EMPLOYMENT AND TRAINING ADMINISTRATION	CLASSIFICATION Workforce Information
ADVISORY SYSTEM U.S. DEPARTMENT OF LABOR	<b>CORRESPONDENCE SYMBOL</b> DNPTTA/Workforce Information
Washington, D.C. 20210	<b>DATE</b> June 7, 2024

## ADVISORY: TRAINING AND EMPLOYMENT GUIDANCE LETTER NO. 14-23

- TO: STATE WORKFORCE AGENCIES STATE WORKFORCE ADMINISTRATORS STATE LABOR COMMISSIONERS STATE AND LOCAL WORKFORCE BOARD CHAIRS AND DIRECTORS STATE WORKFORCE LIAISONS STATE LABOR MARKET INFORMATION, WORKFORCE INFORMATION, OR RESEARCH DIRECTORS
- FROM: JOSÉ JAVIER RODRÍGUEZ /s/ Assistant Secretary
- **SUBJECT:** Program Year 2024 Workforce and Labor Market Information Grants to States: Program Guidance and Deliverables
- 1. <u>Purpose</u>. To provide program guidance for the development, management, and delivery of workforce and labor market information (WLMI) funded through the Workforce and Labor Market Information Grants to States (WIGS).
- 2. <u>Action Requested</u>. Per the grant agreement, during the course of the year, grantees must provide the deliverables according to the requirements and timeframes outlined in Attachment 1. Refer to Training and Employment Guidance Letter (TEGL) 12-23 for grant application submission requirements for Program Year (PY) 2024 WIGS funding.

## 3. <u>Summary and Background</u>.

- a. Summary This guidance, published annually, specifies grant requirements for WIGS, which are funded by ETA.
- b. Background State Workforce Agencies use WIGS to develop and disseminate essential state and local WLMI for job seekers, employers, educators, economic developers, and others. This TEGL describes required, encouraged, and other allowable activities, and explains the rationale for ETA policies and requirements. During times of economic changes, the data and information produced by the WIGS is particularly important.

RESCISSIONS	EXPIRATION DATE
None	Continuing

4. <u>Required, Encouraged, and Other Allowable Activities</u>. State Workforce Agencies use WIGS to develop and disseminate essential state and local WLMI for a range of customer groups: 1) job seekers; 2) businesses/employers; 3) workforce and labor market intermediaries such as employment, school, and career counselors, and case managers at American Job Centers (AJCs), who help individuals find a job or make career decisions, or engage businesses seeking skilled workers; 4) program and service planners at educational institutions and community-based organizations; 5) policy makers, including state and local workforce development boards (WDBs); 6) partners, such as economic development entities and human resource professionals; and 7) other customers, including recipients of workforce development grants, researchers, commercial data providers, and the media. Grantees have considerable flexibility to meet customer needs but must consult their customers and prepare several types of products.

*Required products*. Grantees must populate and maintain a database (see sub-section a. below), produce two types of public products (see sub-sections b. and d. below), and ensure staff are adequately trained (see sub-section c. below). If the grantee does not produce any of the four required deliverables, it must negotiate an extension and a revised schedule with the appropriate ETA regional office.

**a.** Workforce Information Database (WID). WID 2.8 was released in May 2019 and fully implemented in all states. Please be aware work is continuing on WID 3.0 and the anticipated implementation date is July 2025. More information regarding WID 3.0 can be found here <u>https://widcenter.org/wid-3-0-request-for-comment/</u>.

Accurate and reliable data are a cornerstone of the nation's workforce development system. The WID includes the most important workforce-related data elements and defines them consistently, ensuring comparability across jurisdictions. The Analyst Resource Center (ARC), an ETA-funded grantee which supports consistent LMI data collection, provides and maintains information on the structure and content of the WID at <u>www.widcenter.org/structure-2/</u>, including background for this state requirement at <u>www.widcenter.org/why-a-standard-structure/</u>.

States must use WIGS funds to populate, maintain, and update the WID. States must also use WIGS funds to provide related staff training necessary to meet the WID requirements. Grantees must implement and maintain the most current version of WID and populate all ARC-designated core tables following ARC procedures. The ARC website (www.widcenter.org/document/all-core-tables/) describes all required data elements and helps grantees obtain maximum benefit from the WID. ETA uses the WID as an input to CareerOneStop (www.careeronestop.org), an ETA-funded website providing information for job seekers, labor market intermediaries, employers, and workforce professionals.

