Attachment A

Measures to be Addressed in the FY 2007 SQSP

Core Measures (to be addressed in CAPs)

First Payment Promptness Nonmonetary Determination Time Lapse Nonmonetary Determination Quality – Nonseparations Nonmonetary Determination Quality – Separations Lower Authority Appeals Quality New Employer Status Determinations Time Lapse Tax Quality (4 or more functions failing TPS in a year)

Core Measures (to be addressed in the SQSP Narrative)

Detection of Overpayments Average Age of Pending Lower Authority Appeals Average Age of Pending Higher Authority Appeals Tax Quality (any single function failing TPS 3 consecutive years)

Secretary Standards in Regulation (to be addressed in CAPs)

First Payment Promptness (IntraState 14/21 Days) First Payment Promptness (IntraState 35 Days) First Payment Promptness (InterState 14/21 Days) First Payment Promptness (InterState 35 Days) Lower Authority Appeals (30 Days) Lower Authority Appeals (45 Days)