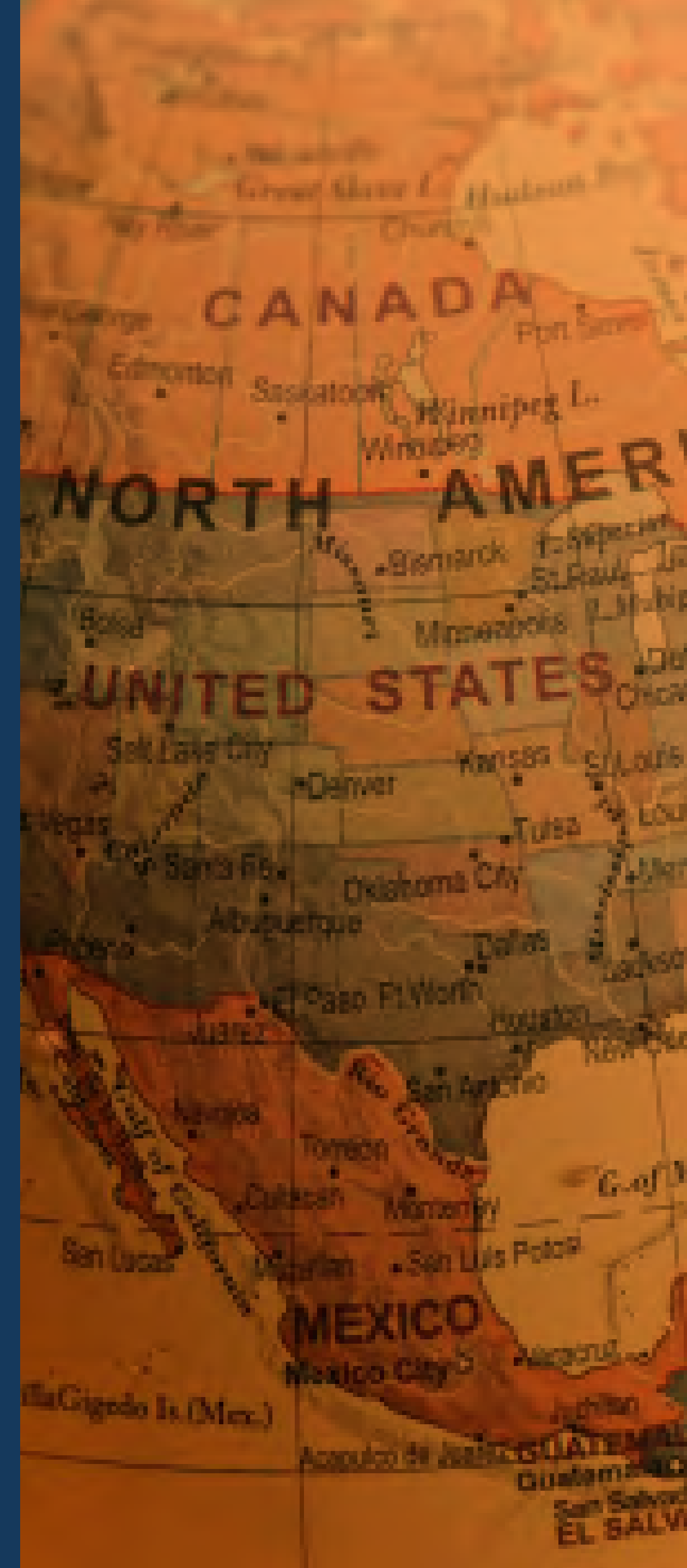




WIOA Annual Statewide Performance Report Narrative

QUICK VIEW: PROGRAM YEAR 2022

APRIL 2024



How To Use This Interactive PDF

The WIOA Annual Statewide Performance Report Narrative is an interactive PDF that incorporates hyperlinks (or “links” for short) and clickable buttons throughout the document. In contrast to a regular PDF with numerous pages, this shortened document allows users to click on several elements to quickly access relevant informational content.

Use the links to navigate the document. Click on the words and phrases with blue text or underlined in blue to quickly access additional information. These hyperlinks send the user to a section of interest or to an external document on the Internet, such as a state report located on the U.S. Department of Labor’s Performance site. Additional instructions also appear in orange text throughout the report.

