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Promising pathways within behavioral health **DIRECTORY**

SOURCES

Careeronestop.org, Onetonline.org, Emsi & Burning Glass for regionally-specific labor market data

*Reflective of New York City and Philadelphia MSA. Data is reflective of New York, however notable wage or demand differences are marked with an asterisk (*reflects NY demand).*

Promising pathways within behavioral health: **Home Health Aides**

Home health aides and personal care aides help people with disabilities, chronic illnesses, or cognitive impairment by assisting in their daily living activities.

- Motivated by **relationships** and **support**
- Prefer tasks to be **social** and **hands-on**.

The career journey

*People starting in this career usually have a high school diploma. Individuals in this role might consider transitioning to other compatible jobs in the healthcare sector, including **physical therapist aides, psychiatric aides, and occupational therapy aides.***

47% Growth
\$14/hr
\$28k/yr

Key skills to bring:

Active Listening - Listening to others, not interrupting, and asking good questions.

Service Orientation - Looking for ways to help people.

Social Perceptiveness - Understanding people's reactions.

Critical Thinking - Thinking about the pros and cons of different ways to solve a problem.

Related knowledge:

Customer and Personal Service - Knowledge of principles and processes for providing customer and personal services. This includes customer needs assessment, meeting quality standards for services, and evaluation of customer satisfaction.

English Language - Knowledge of the structure and content of the English language including the meaning and spelling of words, rules of composition, and grammar.

For more information

National Association for Home Care & Hospice
Paraprofessional Healthcare Institute
American Society on Aging

Promising pathways within behavioral health:
Social and Human Service Assistants

Home health aides and personal care aides help people with disabilities, chronic illnesses, or cognitive impairment by assisting in their daily living activities.

- Motivated by **relationships** and **support**
- Prefer tasks to be **social** and **hands-on**.

The career journey

*People starting in this career usually have some formal training in human services. Compatible jobs in the healthcare sector include **psychiatric technicians, preschool teachers, residential advisors, and probation officers.***

16% Growth*

\$18/hr

\$37k/yr

Key skills to bring:

Active Listening - Listening to others, not interrupting, and asking good questions.

Social Perceptiveness - Understanding people's reactions.

Service Orientation - Looking for ways to help people.

Coordination - Changing what is done based on other people's actions.

Related knowledge:

Customer and Personal Service - Knowledge of principles and processes for providing customer and personal services.

Psychology - Knowledge of human behavior and performance; individual differences in ability, personality, and interests, etc.

Therapy and Counseling - Knowledge of principles, methods, and procedures for diagnosis, treatment, and rehabilitation of physical and mental dysfunctions, and for career counseling and guidance.

For more information

American Counseling Association

American Psychological Association

Employee Assistance Professionals Association

Promising pathways within behavioral health: **Pharmacy Technicians**

Pharmacy technicians prepare medications under the direction of a pharmacist. May measure, mix, count out, label, and record amounts and dosages of medications according to prescription orders.

- Motivated by **relationships** and **support**.
- Prefer tasks to be **conventional** (routine) and **hands-on**.

The career journey

People starting in this career usually have a high school diploma and short-term training.

*Compatible jobs in the healthcare sector include **physical therapist assistants, pharmacy aides, and medical assistants**.*

19% Growth*

\$16/hr

\$33k/yr

Key skills to bring:

Reading Comprehension - Reading work-related information.

Active Listening - Listening to others, not interrupting, and asking good questions.

Speaking - Talking to others.

Related knowledge:

Customer and Personal Service - Knowledge of principles and processes for providing customer and personal services.

Medicine and Dentistry - Knowledge of the information and techniques needed to diagnose and treat human injuries, diseases, and deformities.

Mathematics - Knowledge of arithmetic, algebra, geometry, calculus, statistics, and their applications.

For more information

American Pharmacists Association

American Society of Health-System Pharmacists

National Healthcareer Association

Promising pathways within behavioral health:
Substance Abuse, Behavioral Disorder, and Mental Health Counselor

Substance Abuse, Behavioral Disorder, and Mental Health Counselors counsel and advise individuals with alcohol, tobacco, drug, or other problems, such as gambling and eating disorders. May counsel individuals, families, or groups or engage in prevention programs.

