time, date, and place of the informal conference have been determined. Be sure to bring to the conference any and all supporting documentation of existing conditions as well as any abatement steps taken thus far. If conditions warrant, we can enter into an informal settlement agreement which amicably resolves this matter without litigation or contest.

**Right to Contest** – You have the right to contest this Citation and Notification of Penalty. You may contest all citation items or only individual items. You may also contest proposed penalties and/or abatement dates without contesting the underlying violations. **Unless you inform the Area Director in writing that you intend to contest the citation(s) and/or proposed penalty(ies) within 15 working days after receipt, the citation(s) and the proposed penalty(ies) will become a final order of the Occupational Safety and Health Review Commission and may not be reviewed by any court or agency.**

**Penalty Payment** – Penalties are due within 15 working days of receipt of this notification unless contested. (See the enclosed booklet and the additional information provided related to the Debt Collection Act of 1982.) Make your check or money order payable to “DOL-OSHA”. Please indicate the Inspection Number on the remittance. You can also make your payment electronically at [www.pay.gov](http://www.pay.gov). At the top of the [pay.gov](http://www.pay.gov) homepage, type "OSHA" in the Search field and select Search. From **OSHA Penalty Payment Form** search result, select Continue. The direct link is:

<https://www.pay.gov/paygov/forms/formInstance.html?agencyFormId=53090334>

You will be required to enter your inspection number when making the payment. Payments can be made by credit card or Automated Clearing House (ACH) using your banking information. Payments of \$25,000 or more require a Transaction ID, and also must be paid using ACH. If you require a Transaction ID, please contact the OSHA Debt Collection Team at (202) 693-2170.

OSHA does not agree to any restrictions or conditions or endorsements put on any check, money order, or electronic payment for less than the full amount due, and will process the payments as if these restrictions or conditions do not exist.

**Notification of Corrective Action** – For each violation which you do not contest, you must provide **abatement certification** to the Area Director of the OSHA office issuing the citation and identified above. This abatement certification is to be provided by letter within 10 calendar days after each abatement date. Abatement certification includes the date and method of abatement. If the citation indicates that the violation was corrected during the inspection, no abatement certification is required for that item. The abatement certification letter must be posted at the location where the violation appeared and the corrective action took place or employees must otherwise be effectively informed about abatement activities. A sample abatement certification letter is enclosed with this Citation. In addition, where the citation indicates that **abatement documentation** is necessary, evidence of the purchase or repair of equipment, photographs or video, receipts, training records, etc., verifying that abatement has occurred is required to be provided to the Area Director.

**Employer Discrimination Unlawful** – The law prohibits discrimination by an employer against an

employee for filing a complaint or for exercising any rights under this Act. An employee who believes that he/she has been discriminated against may file a complaint no later than 30 days after the discrimination occurred with the U.S. Department of Labor Area Office at the address shown above.

**Employer Rights and Responsibilities** – The enclosed booklet (OSHA 3000) outlines additional employer rights and responsibilities and should be read in conjunction with this notification.

**Notice to Employees** – The law gives an employee or his/her representative the opportunity to object to any abatement date set for a violation if he/she believes the date to be unreasonable. The contest must be mailed to the U.S. Department of Labor Area Office at the address shown above and postmarked within 15 working days (excluding weekends and Federal holidays) of the receipt by the employer of this Citation and Notification of Penalty.

**Inspection Activity Data** – You should be aware that OSHA publishes information on its inspection and citation activity on the Internet under the provisions of the Electronic Freedom of Information Act. The information related to these alleged violations will be posted when our system indicates that you have received this citation. You are encouraged to review the information concerning your establishment at [www.osha.gov](http://www.osha.gov). If you have any dispute with the accuracy of the information displayed, please contact this office.



## NOTICE TO EMPLOYEES OF INFORMAL CONFERENCE

An informal conference has been scheduled with OSHA to discuss the citation(s) issued on 09/29/2022. The conference will be held by telephone or at the OSHA office located at 405 Capitol Street, Suite 407, Charleston, WV 25301 on \_\_\_\_\_ at

\_\_\_\_\_. Employees and/or representatives of employees have a right to attend an informal conference.

