ONE-STOP SKILLS CHART CROSS-REFERENCED WITH CUSTOMER INTERACTIONS AND SKILLS		Functional Areas:	Career Specialist	Ctr Admin/Fiscal	Core Knowledge	Job Seeker Services	Employer Services	Labor Market Specialist	Marketing/Public Relations	Monitoring/Evaluation	Program Planning/Design	Resource Specialist	Professional Development	Supervision
Customer Interactions:														
1	Solicit and Respond to Customer Feedback		x	x	x	x	x	x	x	x	x	x	x	x
2	Promotes Career Center Services			x	x	x	x	x	x	x	x	x	x	x
3	Broker Labor Market Information		x	x	x	x	x	x	x	x	x	x		x
4	Translate Work Tasks into Skills		x	x	x	x	x	x	x	x	x	x	x	x
5	Orient to and Assist with Self-Helf Resources		x	x	x	x		x		x	x	x		x
6	Conduct Group Workshops		x	x	x	x	x	x	x	x	x	x	x	x
7	Link with Other Employment and Training and Community Resources		x	x	x	x	x	x		x	x	x		x
8	Manage Employer Accounts		x	x	x	x	x	x	x	x	x	x		x
9	Conduct Post-Placement Follow-Up			x	x	x	x				x	x		x
10	Identify Post-Employment Training Options		x	x	x	x	x	x	x	x	x	x	x	x
11	Assessing Customers' Skills		x	x	x	x	x	x	x	x	x	x	x	x
12	Managing Job Seeker Activities		x	x	x	x	x	x	x	x	x	x	x	x