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OBJECTIVE

Diligent and motivated philosophy graduate looking to leverage critical thinking, management, and communication skills into a Quality Assurance Analyst position with Oracle Corporation

EDUCATION

Bachelor of Arts, *Philosophy with Honors*
California State University, Chico

May 2014

EXPERIENCE

Target Company

July 2014 – Present

Senior Team Leader

Managed multiple departments and sales floor team to increase store's total sales and profitability

- Managed time effectively to facilitate operations and maintain store's presentation
- Provided creative solutions to team members and management for various retail-specific problems
- Actively delegated by prioritizing team member workloads to meet critical deadlines
- Communicated effectively with a diverse work force on a daily basis
- Regularly delivered constructive feedback and training to improve quality of team member performance

CSU Chico, Student Learning Center

September 2012 – May 2014

Instructional Student Assistant

Independently led group discussions and communicated with diverse groupings of students

- Articulated concise explanations of complex logic and critical thinking concepts
- Identified student learning habits through attentive listening
- Guided students through problem solving process for formal logic problems
- Helped students develop the necessary skills for improving their overall performance in college
- Developed strong interpersonal and analytical skills

Associated Students of CSU Chico, Dining Services

August 2012 – May 2014

Student Leader

Worked under general supervision providing large quantity meals for clients

- Exercised strong time management skills to complete daily responsibilities
- Demonstrated resilience on a weekly basis by completing additional assignments outside of work center
- Promoted within 6 months from Student Worker to Student Leader
- Received *Associated Students Student Employee Tribute (ASSET) Award* for commitment to both Associated Students and academic excellence

Best Buy

October 2010 - February 2012

Customer Specialist/Gaming Associate

Provided excellent customer service in a fast paced retail environment

- Identified and delivered creative solutions to customers' problems
- Quickly learned proprietary point of sale software to be effective in new role
- Served as operations expert for gaming advice and problematic transactions