**b.** State and local industry and occupational employment projections. Please note the requirements for publishing occupational employment projections are changing effective this year. ETA is no longer requiring states to produce two-year occupational employment projections. Both the two-year and mid-term occupational employment

projections will be optional for states. The Projections Managing Partnership (PMP) Projections Suite software will still support the publication of the two-year and mid-term occupational employment projections for those states who choose to publish the two-year or mid-term occupational employment projections.

The ten-year statewide and the ten-year sub-state occupational employment projections requirements and due dates are described in Attachment I. States who are unable to produce the required projections must report this to their ETA regional office before the respective submittal deadlines.

ETA worked closely with the PMP, state subject-matter experts for projections, and with the U.S. Bureau of Labor Statistics (BLS) to decide that these changes met both the states (and their customers) needs while giving flexibility to states who choose to continue to publish two-year and/or mid-term occupational projections.

Occupational employment projections are one of the most frequently requested types of labor market information. Projections are used to identify in-demand industries and occupations for career guidance; to plan employment, education and training, and economic development programs; as supporting documentation to apply for federal grants; and for many other purposes. Individual jobseekers and policy makers are particularly interested in projections during times of economic changes. BLS funds national employment projections, but WIGS fund the state and local (sub-state) projections produced by the states with assistance from ETA and BLS.

Grantees must use the methodology, software, and guidelines specified by the state-led PMP to produce all projections. Additionally, grantees must use the Local Employment and Wage Information System (LEWIS) to provide the staffing patterns for sub-state projections. To meet these requirements, grantees may use WIGS funds to obtain training provided by the PMP (see <a href="https://www.projectionstraining.com">https://www.projectionstraining.com</a>), ARC (see <a href="https://www.widcenter.org">www.widcenter.org</a>), LEWIS (<a href="https://www.projectionstraining.com">https://www.projectionstraining.com</a>), ARC (see <a href="https://www.widcenter.org">www.widcenter.org</a>), LEWIS (<a href="https://www.projectionstraining.com">https://www.projectionstraining.com</a>), and other LMI-related sources. Finally, state occupational projections must be posted on the PMP website (<a href="https://projectionscentral.org/">https://projectionscentral.org/</a>) as well as on the state LMI website to maximize public awareness and availability for use.

c. Employee development and LMI training for service delivery. In accordance with section 3(c)(4) of the Wagner-Peyser Act (29 U.S.C. 49b(c)(4)), as amended by section 303(b)(2) of WIOA, states must provide employee development and LMI training to ensure quality service delivery. In an effort to promote robust use of LMI, ETA encourages state LMI offices to provide training to State Workforce Agency staff, local AJCs, WBDs, vocational rehabilitation providers, providers of services to veterans returning to the civilian workforce, providers assisting citizens re-entering the workforce after incarceration, Supplemental Nutrition Assistance Program Employment and Training (SNAP E&T) providers, and Temporary Assistance for Needy Families (TANF) service providers. Many local boards, programs, and service providers are engaged in data analysis to understand the local labor market for various subpopulations, e.g., by race, ethnicity, gender, disability status, and veteran status. Training can include the

analysis of the labor market by specific populations, such as employment, earnings, and career progression for different subpopulations. The training provided, and to whom, should be identified in the state's WIGS Annual Performance Report. The provision of LMI training will help support a one-stop delivery system that provides high quality and professional services to job seekers and businesses.

Outreach and training are especially critical as state labor markets experience changes from the end of the pandemic and associated economic changes. ETA encourages LMI directors and their staff to actively seek opportunities to provide information and training to the local workforce system, employers, jobseekers, AJCs, and those seeking career advice.

d. A statewide annual economic analysis report. ETA regards state economic and labor market analyses as essential to plan WIOA and other workforce programs. Therefore, ETA requires statewide economic analysis report and encourages annual publication. For years in which a comprehensive economic report is not issued, grantees must publish other economic reports of value to state policymakers (including the governor and state legislature), as well as state and local WDBs. The state's economic report must be: 1) posted to the state LMI website as a Section 508-compliant accessible PDF format, and 2) the state must email the weblink to their ETA regional office. (See Required Methods, Section d. Publication requirement below for more information on 508 compliancy.)

Grantees have broad discretion over the reports' contents, but they should include analyses of trends and challenges at both the state and sub-state levels. Examples of topics may include employment growth or decline (actual and projected); unemployment and other labor market hardship indicators (such as low earnings); identification of growing and/or in-demand occupations and/or industries; other analyses of important industries and occupations; and skill shortages, mismatches, or deficiencies, within the limitations of the available data. The analyses should address the jobless population as a whole, as well as the experiences, needs, and challenges of the targeted populations identified in state planning requirements.