- Motivated by **relationships** and **achievement**.
- Prefer tasks to be **social** and **investigative** (seeking facts).

Key skills to bring:

Speaking - Talking to others.

Active Listening - Listening to others, not interrupting, and asking good questions.

Social Perceptiveness - Understanding people's reactions.

Critical Thinking - Thinking about the pros and cons of different ways to solve a problem.

Reading Comprehension - Reading work-related information.

Related knowledge:

Therapy and Counseling - Knowledge of principles, methods, and procedures for diagnosis, treatment, and rehabilitation of physical and mental dysfunctions, and for career counseling and guidance.

Sociology and Anthropology - Knowledge of group behavior and dynamics, societal trends and influences, human migrations, ethnicity, cultures and their history and origins.

Psychology - Knowledge of human behavior and performance; individual differences in ability, personality, and interests; learning and motivation; psychological research methods; and the assessment and treatment of behavioral and affective disorders.

The career journey

*People starting in this career usually have long-term training in patient counseling, social work, and addiction counseling. Compatible jobs in the healthcare sector include **guidance counselors, probation officers, and school social workers.***

15% Growth*
\$26/hr
\$55k/yr

For more information

American Academy of Health Care Providers in the Addictive Disorders
American Counseling Association
American Psychological Association

Promising pathways within behavioral health: **Veterinary Technologists and Technicians**

Veterinary Technologists & Technicians prepare and perform medical tests in a laboratory environment for use in the treatment and diagnosis of diseases in animals.

- Motivated by **relationships** and **support**.
- Prefer tasks to be **investigative** (seeking facts) and **hands-on**.

The career journey

*People starting in this career usually have an Associate's degree or other long-term training such as a veterinary assistant program. Compatible jobs in the healthcare sector include **respiratory therapists, nuclear medicine technologists, and surgical technologists***

19% Growth

\$19/hr

\$40k/yr

Key skills to bring:

Active Listening - Listening to others, not interrupting, and asking good questions.

Critical Thinking - Thinking about the pros and cons of different ways to solve a problem.

*Speaking - Talking to others.
Reading Comprehension - Reading work-related information.*

Related knowledge:

Medicine and Dentistry - Knowledge of the information and techniques needed to diagnose and treat human injuries, diseases, and deformities.

Customer and Personal Service - Knowledge of principles and processes for providing customer and personal services. This includes customer needs assessment, meeting quality standards for services, and evaluation of customer satisfaction.

Biology - Knowledge of plant and animal organisms, their tissues, cells, functions, interdependencies, and interactions with each other and the environment.

For more information

**Academy of Veterinary Dental Technicians
American Animal Hospital Association
American Veterinary Medical Association**

Promising pathways within behavioral health: **Occupational Health and Safety Specialists**

Occupational Health and Safety Specialists review, evaluate, and analyze work environments and design programs and procedures to control, eliminate, and prevent disease or injury caused by chemical, physical, and biological agents or ergonomic factors.

- *Motivated by **working conditions** and **support**.*
- *Prefer tasks to be **investigative** (seeking facts) and **conventional** (routine).*

The career journey

*People starting in this career usually have some college and participate in programs around environmental health and industrial safety. Compatible jobs in the healthcare sector include **industrial safety and health engineers, soil and water conservationists, and occupational health and safety technicians.***

Key skills to bring:

Speaking - Talking to others.

Active Listening - Listening to others, not interrupting, and asking good questions.

Critical Thinking - Thinking about the pros and cons of different ways to solve a problem.

Complex Problem Solving - Noticing a problem and figuring out the best way to solve it.

Reading Comprehension - Reading work-related information.

Related knowledge:

Education and Training - Knowledge of principles and methods for curriculum and training design, teaching and instruction for individuals and groups, and the measurement of training effects.

English Language - Knowledge of the structure and content of the English language including the meaning and spelling of words, rules of composition, and grammar.

Chemistry - Knowledge of the chemical composition, structure, and properties of substances and of the chemical processes and transformations that they undergo. This includes uses of chemicals and their interactions, danger signs, production techniques, and disposal methods.

