Operational and Maintenance Responsibilities for the State Unemployment Insurance Database Management System (UIDBMS)

Purpose - To inform State Workforce Agencies (SWAs) about responsibilities related to the State UIDBMS

Background – The State UIDBMS hardware and operating system are provided, patched, and maintained by the United States Department of Labor (Department). UIDBMS applications residing on this hardware are also maintained and updated by the Department. On a daily basis, the Department retrieves files from states' UIDBMS servers that are then uploaded to the National Office UIDBMS. Within these file transactions, the Department does not store any Personally Identifiable Information (PII) that are stored in the State UIDBMS.

State UIDBMS – HP ProLiant DL20 running RedHat Linux 7 with a Jboss Enterprise Application Platform application server and Informix database

Maintenance Schedule

- Who is Responsible The Department's Unix administrator
- Why To maintain current Operating System (OS) patch levels and install any needed security patches
- When Quarterly

Back-up Schedule

- When Nightly, Monthly and Yearly
- Who is Responsible State System Administrators are required to rotate a Universal Serial Bus (USB) drive nightly, and manually execute a monthly and yearly backup

Technical Support Helpdesk Contact Information

- 1-800-473-0188
- hotline@uis.doleta.gov