ETA will *not* accept the following submissions for the economic analysis report or its substitute: 1) data tables alone; 2) job listings; 3) maps alone; 4) reports done by the grantee for BLS (e.g., news releases, employment situation reports, projections, etc.); 5) reports solely funded by federal sources other than WIGS; or 6) any publication that does not contain any economic analysis related to that state.

- e. Annual Performance Report. Grantees must submit a WIGS Annual Performance Report to their ETA regional office that summarizes all grantee activities, including the core deliverables and activities shown below, in the order indicated, by October 1 each year.
  - i. Workforce Information Database (WID);
  - ii. Industry and occupational employment projections;
  - iii. LMI training for service delivery; and
  - iv. Annual economic analysis and other reports.

Whether a core or optional activity, each summary must identify:

- i. A description of the activity;
- ii. How customer consultation is used in each activity;
- iii. Which customer needs are met by each activity; and
- iv. If the activity supports collaborations or leveraged funding.

Grantees are also asked to make any recommendations or suggestions to their ETA regional office for improving the use of WIGS funding.

Please note: The WIGS Annual Performance Report must:

- Be in a Section 508-compliant accessible PDF format. (See Required Methods, Section d. Publication requirement before for more information on 508 compliancy.)
- Have a cover letter signed by the State Workforce Agency head prior to submittal to the ETA regional office. If this is not possible, a written justification explaining why the State Workforce Agency head has not signed the letter must be provided to the ETA regional Federal Project Officer (FPO) for this grant. This letter needs to be submitted as a separate Section 508-compliant accessible PDF.

*Required Methods.* Grantees have considerable flexibility in conducting their work but must meet certain methodological standards in collaborating with partners; consulting with customers; collecting data; disseminating statistics; maintaining data integrity, confidentiality, and security; and posting their products on the Internet.

- a. Partnerships. In order to best serve their customers and optimize the federal investment, grantees should establish and maintain partnerships that grantees consider relevant and mutually beneficial. Such partnerships help to increase resources, improve program outcomes, and help WLMI data influence planning and program decisions. Examples of partnerships to develop may include schools (K-12, 2-year colleges, universities, career and technical schools), state-wide and local WDB and economic development boards, any eligible training provider, SNAP E&T agencies, TANF agencies, veteran-serving organizations, and other government agencies in your states and regions that use LMI or can use LMI in their planning and decision-making.
- b. Customer consultation. One of the key tenets of WIOA is meeting the needs of businesses and jobseekers. Further, WIOA requires states to consult with customers, including employers, WDBs, core partner programs such as education agencies, participants, students, and others about the relevance of the WLMI collected and disseminated. WIGS grantees must consult with customers to ensure the workforce system is providing relevant and integrated information to support decision-making by state and local WDBs and other stakeholders. ETA does not prescribe how to perform outreach, but suggests it be performed in collaboration with other workforce system entities that are doing similar outreach, such as business engagement or industry outreach

staff at the state and local level. Grantees must document these consultations in their WIGS Annual Performance Report.

- c. Data collection and research methodology. All ETA-funded data collection, population, and dissemination activities must conform to the appropriate BLS, PMP, ARC, or generally accepted professional standards and methodologies. Information used in reports must: 1) be based in part on needs identified through customer consultations and product assessments; and 2) come from credible sources that meet professional standards. Multiple sources must be used, except when the report is based upon a single survey. Sources must be clearly referenced and/or footnoted. Any additional methodologies employed, and any variants encountered in the research, must be clearly described.
- **d. Publication requirements.** In order to maximize the availability of WLMI products, grantees must post grant-funded products, reports, and workforce information on their websites in a readily accessible manner (unless otherwise indicated) and meet standard federal accessibility requirements (<u>www.section508.gov</u>). To meet this criterion, grantees may use WIGS funding to develop, maintain, improve, or host WLMI websites and other electronic delivery systems. Grantees must also use the approved language in Attachment 2 on products or sites that are funded by WIGS. This language is in Attachment 2 for convenience but is a standard requirement included in ETA grant award documents.
- e. Information technology (IT) specifications. To maximize its usefulness, any IT system or application developed with WIGS should adhere to industry-standard, open architecture principles with documentation and software made available for use by other organizations for federal governmental purposes. To enhance the reporting of the delivery of both virtual, in-person, and hard copy WLMI services to customers, states are encouraged to work toward greater management information system integration to capture WLMI services provided.

Additionally, we encourage states to maintain and share with ETA state LMI website analytics, such as the number of visitors, page views, top LMI pages or websites visited, or other analytics the state would like to share. If available, please provide such information in the WIGS Annual Performance Report.

