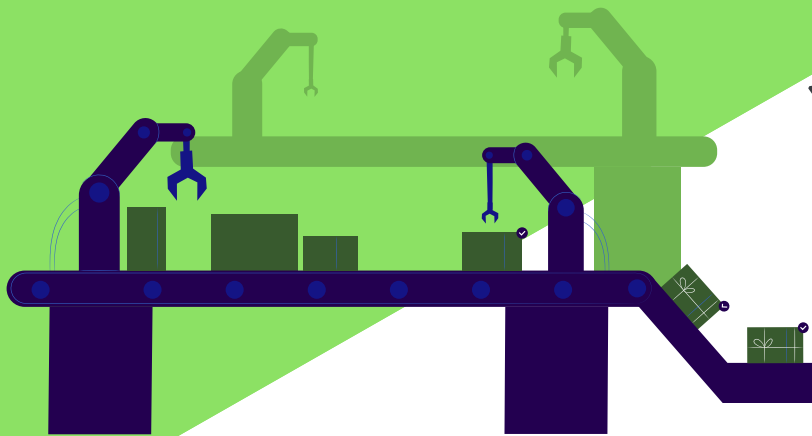




# ▶ SCORE Methodology

## Promoting Competitive, Responsible, and Sustainable Businesses

ILO global program aimed at improving productivity and working conditions in small and medium-sized businesses by implementing sustainable business management systems based on cooperation in the workplace.



### Beginning - 2016

- ▶ The National Technical-Vocational Training Institute (INFOTEP) began implementing the SCORE Methodology under a cooperation agreement with the International Labor Organization (ILO) with a pilot application in the banana sector in the northern region.

### 2019 - 2021

- ▶ The FORMITRA project continues the methodology transfer, including other areas and productive sectors.

### SCORE in Numbers

Process duration within the FORMITRA project framework:

▶ **2019-2021**

Number of modules implemented:

▶ **5** including 3 in the FORMITRA project.

Number of companies that applied the methodology:

▶ **25**

INFOTEP advisors trained:

▶ **15**

Certified trainers:

▶ **10**

Certified expert trainers:

▶ **5**

## Major Improvements in Working Conditions and Productivity

- ▶ Improved facilities for personnel.
- ▶ Establishing recognition for good performance.
- ▶ Review of working hours per legal limits.
- ▶ Regular employee training.
- ▶ Establishing occupational health and safety policies.



## 5 Modules

1.

Promotion of cooperation in the company.

2.

Quality: continuous improvement management.

3.

Productivity through cleaner production.

4.

Human resource management for cooperation and business success.

5.

Occupational health and safety: a platform for productivity.

## Why INFOTEP?

- ▶ It is a decentralized public institution with sufficient resources to provide sustainability.
- ▶ Is competent to work with companies to increase their productivity.
- ▶ Offers training and technical assistance under the Business Competitiveness
- ▶ Department's leadership and coordination.
- ▶ It has specialized personnel throughout the country.
- ▶ Has a series of tools to provide business support services.
- ▶ It is a three-party institution, with representation from the government, labor, and business sectors.



First vocational training institute in the world to become an implementing agent of the SCORE methodology.



Second Center of Excellence in the SCORE Methodology in Latin America and the Caribbean.

ILO Project "Strengthening the Capacities of the Ministry of Labor to Improve Working Conditions in Agriculture in the Dominican Republic" (FORMITRA)

"Funding is provided by the United States Department of Labor under cooperative agreement number IL-31479-17-75-K-11. 100 percentage of the total costs of the project or program is financed with USG federal funds, for a total of 5 000 000 dollars. This material does not necessarily reflect the views or policies of the United States Department of Labor, nor does mention of trade names, commercial products, or organizations imply endorsement by the United States Government".

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