

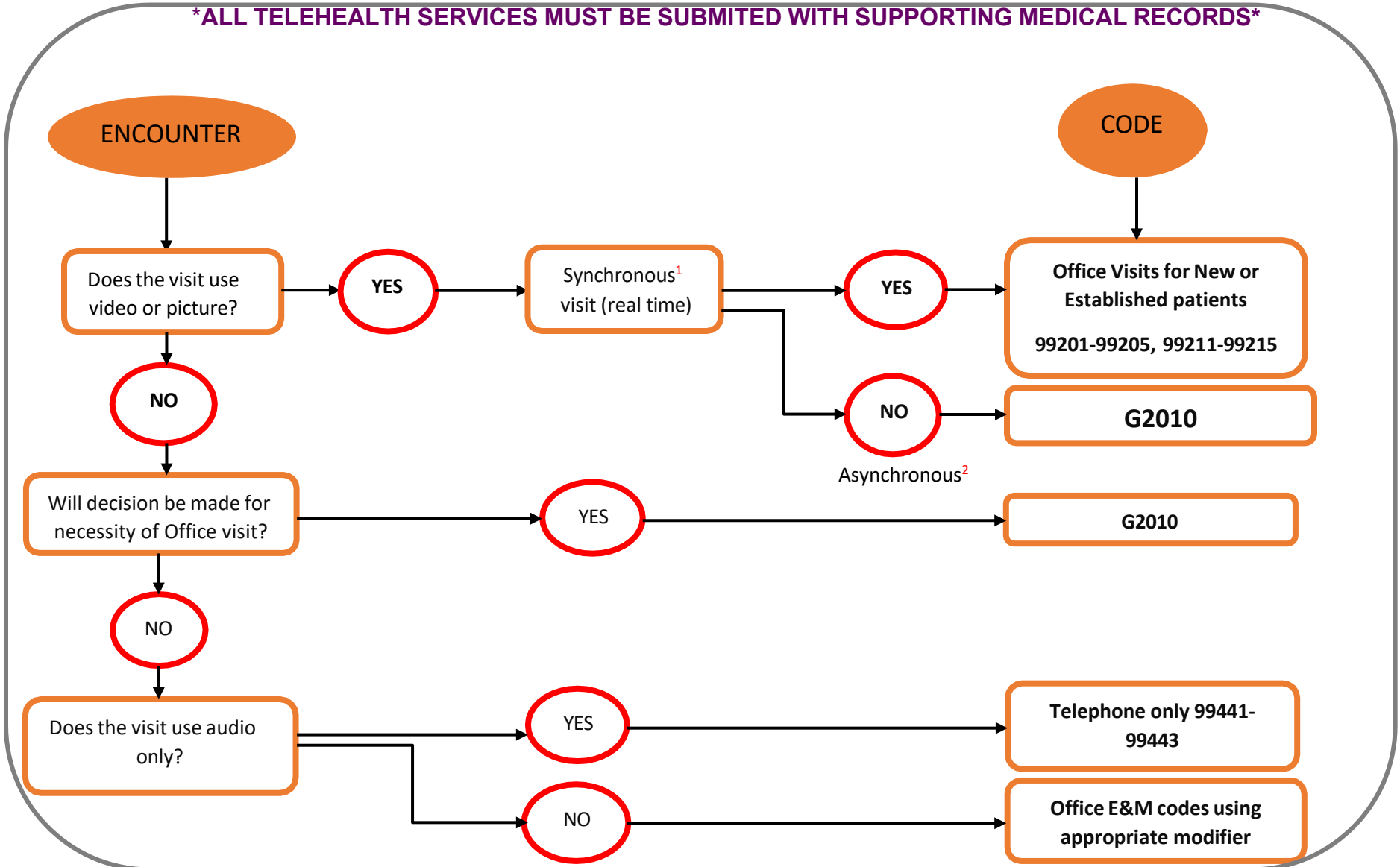


DEPARTMENT OF LABOR | DIVISION OF COAL MINE WORKER'S COMPENSATION PROGRAM

TELEHEALTH BILLING GUIDANCE: WHICH CODE TO SELECT AND WHEN

This document will help Providers select appropriate and payable codes when billing for telehealth services. The flow chart below will help identify approved telehealth codes for billing purposes. For more information about telehealth for routine medical services, see [BLBA Bulletin 22-01](#).

ALL TELEHEALTH SERVICES MUST BE SUBMITTED WITH SUPPORTING MEDICAL RECORDS



Coding Chart for Approved Telehealth Services

| Type of E&M | Criteria for Code Selection | Examples of Codes to be selected |
|---|---|--|
| Telephone Visits and Evaluation | <ul style="list-style-type: none"> • Telephone only E&M Services • Can be used when other video/audio interaction is not available • Used to provide care updates, adjust therapy, clarify instructions etc. | 99441-99443 |
| Office Visits | <ul style="list-style-type: none"> • New or Established patient | 99201-99205, 99211-99215, 99241-99245, 99304-99310, 99315-99316, G0296, G0438-G0439, G2010, G2012, G2025, Q3014 |
| All Other Telehealth (Remote) Visits | <ul style="list-style-type: none"> • New or Established patient • May be billed for Professional or Facility Services | 99217-99220, 99221-99223, 99234-99236, 99238-99239, 99251-99255, 99324-99328, 99334-99337, 99341-99345, 99347-99350, 99354-99357, G0406-G0408, G0425-G0427, G0508-G0509, G0513-G0514 |
| Remote Service Monitoring and Management | <ul style="list-style-type: none"> • Service can be used for new and established patient • Service can be used for monitoring of acute and chronic condition (such as CWP, COPD etc.) • Multiple diagnosis evaluated | 99091, 94005, 94664, 97802-97804, 96160, 99487, 99489-99490, 99490, 99495-99498, G0270, G0459, G0506, |
| Appropriate Modifiers | <ul style="list-style-type: none"> • 95 – Synchronous Telemedicine Service Rendered Via a Real-Time Interactive Audio and Video Telecommunications System. • GQ – Via asynchronous telecommunications system. | 95 Synchronous telemedicine service is defined as a real-time interaction between a physician or other qualified health care professional and a |

- GT – Via interactive audio and video telecommunication systems

patient who is located at a distant site from the physician or other qualified health care professional. **GQ** and **GT** modifiers used to indicate telehealth services. Except for demonstrations in Alaska and Hawaii, all telehealth must be interactive

¹Synchronous Telemedicine – real-time telehealth visit, requiring presence of Provider and Patient at the same time, using audio and/or video-conferencing technologies

²Asynchronous Telemedicine – “store-and-forward”, which means healthcare data is forwarded to the provider at the later time for review that pertaining to the patient care