

W-P Act Questions in WIA Planning Guidance

The following questions relating to the W-P Act have been drawn from the WIA Planning Guidance. States should consider these and other relevant questions in preparing their PY 1999 W-P Act Plan.

| Section | Question |
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| Vision and Goals | B. How will Wagner-Peyser Act and unemployment insurance services be fully integrated into the system? |
| Assessment | B.(1)(h)(i) Describe major State policies and requirements that have been established to direct and support the development of a statewide workforce investment system not described elsewhere in this Plan. These policies may include, but are not limited to: ! Policies related to priority of service for . . . veterans or other groups under the Wagner-Peyser Act. |
| Assessment | B.(2) Describe the current status of One-Stop implementation in the State, including: (b) The degree of existing collaboration for WIA Title I, the Wagner-Peyser Act, and all other required and optional partners. |
| Assessment | B.(3)(e) Describe how the work test and feedback requirements (under §7(a)(3)(F) of the Wagner-Peyser Act) for all UI claimants are met. How is information provided to the UI agency regarding claimant registration, claimant job referrals, and the results of referrals? |
| Assessment | B.(3)(f) Describe how the Wagner-Peyser Act staff participate (if applicable) in the conduct of the Eligibility Review Program reviews. Describe the follow-up that occurs to ensure that UI eligibility issues are resolved in accordance with section 5(b)(2) of the Wagner-Peyser Act. |
| Strategies for Improvement | A.(4) Describe how any waivers or workflex authority (both existing and planned) will assist the State in developing its workforce investment system. |

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| Strategies for Improvement | B.(2) How will the services provided by each of the required and optional One-Stop partners be coordinated and made available through the One-Stop system? Be sure to address how your State will coordinate Wagner-Peyser Act funds to avoid duplication of labor exchange services. |
| Strategies for Improvement | B.(3) Specify how the State will use its 10 percent funds under section 7(b) of the Wagner-Peyser Act. |
| Strategies for Improvement | B.(6) Describe how the needs of employers will be determined in the local areas as well as on a statewide basis. Describe how services (e.g., systems to determine general job requirements and list jobs), including Wagner-Peyser Act services, will be delivered to employers through the One-Stop system. How will the system streamline administration of federal tax credit programs within the One-Stop system to maximize employer participation? |
| Strategies for Improvement | B.(7) Describe the reemployment services you will provide to Worker Profiling and Reemployment Services claimants in accordance with section 3(c)(3) of the revised Wagner-Peyser Act. |
| Strategies for Improvement | B.(8) Specifically describe the Wagner-Peyser Act-funded strategies you will use to serve persons with disabilities. |
| Strategies for Improvement | B.(9) How will Wagner-Peyser Act funds be used to serve veterans? How will your State ensure that veterans receive priority in the One-Stop system for labor exchange services? |
| Strategies for Improvement | B.(11) Describe how the State will provide Wagner-Peyser Act-funded services to the agricultural community--specifically, outreach, assessment and other services to migrant and seasonal farmworkers, and services to agricultural employers. How will you provide equitable services to this population in the One-Stop system? |
| Strategies for Improvement | B.(12) Describe how Wagner-Peyser Act funds will provide a statewide capacity for a three-tiered labor exchange service strategy that includes (1) self-service, (2) facilitated self-help service, and (3) staff-assisted service. Describe your State's strategies to ensure that Wagner-Peyser Act-funded services will be delivered by public merit staffed employees. |

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| Strategies for Improvement | C.(2) How will your State improve its technical and staff capacity to provide services to customers and improve entered employment outcomes in accordance with section 3(a) of the Wagner-Peyser Act? How will your State use technology such as Jobline, "swipe card" technology, a community voice mail system or other methods to build a mediated and electronic labor exchange network? How will the State use America's Job Bank/State Job Bank Internet linkages to encourage employers to enter their own job orders on the Internet? |
| Performance Management | C. Describe the system(s) by which your State measures customer satisfaction for both job seekers and employers (beyond those elements required by the Department). How will customer satisfaction data be evaluated, disseminated locally, and used to improve services and customer satisfaction? Describe any targeted applicant groups under WIA Title I, the Wagner-Peyser Act or Title 38 (Veterans Employment and Training Programs) that your State will track. If no system is currently in place, describe your State's timeframe and plan to collect this information. |