Examples of Technology-Based Projects to Prevent, Detect, or Collect Overpayments

State Information Data Exchange System (SIDES) and SIDES Employer Website (SEW):

- The Unemployment Insurance State Information Data Exchange System (SIDES) and the SIDES Employer Website (SEW) provide a secure electronic-based system for communication of job separation information between the UI agencies and employers. SIDES is expected to improve the quality and timeliness of initial eligibility determinations which are the second largest cause of improper payments.

Data Matching with Other Federal and State Agencies:

- National Directory of New Hires:

  - Used to help detect overpayments caused by individuals who return to work and fail to report earnings or fail to report correct amount of earnings

- Social Security Administration Data Matching:

  - Verifies individuals' Social Security Number (SSN)
  - Verifies Social Security benefit information
  - Confirms name, date of birth and gender

- State Department of Motor Vehicle Data Matching:

  - Used to verify individuals' proof of identity and residence

- Data Matching with State Prisons, Vital Statistics, State Payroll Records, Workers' Compensation:

  - Provides information on the legitimacy of the claims, earnings, compensation, other issues which affect UI eligibility

Establishing Automated Linkages to Workforce/One-Stop Career Center Registration Systems:

Examples of acceptable information technology expenditures would include:

- Developing or enhancing systems to notify UI staff of job referrals
- Developing or enhancing systems to notify UI staff of refusals by UI claimants of job offers or job referrals.

Detecting and/or Reducing the Incidence of Misclassified Employees:

Examples of acceptable information technology expenditures would include:

- Costs associated with developing systems to share information with other government agencies to identify potential employer misclassification incidents.
- Costs to modify systems to provide automated outreach and education on worker misclassification.
- Costs to modify or improve state audit programs to automatically select employer audits on worker misclassifications.

Internal Data Matching Systems:

- The acquisition/development /implementation of systems to be utilized for forensic audits and automated oversight. These systems can detect fraud and abuse using automated data mining capabilities to identify such activities as multiple claims filed from the same telephone number or Internet address, and/or to identify three or more changes of personal information to a UI claim record that may indicate fraud or other potentially fraudulent activities.

Other Technology Based Overpayment Prevention, Detection, and Collection Activities Relatied to USDOL Funding Priorities:

- States should provide a complete description of the proposed project.

Improvements to Existing Technology-Based Systems to Enhance their Efficiency and/or Effectiveness:

- States should provide a complete description of the current system identifying how it is used to prevent, detect or collect overpayments, identify changes that are proposed and explain how they will improve the system, such as making it more cost effective, expedient, and/or user friendly. Describe other improvements that are expected to occur.