**CERTIFICATION OF CORRECTIVE ACTION WORKSHEET**

**Inspection Number: 1586528**

Company Name: Charm Builders, Ltd.  
Inspection Site: 1307 Mount De Chantal Rd, Wheeling, WV 26003  
Issuance Date: 09/29/2022

List the specific method of correction for each item on this citation in this package that does not read "Corrected During Inspection" and return to: **U.S. Department of Labor – Occupational Safety and Health Administration, 405 Capitol Street, Suite 407, Charleston, WV 25301.**

Citation Number \_\_\_\_\_ and Item Number \_\_\_\_\_ was corrected on \_\_\_\_\_  
By (Method of Abatement): \_\_\_\_\_

Citation Number \_\_\_\_\_ and Item Number \_\_\_\_\_ was corrected on \_\_\_\_\_  
By (Method of Abatement): \_\_\_\_\_

Citation Number \_\_\_\_\_ and Item Number \_\_\_\_\_ was corrected on \_\_\_\_\_  
By (Method of Abatement): \_\_\_\_\_

Citation Number \_\_\_\_\_ and Item Number \_\_\_\_\_ was corrected on \_\_\_\_\_  
By (Method of Abatement): \_\_\_\_\_

Citation Number \_\_\_\_\_ and Item Number \_\_\_\_\_ was corrected on \_\_\_\_\_  
By (Method of Abatement): \_\_\_\_\_

Citation Number \_\_\_\_\_ and Item Number \_\_\_\_\_ was corrected on \_\_\_\_\_  
By (Method of Abatement): \_\_\_\_\_

I certify that the information contained in this document is accurate and that the affected employees and their representatives have been informed of the abatement.

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date

\_\_\_\_\_  
Typed or Printed Name

\_\_\_\_\_  
Title

**NOTE: 29 USC 666(g)** whoever knowingly makes any false statements, representation or certification in any application, record, plan or other documents filed or required to be maintained pursuant to the Act shall, upon conviction, be punished by a fine of not more than \$10,000 or by imprisonment of not more than 6 months or both.

**POSTING:** A copy of completed Corrective Action Worksheet should be posted for employee review

U.S. Department of Labor Occupational Safety and Health Administration  
405 Capitol Street  
Suite 407  
Charleston, WV 25301



09/29/2022

Charm Builders, Ltd.  
and its successors  
4199 State Route 557  
Millersburg, OH 44654

Dear Employer:

Enclosed you will find citations for violations of the Occupational Safety and Health Act of 1970 (the Act) which may have accompanying proposed penalties. Also enclosed is a booklet entitled, "Employer Rights and Responsibilities Following an OSHA Inspection", (OSHA 3000-04R) revised 2018, which explains your rights and responsibilities under the Act. If you have any questions about the enclosed citations and penalties, I would welcome further discussions in person or by telephone. Please contact me at (304) 347-5937.

You will note on page 6 of the booklet that, for violations which you do not contest, you must (1) notify this office promptly by letter that you have taken appropriate corrective action within the time set forth on the citation; and (2) pay any penalties assessed. Please inform me of the abatement steps you have taken and of their dates together with adequate supporting documentation; e.g., drawings or photographs of corrected conditions, purchase/work orders related to abatement actions, air sampling results. This information will allow us to close the case.

As indicated on page 3 of the booklet, you may request an informal conference with me during the 15-working-day notice of contest period. During such an informal conference you may present any evidence or views which you believe would support an adjustment to the citation or the penalty.

If you are considering a request for an informal conference to discuss any issues related to this Citation and Notification of Penalty, you must take care to schedule it early enough to allow time to contest after the informal conference, should you decide to do so. Please keep in mind that a written letter of intent to contest must be submitted to the Area Director within 15 working days of your receipt of the citation. The running of this contest period is not interrupted by an informal conference.

If you decide to request an informal conference, please complete the attached notice at the bottom of this letter and post it next to the Citations as soon as the time, date and the place of the informal conference have been determined. Be sure to bring to the conference with you any and all supporting documentation of existing conditions as well as of any abatement steps taken thus far. If conditions warrant, we can enter into an informal settlement agreement which amicably resolves this matter without litigation or contest.

You should be aware that OSHA publishes information on its inspection and citation activity on the Internet under the provisions of Electronic Freedom of Information Act. The information related to these alleged violations will be posted when our system indicates that you have received this citation. You are encouraged to review the information concerning your establishment at [www.osha.gov](http://www.osha.gov). If you have any dispute with the accuracy of the information displayed, please contact this office.

Sincerely,

  
**Blake McEnany**  
Acting Area Director

Enclosures