

Core Measures	Acceptable Levels of Performance (ALPs) FY 2006 SQSP
Benefits Measures	
First Payment Promptness: % of all 1 st payments within 14/21 days after the compensable week (excludes workshare, DUA, retroactive payments)	87
Nonmonetary Determination Time Lapse: % of Separations within 21 days of Detection Date % of Nonseparations within 21 days of Detection Date	80 (combined score)
Nonmonetary Determination Quality- Nonseparations: % of Nonseparation Determinations with Quality Scores >80 points	75
Nonmonetary Determination Quality- Separations: % of Separation Determinations with Quality Scores >80 points	75
Overpayment Measure	
Detection of Overpayments: % of detectable/recoverable overpayments established for recovery	TBD
Appeals Measures	
Average Age of Pending Lower Authority Appeals:	TBD
Average Age of Pending Higher Authority Appeals:	TBD
Lower Authority Appeals Quality: % of Lower Authority Appeals with Quality Scores at least 85% of potential points	80
Tax Measures	
New Employer Status Determinations Time Lapse: % of New Status Determinations within 90 days of Quarter End Date	70
Tax Quality: assessment of the accuracy and completeness of the tax program	4 or more functions failing TPS in a year
	any single function failing TPS 3 consecutive years
Reemployment Measure	
Facilitate Reemployment: % of UI claimants who are reemployed within the quarter following their first UI payment	TBD

Secretary Standards in Regulation

First Payment Promptness (Regulation): % of 1 st Payments within 14/21 days: IntraState UI, full weeks	87
First Payment Promptness (Regulation): % of 1 st Payments within 35 days: IntraState UI, full weeks	93
First Payment Promptness (Regulation): % of 1 st Payments within 14/21 days: InterState UI, full weeks	70
First Payment Promptness (Regulation): % of 1 st Payments within 35 days: InterState UI, full weeks	78
Lower Authority Appeals (Regulation): % decided within 30 days of filing	60
Lower Authority Appeals (Regulation): % decided within 45 days of filing	80