**11%
Growth***
\$37/hr
\$78k/yr

For more information

American Board of Industrial Hygiene
American Chemical Society
American Conference of Governmental Industrial Hygienists

Promising pathways within behavioral health: **Community Health Worker**

Community health workers assist individuals and communities to adopt healthy behaviors as well as conduct outreach for medical personnel or health organizations to implement programs in the community that promote, maintain, and improve individual and community health.

- *Motivated by **relationships** and **achievement**.*
- *Prefer tasks to be **social** and **investigative** (seeking facts).*

The career journey

*People starting in this career usually have a high school diploma and explore short term training options in health and wellness, public health, and public health education and promotion. Compatible jobs include **Social Workers, Social and Human Service Assistants, and Public Health Educators.***

Key skills to bring:

Active Listening - Listening to others, not interrupting, and asking good questions.

Speaking - Talking to others.

Social Perceptiveness - Understanding people's reactions.

Writing - Writing things for co-workers or customers.

Reading Comprehension - Reading work-related information.

Service Orientation - Looking for ways to help people.

Related knowledge:

Customer and Personal Service - Knowledge of principles and processes for providing customer and personal services. This includes customer needs assessment, meeting quality standards for services, and evaluation of customer satisfaction.

English Language - Knowledge of the structure and content of the English language including the meaning and spelling of words, rules of composition, and grammar.

Education and Training - Knowledge of principles and methods for curriculum and training design, teaching and instruction for individuals and groups, and the measurement of training effects.

14% Growth

\$20/hr

\$42k/yr

For more information

American Psychological Association

American Public Health Association

Association on Higher Education and Disability

Promising pathways within behavioral health: **Psychiatric Aides**

Psychiatric aides assist mentally impaired or emotionally disturbed patients, working under direction of nursing and medical staff. They may assist with daily living activities, lead patients in educational and recreational activities, or accompany patients to and from examinations and treatments.

- Motivated by **relationships** and **support**.
- Prefer tasks to be **conventional** (routine) and **hands-on**.

The career journey

*People starting in this career usually have a high school diploma and short-term training, such as a health aide or psychiatric services technician program. Compatible jobs in the healthcare sector include **psychiatric technicians, correctional officers, and occupational therapy aides**.*

Key skills to bring:

Social Perceptiveness - Understanding people's reactions.

Service Orientation - Looking for ways to help people.

Monitoring - Keeping track of how well people and/or groups are doing in order to make improvements.

Speaking - Talking to others.

Active Listening - Listening to others, not interrupting, and asking good questions.

Related knowledge:

Customer and Personal Service - Knowledge of principles and processes for providing customer and personal services.

Psychology - Knowledge of human behavior and performance; individual differences in ability, personality, and interests; learning and motivation; psychological research methods; and the assessment and treatment of behavioral and affective disorders.

English Language - Knowledge of the structure and content of the English language including the meaning and spelling of words, rules of composition, and grammar.

12% Growth
\$15/hr
\$32k/yr

For more information

American Psychiatric Association
National Education Association

Promising pathways within behavioral health:
Environmental Science and Protection Technicians, Including Health

Environmental Science and Protection Technicians perform laboratory and field tests to monitor the environment and investigate sources of pollution, including those that affect health, under the direction of an environmental scientist, engineer, or other specialist.

- Motivated by **achievement** and **support**.
- Prefer tasks to be **investigative** (seeking facts) and **hands-on**.

The career journey

*People starting in this career usually have an Associate's degree in science technologies, including physical science. Compatible jobs include **Geological Sample Test Technicians, Environmental Compliance Inspectors, and Freight and Cargo Inspectors.***

Key skills to bring:

Active Listening - Listening to others, not interrupting, and asking good questions.

Critical Thinking - Thinking about the pros and cons of different ways to solve a problem.

Reading Comprehension - Reading work-related information.

Speaking - Talking to others.

Science - Using scientific rules and strategies to solve problems.

Writing - Writing things for co-workers or customers.

Related knowledge:

English Language - Knowledge of the structure and content of the English language including the meaning and spelling of words, rules of composition, and grammar.

Biology - Knowledge of plant and animal organisms, their tissues, cells, functions, interdependencies, and interactions with each other and the environment.

Law and Government - Knowledge of laws, legal codes, court procedures, precedents, government regulations, executive orders, agency rules, and the democratic political process.

