WORKFORCE INTEGRATED PERFORMANCE SYSTEM

Monthly Newsletter

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Reporting Error in WIPS: NAICS Codes

Many WIPS users have been reporting a file error to WIOA.Feedback concerning NAICS codes. Currently, WIPS only matches NAICS codes distributed and maintained by the U.S. Census Bureau. Therefore, if the NAICS codes you are utilizing are from the U.S. Bureau of Labor Statistics (BLS) you will receive an error on your file upload in WIPS.

In order to find your NAICS code maintained by the U.S. Census Bureau, please click here.

If you have any additional questions concerning NAICS codes please submit your inquiry through the WIPS Technical Assistance Request Form found within the WIPS interface.

QPR Update: Numerators/Denominators

Grantees will now have the opportunity to see the numerators and the denominators used to calculate the results seen in their WIPS report!

This new feature can be found under the "My Reports" section within WIPS. From here, scroll down to "WIOA Primary Indicators of Performance" within your QPR. To see the numerators and denominators used to create the calculation listed in each result click on the button that reads "Show Numerator/Denominator" in the top right section of the screen over "Supplemental". Notice how the numbers in the numerator and denominator show up within red under each calculation.

Announcements

- WIPS 13.0.0 release was deployed on July 26th, please find the release notes attached.

- As of July 15th, ETA-WIOA officially transitioned into the ServiceNow technical assistance platform.

- We ask that, beginning immediately, all help desk inquiries are submitted through WIPS rather than sending inquiries to WIOA.Feedback@dol.gov directly.

Dates of Interest

- **Wednesday, August 14th** PY18 Q4 reporting period ends

- **Monday, September 2nd** Labor Day - Government Holiday, Federal Offices Closed

Resetting Your Password

First, make sure your WIPS username is in all **LOWERCASE** letters when attempting to login. If

To hide this feature, click "Hide Numerator/Denominator" in the top right section of the screen. This will bring you back to the original view of the overall calculated result. It is important to note that the values will not be displayed if there is no data listed for that specific measure.

Please note, the numerator/denominator display feature is not available for the H-1B program at this time. Additionally, the numerator/denominator feature cannot be displayed in the print view at this time for all programs.

SHOW NUMERATOR/DENOMINATOR

WIPS Technical Assistance Update

Effective **November 15th, 2019** all inquiries sent directly to the WIOA.Feedback@dol.gov inbox will **NOT** be responded to.

Starting in June 2019, two different WIPS Technical Assistance Request forms have been created and implemented. Depending on the type of inquiry, users can find the WIPS Technical Assistance Request Form on either the WIPS Resource Page, found here, or within the WIPS interface.

For WIPS users requesting an account creation, account modification, account deactivation, or an account password rest, please utilize the request form located on the WIPS Resource Page.

For all other WIPS related inquires, please utilize the request form located within the WIPS interface.

All tickets submitted through the request forms are sent to WIOA.Feedback@dol.gov for review and escalation. Therefore, inquiries sent directly to WIOA.Feedback@dol.gov only create additional steps for the WIPS team and often result in an elongating of the technical assistance response process.

Effective **November 15th, 2019** all inquiries sent directly to the WIOA.Feedback@dol.gov inbox will **NOT** be responded to.

you still need to reset your password after verifying your username is in all lowercase letters, select **Forgot your password?** on the WIPS login page. From here you will enter in your email address and select **SEND EMAIL**.

Please make sure to check your spam folder if you don't see an email with the subject Password Reset in your inbox. Please note, the email will be sent from Appian.

Questions?

If there are any questions or concerns about the information provided, please contact the WIPS Help Desk at WIOA.Feedback@dol.gov

OFFICE OF INFORMATION SYSTEMS AND TECHNOLOGY

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