Examples of Data Needs for Study

- 1. Types of data matching systems used to identify potential identity theft.
- 2. Other (non-controllable) sources of information used to identify potential identity theft (employer, agency staff, fraud hotline, etc)
- 3. Number of cases referred for identity theft investigations.
- 4. Number of completed case investigations.
- 5. Number of incomplete investigations due to:
 - a. Claimant fails to respond to call in notice
 - b. Claimant fails to return phone calls
 - c. Inability to contact claimant
 - d. Incomplete claims filing (e.g., the individual hangs up during the claim filing)
- 6. Estimate of the number of cases of potential identity theft and overpayment amount these incomplete investigations may have prevented.
- 7. Number of cases investigated determined to be identity theft:
 - a. Number of cases of identity theft identified before 1st payment made
 - b. Number of case of identity theft identified after 1st payment made
 - c. Amount of overpayment detected due to identity theft
 - d. Number of cases identified as identity theft in a multi-claimant scheme or fictitious employer scheme
- 8. Number of cases detected and determined to be other types of fraud or non-fraud overpayments.
- 9. Amount of overpayment detected other than identity theft.