Throughout this document, there are three guiding links for easier browsing and accessibility:

1. Table of Contents, to see the overall content of the document;
2. State Narrative Highlights, to access narrative topics; and
3. State Narrative Excerpts, to access the narrative excerpts of each state and territory through a clickable map of the United States and its territories.

Tip: Your cursor changes to a hand icon whenever you hover over a link. Please contact ETAperforms@dol.gov with any questions or issues related to accessibility.



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Glossary of Terms

AJC	American Job Center	LWIB	Local Workforce Innovation Board
BIPOC	Black, Indigenous, and People of color	OEO	Office of Economic Opportunity
CFR	Code of Federal Regulation	OJT	On-the-job training
CTE	Career and Technical Education	OSY	Out-of-school youth
DEIA	Diversity, equity, inclusion, and accessibility	RESEA	Reemployment Services and Eligibility Assessment
DWD	Department of Workforce Development	SNAP	Supplemental Nutrition Assistance Program
DWG	Dislocated Worker Grant	STEM	Science, Technology, Engineering, and Mathematics
ETA	Employment and Training Administration	TAA	Trade Adjustment Assistance
ETPL	Eligible Training Provider List	TANF	Temporary Assistance for Needy Families
ISY	In-school youth	TEGL	Training and Employment Guidance Letter
ITA	Individual Training Account	UI	Unemployment Insurance
JVSG	Jobs for Veterans State Grants	WIB	Workforce Investment Board
LVER	Local Veterans' Employment Representative	WIOA	Workforce Innovation and Opportunity Act
LWDA	Local Workforce Development Area	WIPS	Workforce Integrated Performance System
LWDB	Local Workforce Development Board		

Introduction

General Overview

The Workforce Innovation and Opportunity Act (WIOA) requires states to prepare and submit annual reports describing the progress in meeting their strategic vision and goals for the workforce system. In their narratives, and in accordance with WIOA Section 185(d) specifications, states, and territories report on a variety of items, such as waiver requests, success stories, performance accountability, and promising practices.

This interactive document showcases a synthesis of the reported narratives from 57 states and territories and organizes them in two main sections: Section I – State Narrative Highlights and Section II – State Narrative Excerpts. Section I highlights common items from the Training and Employment Guidance Letter (TEGL) No. 05-18 and expands on other topics that arise from the syntheses, and how states and territories converge under such topics; these include:

- Use of State Funds
- Evaluations
- Waivers
- Success Stories

Section II provides a summary of the same items for each reporting state and territory, pursuant to TEGL No. 05-18.

All the information in this document comes directly from the Program Year (PY) 2022 States' WIOA Annual Statewide Performance Report Narratives and it has been edited for clarity, consistency, and concision purposes. To access the complete annual statewide performance report narratives for each state and territory, please visit the U.S. Department of Labor's (DOL) Employment and Training Administration (ETA) website at: dol.gov/agencies/eta/performance/results.

Use of State Funds

In accordance with Section 128(a)(1) of WIOA, states and territories may undertake activities with funds reserved by the governor, which can be up to 15 percent of their allotment. This section shares ways states and territories described activities undertaken in whole or in part with their Governor's Reserve and how these activities have directly or indirectly impacted performance.

Evaluations

In their annual report narratives, states and territories discuss several elements relating to current, planned, or completed evaluation and research projects. This section focuses on highlighting evaluation and research activities, including methodologies; continuous improvement strategies utilizing results from studies and evidence-based practices evaluated; and a summary of completed evaluations and reports.

