UPGRADE PLAN

Initially, the Department of Labor (Department's) National Office operations staff will install all software and middleware on new Hewlett Packard (HP) Proliant DL20 servers. After which, the system will be shipped to each State Workforce Agency (SWA) based upon the schedule outlined in Section 4 of this Unemployment Insurance Program Letter (UIPL).

- The Department's technical staff will contact the State System Administrator to discuss the hardware upgrade as outlined in Section 4 of this UIPL.

- Based on the schedule, the Department's technical staff will provide the State System Administrator with the necessary assistance required to install the new system. Once the new system is set up and adequately tested in the state, all existing data/information on the old system including the external drive will be deleted to ensure privacy of state data as outlined in Section 4 of this UIPL.

The Department will keep all State System Administrators informed regarding any updates to the implementation process. The projected completion date for this project is January 2021. More detailed information will follow concerning the installation plans and this effort will be coordinated in detail with the State System Administrators.

Special Technical Notes:

- The new HP Proliant DL20 systems will be patched over the internet and will require an internet connection to access Red Hat Enterprise Linux (RHEL)'s patch repository.