8% Growth
\$22/hr
\$46k/yr

For more information

Academy of Board-Certified Environmental Professionals
Air and Waste Management Association
American Chemical Society

Promising pathways within behavioral health: **Respiratory Therapists**

Respiratory Therapists assess, treat, and care for patients with breathing disorders. They also assume primary responsibility for all respiratory care modalities, including the supervision of respiratory therapy technicians.

- Motivated by **relationships** and **support**.
- Prefer tasks to be **investigative** (seeking facts) and **social**.

The career journey

*People starting in this career usually have an Associate's degree within a respiratory care program. Compatible jobs in the healthcare sector include **cardiovascular technologists and technicians, radiation therapists, and medical sonographers.***

26% Growth*
\$37/hr
\$78k/yr

Key skills to bring:

Monitoring - Keeping track of how well people and/or groups are doing in order to make improvements.

Critical Thinking - Thinking about the pros and cons of different ways to solve a problem.

Active Listening - Listening to others, not interrupting, and asking good questions.

Speaking - Talking to others.

Active Learning - Figuring out how to use new ideas, technologies, or tools.

Service Orientation - Looking for ways to help people.

Related knowledge:

Customer and Personal Service - Knowledge of principles and processes for providing customer and personal services.

Medicine and Dentistry - Knowledge of the information and techniques needed to diagnose and treat human injuries, diseases, and deformities.

Education and Training - Knowledge of principles and methods for curriculum and training design, teaching and instruction for individuals and groups, and the measurement of training effects.

For more information

**American Association for Respiratory Care
Commission on Accreditation of Allied Health
Education Programs**

Promising pathways within behavioral health:
**Medical and Clinical
Laboratory Technician**

Medical and Clinical Laboratory Technicians perform routine medical laboratory tests for the diagnosis, treatment, and prevention of disease.

- Motivated by **relationships** and **support**.
- Prefer tasks to be **investigative** (seeking facts) and **hands-on**.

The career journey

*People starting in this career usually have some college and related training in hematology and clinical/medical laboratory science. Compatible jobs in the healthcare sector include **respiratory therapy technicians, sonographers, and cardiovascular technologists and technicians**.*

Key skills to bring:

Active Listening - Listening to others, not interrupting, and asking good questions.

Reading Comprehension - Reading work-related information.

Critical Thinking - Thinking about the pros and cons of different ways to solve a problem.

Speaking - Talking to others.

Related knowledge:

Chemistry - Knowledge of the chemical composition, structure, and properties of substances and of the chemical processes and transformations that they undergo. This includes uses of chemicals and their interactions, danger signs, production techniques, and disposal methods.

Biology - Knowledge of plant and animal organisms, their tissues, cells, functions, interdependencies, and interactions with each other and the environment.

English Language - Knowledge of the structure and content of the English language including the meaning and spelling of words, rules of composition, and grammar.

**15%
Growth***
\$33/hr
\$70k/yr

For more information

**National Association for Home Care & Hospice
Paraprofessional Healthcare Institute
American Society on Aging**

Promising pathways within behavioral health:
Medical Records and Health Information Technicians

Medical Records and Health Information

Technicians compile, process, and maintain medical records of hospital and clinic patients in a manner consistent with medical, administrative, ethical, legal, and regulatory requirements of the health care system.

- Motivated by **relationships** and **support**.
- Prefer tasks to be **conventional** (routine) and **hands-on**.

The career journey

*People starting in this career usually have a postsecondary certificate and explore medical insurance coding and health information programs. Compatible jobs include **receptionists and information clerks, office clerks, and medical secretaries.***

20% Growth*

\$24/hr

\$50k/yr

Key skills to bring:

Near Vision - Seeing details up close.

Oral Comprehension - Listening and understanding what people say.

Written Comprehension - Reading and understanding what is written.

Oral Expression - Communicating by speaking.

Related knowledge:

Clerical - Knowledge of administrative and clerical procedures and systems such as word processing, managing files and records, stenography and transcription, designing forms, and other office procedures and terminology.

English Language - Knowledge of the structure and content of the English language including the meaning and spelling of words, rules of composition, and grammar.

For more information

AAPC

American Health Information Management Association