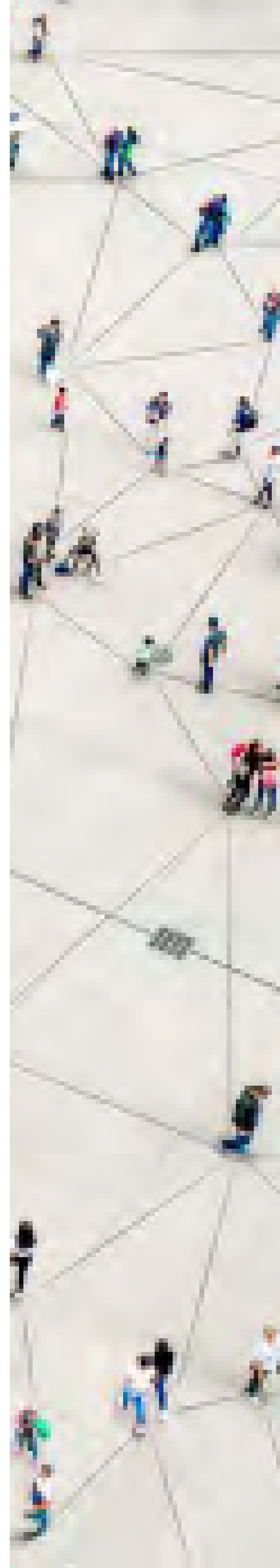
Waivers

Waivers, contingent to approval, aim at helping states and territories, particularly if affected by disasters or extraneous circumstances, to “improve jobseeker and employer outcomes, or otherwise achieve positive outcomes.”* Most states and territories applied and received approval for at least one WIOA waiver, and many received several. This section focuses on the most common types of waivers, the purposes for which states and territories received waivers, and highlights shared features of how states and territories executed those waivers.

Success Stories

In their annual report narratives, states and territories share individuals' success stories that highlight how services, such as industry-specific training, employment assistance and placement, certification programs, and vocational rehabilitation, helped them gain economic self-sufficiency. There are several programs that work specifically with priority populations such as veterans, low-income individuals, justice-involved participants, and individuals with other barriers to employment. WIOA also serves businesses through customized services, such as recruitment events and job fairs, human resource consultation, industry sector strategies, and providing labor market information. With such a variety of success stories, states are leveraging the diversity, innovation, and flexibility of the types of programs and services that they offer to address the needs of their local communities. These success stories highlight WIOA Title I programs, including WIOA Adult, Dislocated Worker, and Youth programs.

*WIOA Waiver Information. *What Can Be Waived*. <https://www.dol.gov/agencies/eta/wioa/waivers>



SECTION I

State Narrative Highlights

Use of State Funds

This section highlights examples of how states and territories have woven Diversity, Equity, Inclusion and Accessibility (DEIA) throughout their WIOA programs and activities.

In [Executive Order 14035](#), “Diversity, Equity, Inclusion, and Accessibility in the Federal Workforce,” the Biden-Harris Administration defines DEIA as:

- **Diversity:** the practice of including many communities, identities, races, ethnicities, backgrounds, abilities, cultures, and beliefs.
- **Equity:** the consistent and systematic, fair, just, and impartial treatment of all individuals.
- **Inclusion:** the recognition, appreciation, and use of the talents and skills of employees of all backgrounds.
- **Accessibility:** the design, construction, development and maintenance of facilities, information and communication technology, programs, and services so that all people, including people with disabilities, can fully and independently use them.*

This section presents select examples of how states and territories share activities undertaken in whole, or in part, with their Governor’s Reserve in the areas of DEIA, and how they have uniquely reached recipients of public assistance, other low-income individuals, individuals who are basic skills deficient and veterans through adult priority of service as outlined in TEGL No. 07-20 “Effective Implementation of Priority of Service Provisions for Most in Need Individuals in the [WIOA] Adult Program.”

This section illustrates practices and innovative approaches to WIOA requirements that certain individuals receive priority in the provision of individualized career and training services in the WIOA Adult program. The WIOA Adult program enables workers to obtain good jobs by providing them with employment services such as job search assistance and career guidance, along with training opportunities. Recipients of public assistance, individuals who are deficient in basic skills, or those who are low-income can receive priority for these services (in addition to veterans and eligible spouses).

*Exec. Order No. 14035, 86 Fed. Reg. 34593 (June 25, 2021).



SECTION I

State Narrative Highlights

Use of State Funds

 Hover over each category to learn more.

SECTION I

State Narrative Highlights

Waivers

Overview

In their submission of the PY22 WIOA Annual Report Narrative, most states and territories reported at least one WIOA waiver, while others reported more. This section shares the common purposes for which states and territories received waivers and highlights how states and territories executed those waivers. Although some states and territories did not have waivers in place long enough to report outcomes, many were able to share anticipated outcomes, or the initial impacts related to the approved waivers.

