

**TRAINING AND EMPLOYMENT
NOTICE**

NO. 10-05

DATE
November 9, 2005

TO: ALL STATE WORKFORCE AGENCIES

FROM: CHERYL ATKINSON
Administrator
Office of Workforce Security

Cheryl Atkinson

SUBJECT: Unemployment Insurance (UI) Performance Recognition System

1. **Purpose.** To announce the Employment and Training Administration's (ETA) plans to recognize state workforce agencies that perform best in administering their UI programs.
2. **References.** Unemployment Insurance Program Letter (UIPL) 14-05, Changes to UI Performs.
3. **Background.** UI Performs, the performance management system for the federal-state UI program, includes core measures of performance for important aspects of state UI program administration.
4. **Recognition Plans.** In order to promote and recognize performance excellence, ETA will rank states' performance, based on UI Performs Core Measures, and recognize the top performer for each performance category at the annual UI Directors' National Meeting. In addition, the states' aggregate performance across all Core Measures will be determined, and the best performing state overall will be recognized.
5. **Recognition Categories and Measures.** The categories and measures included in each are listed below:

<i>Performance Category</i>	<i>Measures</i>
Tax	<ul style="list-style-type: none"> ▪ New Employer Status Determination Timeliness ▪ Tax Quality
Benefits	<ul style="list-style-type: none"> ▪ First Payment Timeliness ▪ Detection of Overpayments
Nonmonetary Determinations	<ul style="list-style-type: none"> ▪ Determination Timeliness ▪ Quality of Separation Issues ▪ Quality of Nonseparations Issues
Appeals	<ul style="list-style-type: none"> ▪ Average Age of Pending Lower Authority Appeals ▪ Average Age of Pending Higher Authority Appeals ▪ Quality of Lower Authority Appeals
Reemployment Facilitation	<ul style="list-style-type: none"> ▪ Reemployment Rate
Best Overall Performance	<ul style="list-style-type: none"> ▪ Aggregate Core Measure Performance

In calculating performance for categories that are based on more than one measure, each measure will be given equal weight. Performance will be based on data reported for the 12-month period from July 1 through June 30 of the following year. The first awards will be made in October 2006 based on performance for July 1, 2005, through June 30, 2006.

To be eligible for recognition in each performance category, states must have submitted all required reports for the category, and beginning in July 2007, states must have passed data validation requirements. No performance below the Acceptable Level of Performance for a measure will be recognized.

6. **Inquiries**. Inquiries should be directed to the appropriate regional office.