

TRAINING AND EMPLOYMENT NOTICE	NO. 17-08
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TO: ALL STATE WORKFORCE LIAISONS  
ALL STATE WORKFORCE AGENCIES

FROM: THOMAS M. DOWD /s/  
Administrator  
Office of Policy Development and Research

SUBJECT: Release and Availability of Report on Intermediaries and Faith-Based and  
Community Organizations

**1. Purpose.** To announce the release and the availability of report titled *Literature Review: Intermediaries and FBCOs Working Together*.

**2. Background.** Workforce intermediaries play an important role in connecting businesses to jobseekers and incumbent workers. These quasi-governmental organizations convene businesses, labor unions, educational institutions, social service agencies, and faith-based and community organizations (FBCOs) to design and implement programs and policies to improve labor market outcomes. This literature review, prepared by Social Policy Research Associates, was requested by the Center for Faith-Based and Community Initiatives to provide an overview of workforce intermediaries and how they can support FBCOs that seek to partner with businesses.

**3. Report Findings.** The report highlights:

- Key characteristics of intermediary organizations, including the types of organizations that perform intermediary functions;
- Effective features of intermediaries, including FBCOs, that have partnered successfully with businesses and service providers; and
- Strategies that intermediaries use to connect FBCOs with businesses.

The following are major findings from the report:

- Workforce intermediaries are diverse organizations that broker partnerships, integrate a variety of resources, and develop policies to strengthen the workforce investment system;
- In their role as brokers, intermediaries are furthering the career advancement of low-income workers and connecting businesses to a steady stream of qualified workers; and
- Using workforce intermediaries can be a successful strategy to expand the labor force in ways that increase the productivity of businesses.

**4. Availability.** To view an abstract of the publication or to download the full report or executive summary, visit the Employment and Training Administration's publications Web site at: <http://wdr.doleta.gov/research/keyword.cfm>.