Generally, waivers helped increase flexibility for local workforce systems. Waivers were also used to help:

- Adjust reimbursement rates,
- Support in-school youth (ISY) who were at risk for disengagement,
- Increase the number of eligible and qualified training providers,
- Reduce administrative and reporting burdens on eligible and qualified training providers, and
- Build effective reporting systems or partnerships so eligible and qualified training providers could collect and submit WIOA required performance data.

Overall, state narratives described 72 waivers. Most states reported on the following:

35% Waiver of the requirement that states and local areas expend 75 percent of all Governor's Reserve and local area formula youth funds on out-of-school youth (OSY).

10% Waiver to increase on-the-job-training (OJT) reimbursement by up to 90 percent for businesses with 50 or fewer employees.

22% Waiver allowing the use of Individual Training Accounts (ITAs) for ISY.



SECTION I

State Narrative Highlights

Waivers

 Hover over each category to learn more.



SECTION I

State Narrative Highlights

Evaluations

TEGL No. 05-18 asks states and territories to include descriptions of current or planned evaluation and related research projects, including any efforts to coordinate the development of such projects with WIOA core programs, other state agencies, and local boards in their narrative reports. States and territories also include continuous improvement strategies utilizing results from studies and evidence-based practices evaluated. State and territory evaluation and research projects fall into several broad categories such as the assessment of toolkits and supporting products, workforce training processes and outcomes, agency services to participants, and labor force participation and barriers of entry, to list a few.

SECTION I

State Narrative Highlights

Evaluations

 Hover over each category to learn more.



SECTION I

State Narrative Highlights

Success Stories

States and territories are encouraged to include information on customer accomplishments and successes. This section highlights a variety of success stories and provides valuable examples of how states and territories are implementing WIOA to help adult and youth jobseekers gain skills and employment. Other examples include how states and territories are implementing WIOA to assist dislocated workers, as well as create and maintain successful business partnerships with employers.

