

**Measures/Programs to be Addressed in the Fiscal Year (FY) 2023
State Quality Service Plan (SQSP)**

Core Measures	Measurement Period	Criteria	FY 2023 Requirement
First Payment Promptness	Apr 1, 2021 – Mar 31, 2022	87%	CAP
Nonmonetary Determination Time Lapse	Apr 1, 2021 – Mar 31, 2022	80% (combined score)	CAP
Nonmonetary Determination Quality – Nonseparations	Apr 1, 2021 – Mar 31, 2022	75%	CAP
Nonmonetary Determination Quality – Separations	Apr 1, 2021 – Mar 31, 2022	75%	CAP
Detection of Overpayments	<u>BPC</u> Apr 1, 2019 – Mar 31, 2022	50%	CAP
	<u>BAM</u> Oct. 1, 2018 – Sep. 30, 2021	95%	Narrative
	If rate over 95% is a result of improper administration of BAM and/or BPC	95%	CAP
Average Age of Pending Lower Authority Appeals	Apr 1, 2021 – Mar 31, 2022	30 days	CAP
Average Age of Pending Higher Authority Appeals	Apr 1, 2021 – Mar 31, 2022	40 days	CAP
Lower Authority Appeals Quality	Apr 1, 2021 – Mar 31, 2022	80%	CAP
New Employer Status Determinations Time Lapse	Jan 1, 2021 – Dec 31, 2021	70%	CAP
Tax Quality – Part A	Jan 1, 2021 – Dec 31, 2021	No more than 3 tax functions failing Tax Performance System (TPS) in a year	CAP
Tax Quality – Part B	Jan 1, 2021 – Dec 31, 2021	The same tax function cannot fail for 3 consecutive years	CAP
Effective Audit Measure	Jan 1, 2021 – Dec 31, 2021	Score ≥ 7 and pass all 4 factors	Narrative
Improper Payments Measure	BAM batches 202027 through 202126	< 10%	CAP
UI Overpayment Recovery Measure	Jul 1, 2020 – Jun 30, 2021	68%	CAP

Secretary's Standards in Regulation	Measurement Period	Criteria	FY 2023 Requirement
First Payment Promptness (Intrastate 14/21 Days)	Apr 1, 2021 – Mar 31, 2022	87%	CAP
First Payment Promptness (Intrastate 35 Days)	Apr 1, 2021 – Mar 31, 2022	93%	CAP
First Payment Promptness (Interstate 14/21 Days)	Apr 1, 2021 – Mar 31, 2022	70%	CAP
First Payment Promptness (Interstate 35 Days)	Apr 1, 2021 – Mar 31, 2022	78%	CAP
Lower Authority Appeals (30 Days)	Apr 1, 2021 – Mar 31, 2022	60%	CAP
Lower Authority Appeals (45 Days)	Apr 1, 2021 – Mar 31, 2022	80%	CAP

UI Programs, etc.	Measurement Period		FY 2023 Requirement
Data Validation –Populations & Modules (Benefits and Tax)	Apr 1, 2021 – Mar 31, 2022	Results not submitted by August 10, 2022	CAP
		Failing/incomplete submission by August 10, 2022	CAP
Compliance with NDNH matching requirements for BAM	Status as of March 31, 2022		CAP
BAM operations not compliant with investigative and/or method and procedure requirements including construction of valid samples and sample populations	Based on the annual determination letter issued on or before May 1, 2022		CAP
Incorrect recording of the Issue Detection Date and/or Determination Date	Apr 1, 2021 – Mar 31, 2022		Narrative
TPS Sample Reviews	Jan 1, 2021 – Dec 31, 2021		CAP
Reporting Deficiencies			Narrative
UI Program Integrity			IAP