**Required forms, files, and deadlines.** Please refer to TEGL No. 12-23, "Workforce Innovation and Opportunity Act (WIOA) Adult, Dislocated Worker and Youth Activities Program Allotments for Program Year (PY) 2024; PY 2024 Allotments for the Wagner-Peyser Act Employment Service (ES) Program; and PY 2024 Allotments of Workforce Information Grants to States," for application submission requirements for PY 2024 WIGS grants.

**a.** Other standard forms and files. ETA requires grantees to complete ETA Form 9130 quarterly financial reports within 45 days of the end of each quarter. In addition, grantees

must maintain their internal grant files in electronic form and make these available to ETA upon request.

**b.** Deadlines. By accepting WIGS funding, a state agrees to fulfill all work specified in this guidance and adhere to the specified deadlines. ETA expects grantees to expend WIGS funds using a "First in First Out" spending system. All grant funds awarded in a prior program year should be expended before spending funds received from a later grant. Any carryover must be expended before spending any new funding. Grantees must expend the PY 2024 funds within the three-year period ending June 30, 2027. During the performance period, the grantee and the ETA regional office may jointly adjust planned expenditures within the state's allotment. All WIGS expenditures must support the required and allowable activities, and conform to "reasonable," "necessary," and "allocable" costs specified in 2 CFR Part 200 (Uniform Guidance see: <a href="https://www.ecfr.gov/cgi-bin/text-idx?tpl=/ecfrbrowse/Title02/2cfr200\_main\_02.tpl">https://www.ecfr.gov/cgi-bin/text-idx?tpl=/ecfrbrowse/Title02/2cfr200\_main\_02.tpl</a>). WIGS cannot be used to supplant funding from other federal or state sources. Please contact your ETA regional FPO if you have questions or need technical assistance.

*Encouraged economic and labor market reports and products*. ETA encourages grantees to produce other reports and data in addition to those specified above. Grantees have wide discretion in both the topics and presentation format. These reports should include accurate data, actionable information, and resources that enable job seekers, employers, staff in AJCs, state and local WDBs, policy makers, and the workforce development system to make informed decisions about the reemployment, work-based learning, training, and career pathways strategies that lead to rapid reemployment and worker advancement along a continuum of high-demand and higher wage jobs. Examples of such other products include online self-service tools and other occupation-specific research; data visualizations, job vacancy surveys; supply/demand analysis; reports based on analyses of on-line job orders (job ads) data sources; and studies of topics of continuing interest such as labor or skill supply and demand, mismatches, and deficiencies. Examples of these reports and products are found on state websites and various U.S. Department of Labor websites.

*Other allowable activities*. ETA encourages states to provide training and technical assistance to customers outside of the required LMI training for state and local workforce development staff. All LMI training provided by WIGS funded staff should be reported in the WIGS Annual Performance Report and should include the following information:

- i. Type of LMI training provided;
- ii. The customer group receiving the training;
- iii. Date;
- iv. Location; and
- v. Estimated number of individuals receiving the training.

ETA also encourages grantees to leverage WIGS funds by expanding partnerships among the workforce development system, and education, training, and economic development communities.

 <u>Inquiries</u>. For questions on grant requirements, contact the applicable ETA regional office. For financial management questions, contact the applicable ETA regional office, Grants Management Specialist Rahel Bizuayene at <u>Bizuayene.Rahel@dol.gov</u> or National Grant Officer Serena Boyd at <u>Boyd.Serena@dol.gov</u>.

## 6. <u>References</u>.

- Section 3(c)(4) of the Wagner-Peyser Act, as amended (29 U.S.C. 49b(c)(4));
- 2 CFR Part 200 and 2 CFR Part 2900 Uniform Administrative Requirements Cost Principles, and Audit Requirements for Federal Awards;
- Rehabilitation Act of 1973, Section 508 as amended (29 U.S.C. 794d);
- TEGL No. 15-14, Implementation of the New Uniform Guidance Regulations, December 19, 2014;
- TEGL No. 12-23, Workforce Innovation and Opportunity Act (WIOA) Adult, Dislocated Worker and Youth Activities Program Allotments for Program Year (PY) 2024; PY 2024 Allotments for the Wagner-Peyser Act Employment Service (ES) Program; and PY 2024 Allotments of Workforce Information Grants to States, May 8, 2024; and
- TEGL 20-19, *Revised ETA-9130 Financial Report, Instructions, and Additional Guidance, April 29, 2020.*

## 7. <u>Attachments</u>.

- I. Consolidated Requirements for WIGS Grantees
- II. Language for Grant Product Attribution and Intellectual Property Rights