SECTION I

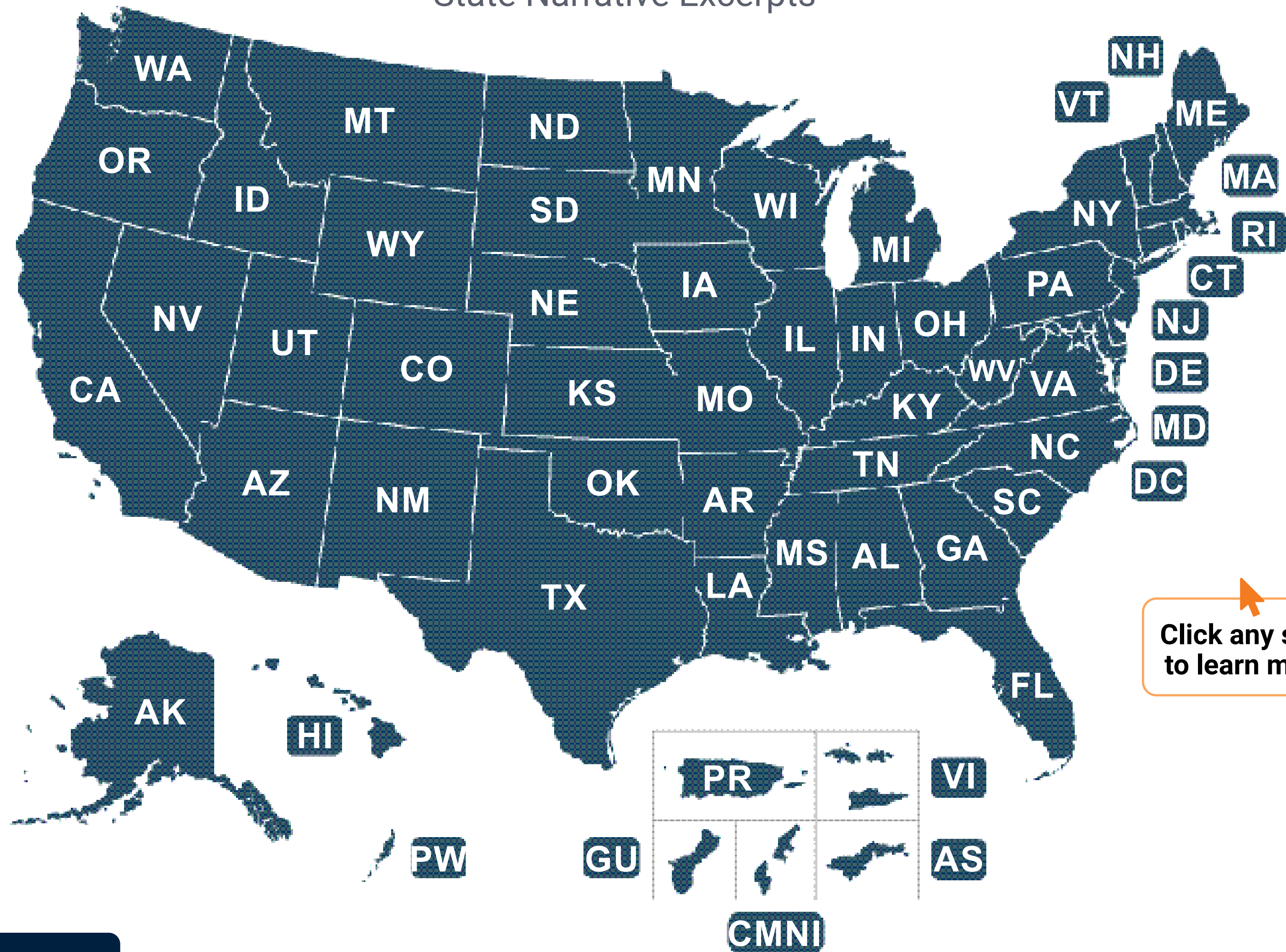
State Narrative Highlights

Success Stories

 Hover over each category to learn more.

SECTION II

State Narrative Excerpts



Alabama

Alabama Department of Labor
Alabama Department of Commerce

Hover over each category to learn more.



Yellowhammer

Alaska

Alaska Department of Labor
Alaska Department of Commerce

← Hover over each category to learn more.



Willow Ptarmigan

Arizona

Arizona@Work
Arizona Department of Economic Security

Hover over each category to learn more.



Cactus Wren

Arkansas

Arkansas Division of Workforce Services

Hover over each category to learn more.



Northern Mockingbird

California

California Department of Labor
California Department of Commerce

Hover over each category to learn more.



California Quail

Colorado

Colorado Workforce Development Council

Hover over each category to learn more.



Lark bunting

Connecticut

Connecticut Department of Labor
Governor's Workforce Council Connecticut

Hover over each category to learn more.



American Robin

Delaware

Delaware Workforce Development Board

Hover over each category to learn more.



Delaware Blue Hen

District of Columbia

District of Columbia Department of Employment Services

← Hover over each category to learn more.



Wood Thrush

Florida

CareerSource Florida
Florida Department of Economic Opportunity

← Hover over each category to learn more.



Northern Mockingbird

Georgia

WorkSource Georgia (The Technical College System of Georgia's Office Workforce Development)
Georgia Department of Labor

← Hover over each category to learn more.



Brown Thrasher

Hawaii

State of Hawaii Department of Labor and Industrial Relations

Hover over each category to learn more.



Hawaiian Goose

Idaho

Idaho Workforce Development Council
Idaho Department of Labor

← Hover over each category to learn more.



Mountain Bluebird

Illinois

Illinois Department of Labor
Illinois Department of Commerce

← Hover over each category to learn more.



Northern Cardinal

Indiana

Indiana Department of Workforce Development

Hover over each category to learn more.



Northern Cardinal

Iowa

IowaWorks
Iowa Workforce Development

Hover over each category to learn more.



Eastern Goldfinch

Kansas

KansasWorks State Board

Hover over each category to learn more.



Western Meadowlark

Kentucky

Kentucky Workforce Innovation Board

Hover over each category to learn more.



Northern Cardinal

Louisiana

Louisiana Department of Labor,
Louisiana Workforce Commission

Hover over each category to learn more.



Brown Pelican

Maine

Maine Department of Labor

← Hover over each category to learn more.



Chickadee

Maryland

Maryland Department of Labor

Hover over each category to learn more.



Baltimore Oriole

Massachusetts

Massachusetts Executive Office of Labor and Workforce Development

← Hover over each category to learn more.



Black-capped Chickadee

Michigan

Michigan Department of Labor
Michigan Department of Commerce

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American Robin

Minnesota

Minnesota Department of Employment and Economic Development

Hover over each category to learn more.



Common Loon

Mississippi

Mississippi Works - Mississippi Department of Employment Security

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Northern Mockingbird

Missouri

Department of Higher Education
and Workforce Development

← Hover over each category to learn more.



Eastern Bluebird

Montana

Montana Department of Labor & Industry

← Hover over each category to learn more.



Western Meadowlark

Nebraska

Nebraska Department of Labor

Hover over each category to learn more.



Western Meadowlark

Nevada

Nevada's Workforce Development Boards
State of Nevada Department of Employment
Training and Rehabilitation

← Hover over each category to learn more.



Mountain Bluebird

New Hampshire

State Workforce Innovation Board
New Hampshire Business and Economic

← Hover over each category to learn more.



Purple Finch

New Jersey

New Jersey Department of Labor
and Workforce Development

Hover over each category to learn more.



Eastern Goldfinch

New Mexico

New Mexico Department of Workforce Solutions

Hover over each category to learn more.



Greater Roadrunner

New York

New York State Department of Labor

Hover over each category to learn more.



Eastern Bluebird

North Carolina

North Carolina Department of Commerce,
Division of Workforce Solutions

← Hover over each category to learn more.



Northern Cardinal

North Dakota

Job Service North Dakota

← Hover over each category to learn more.



Western Meadowlark

Ohio

Department of Job and Family Services

Hover over each category to learn more.



Northern Cardinal

Oklahoma

Oklahoma Office of Workforce Development

Hover over each category to learn more.



Scissor-tailed Flycatcher

Oregon

State of Oregon Employment Department

← Hover over each category to learn more.



Western Meadowlark

Pennsylvania

Pennsylvania Workforce Development Board
Pennsylvania Department of Labor & Industry

Hover over each category to learn more.



Ruffed Grouse

Rhode Island

Governor's Workforce Board

Hover over each category to learn more.



Rhode Island Red

South Carolina

South Carolina Department of
Employment and Workforce

← Hover over each category to learn more.



Carolina Wren

South Dakota

South Dakota Department of Labor
South Dakota Department of Commerce

Hover over each category to learn more.



Ring-necked Pheasant

Tennessee

Tennessee Department of Labor & Workforce Development

← Hover over each category to learn more.



Northern Mockingbird

Texas

Texas Workforce Commission

← Hover over each category to learn more.



Northern Mockingbird

Utah

Department of Workforce Services

Hover over each category to learn more.



California Gull

Vermont

Vermont Department of Labor

Hover over each category to learn more.



Hermit Thrush

Virginia

Virginia Career Works

Hover over each category to learn more.



Northern Cardinal

Washington

Workforce Training and Education Coordinating Board
Washington State Employment Security Department
Washington's Local Workforce Development Boards

← Hover over each category to learn more.



Willow Goldfinch

West Virginia

WorkForce West Virginia

Hover over each category to learn more.



Northern Cardinal

Wisconsin

Department of Workforce Development

← Hover over each category to learn more.



American Robin

Wyoming

Wyoming Department of Workforce Services

Hover over each category to learn more.



Western Meadowlark

American Samoa

Department of Human Resources -
Employment & Training Division

← Hover over each category to learn more.



Tooth-Billed Pigeon

Commonwealth of the Northern Mariana Islands

CNMI Department of Labor –
Workforce Investment Agency



Mariana Fruit Dove

Guam

Guam Department of Labor

← Hover over each category to learn more.



Mariana Fruit Dove

Palau

State Workforce Development Board
Palau WIOA Office/American Job Center

← Hover over each category to learn more.



Palau Fruit Dove

Puerto Rico

Puerto Rico Workforce Development Program
Department of Economic Development and Commerce

← Hover over each category to learn more.



Puerto Rico Spindalis

U.S. Virgin Islands

U.S. Virgin Islands Workforce Development Board

Hover over each category to learn more.



Bananaquit



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